

Current NEFEC DataCenter

Maintenance Schedule

Last Schedule Revision: 8/24/2016

Major Maintenance Window:

When: 3rd Saturday of every month from 6PM to 2AM.

Affect: Any maintenance or scheduled repair task deemed potentially disruptive, or definitely disruptive, to production servers and services are performed during this time. As little as one, or as many as all services may be unavailable during this time. However, actions causing a complete service outage are uncommon, and/or usually last only a fraction of the full maintenance window. More often than not, services will be available throughout the entirety of the major maintenance window.

Minor Maintenance Windows:

When: Every other Saturday of the month, other than the 3rd Saturday, from 6PM to 10PM.

Affect: Security patches, updates, and other fixes are applied during this time that will sometimes require a reboot of host servers or a restart of application services, resulting in short service outages. Commonly, though, no service interruptions are seen during this time. NEFEC also reserves the right to perform non-critical emergency maintenance on any service during this window, should an extremely rare need arise that cannot wait until the Major Maintenance Window.

Application-specific Windows:

Skyward Production Servers, unavailable for approximately 30 minutes starting around 9 PM every Saturday, for performance-boosting reboots.

Skyward Training and QA Servers, unavailable for approximately 30 minutes starting at 8 PM every Saturday, for performance-boosting reboots.