Roll No……..….. **Total No. of Printed Pages: [01]**
Total No. of Questions: [09]

BMS (HMCT) (Semester – 2nd)
HOUSE KEEPING-II
Subject Code: BHOM3-216
Paper ID: [310211]

Time: 03 Hours **Maximum Marks: 60**

Instruction for candidates:

1. Section A is compulsory. It consists of 10 parts of two marks each.
2. Section B consist of 5 questions of 5 marks each. The student has to attempt any 4 questions out of it.
3. Section C consist of 3 questions of 10 marks each. The student has to attempt any 2 questions.

Section – A **(2 marks each)**

Q1. Write the followings:
   a. Define Thread count.
   b. Define Monogramming.
   c. Explain Vanity counter.
   d. What is Linen hire?
   e. Define Duty Roster.
   f. What is Turn-down service?
   g. Define Linen chute.
   h. Differentiate between Bath sheet and Bath towel.
   i. Define Dutch wife.
   j. Differentiate between Shower curtain and Sheer curtain.

Section – B **(5 marks each)**

Q2. Explain how will you organize "Front of the House" and "Back of the House" area cleaning?
Q3. What are the factors to be considered while designing the uniforms for a hotel?
Q4. Define valet and types of valet service.
Q5. Write the procedure of bed making.
Q6. Draw the formats of Room linen inventory form and explain

Section – C **(10 marks each)**

Q7. What is the importance of guest room inspection and how it should it be conducted? Support your answer with relevant format.
Q8. Define 'Par'. What are the factors an Executive Housekeeper should keep in mind while establishing par for linen?
Q9. "Key control is the first step towards preventing theft". Discuss.