

Roll No.....
Total No. of Questions: [09]

Total No. of Printed Pages: [01]

BMS (HMCT) (Semester – 2nd)
HOUSE KEEPING-II
Subject Code: BHOM3-216
Paper ID: [310211]

Time: 03 Hours

Maximum Marks: 60

Instruction for candidates:

1. Section A is compulsory. It consists of 10 parts of two marks each.
2. Section B consist of 5 questions of 5 marks each. The student has to attempt any 4 questions out of it.
3. Section C consist of 3 questions of 10 marks each. The student has to attempt any 2 questions.

Section – A

(2 marks each)

- Q1. Write the followings:
- a. Define Thread count.
 - b. Define Monogramming.
 - c. Explain Vanity counter.
 - d. What is Linen hire?
 - e. Define Duty Roster.
 - f. What is Turn-down service?
 - g. Define Linen chute.
 - h. Differentiate between Bath sheet and Bath towel.
 - i. Define Dutch wife.
 - j. Differentiate between Shower curtain and Sheer curtain.

Section – B

(5 marks each)

- Q2. Explain how will you organize “Front of the House” and “Back of the House” area cleaning?
- Q3. What are the factors to be considered while designing the uniforms for a hotel?
- Q4. Define valet and types of valet service.
- Q5. Write the procedure of bed making.
- Q6. Draw the formats of Room linen inventory form and explain

Section – C

(10 marks each)

- Q7. What is the importance of guest room inspection and how it should it be conducted? Support your answer with relevant format.
- Q8. Define ‘Par’. What are the factors an Executive Housekeeper should keep in mind while establishing par for linen?
- Q9. “Key control is the first step towards preventing theft”. Discuss.