

APPLYING CQI STRATEGIES: FIDELITY AND CQI TRAINING

FIDELITY MEASURE	ISSUE IDENTIFIED
Were the materials or handouts the same as in the planned program design? [Coping and Support Training]	Of the ten sessions, handouts were required for six of them. However, staff chose not to use them as pictures did not reflect the program's current participants.

P-D-S-A APPROACH

PLAN	DO	STUDY	ACT
<i>[What is your plan to address the identified issue?]</i>	<i>[What will you do to resolve the issue? Identify the activities or tasks needed].</i>	<i>[How will you know that a change is an improvement? Identify the measures you would use.]</i>	<i>[If the data show progress, what will you do? If the data does not demonstrate progress, what will you do?]</i>
<i>Lessons Learned from this application example:</i>			