

TrustBridge FAQs:

TrustBridge works across the globe, but the tax incentive applies only in the following countries: UK, US, Switzerland, New Zealand, and Australia.

1. What currencies can people donate in?

Donors can give in any currency via credit card using your donate link. For bank transfers, our bank account currencies are CAD, CHF, EUR, GBP, and USD – your donors would give in the equivalent amount in any of these currencies.

For example, if a donor from Singapore would like to give in their local currency the amount equivalent of \$5,000, then they would complete the form with \$5,000 and instruct their financial institution. If your donor is unsure, you can always connect the person to us, so we can provide the corresponding wiring instructions.

2. Setting up Standing Orders:

- **Non-US Givers: set up a standing order with your own bank to TrustBridge:**

When a donor uses your Giving Link, they will select which currency they will be donating in. They will then be sent bank instructions to make a payment in that specific currency. These instructions can be used to set up a standing order with their bank.

- **US Givers: Set up a Bill Pay feature on your bank account:**

Provide your bank with the TrustBridge USD account details, and then the bank will send TrustBridge a cheque per the interval chosen by the donor.

A US donor can make recurring donations to a TrustBridge Charity Fund by setting up a Bill Pay feature with their banking institution. Once they provide their bank with this information, the bank will send us a check monthly (or other chosen time interval) for a predetermined amount of the donor's choosing.

US donations are made via our US network member International Generosity Foundation. Donation checks should be made payable to "International Generosity Foundation" and mailed to:

International Generosity Foundation

1901 Ulmerton Road, Suite 400

Clearwater, FL 33762

The bank needs to include the Charity Fund # and name in the memo line of the check for proper allocation as follows: **#233024 Lavington Vineyard Church**. The bank may also provide this information in a cover letter accompanying the cheque, if they prefer.

3. Are there any donor country restrictions?

Limitations are placed on all sanctioned countries, as the bank will not allow processing of these donations. We will issue a refund if it comes through; however, there would be corresponding bank fees.

4. Do donors need to register before donating?

No. While a donor doesn't have to register before giving, anyone looking to give CHF 25,000 and up is likely to be asked for further information on source of funds/source of wealth and for other identifying information. New Zealanders can also get tax benefits, but in the case of UK, NZ and AU, there are either suggested or required minimums of 5,000 per donation in local currency for these gifts because of the local tax regimes.

5. Do donors receive email or SMS confirmation of their donations?

They will receive an email with the contribution receipt. Donors from US, UK, Australia, and Switzerland will be able to get a tax deduction for their gift.

6. Is it possible to set up recurrent giving directly on the Trust Bridge website?

Unfortunately, this is not currently available, but TrustBridge is working to roll this out in 2024. In the meantime, please check with your bank or card provider if they can provide a recurrent giving/ standing order option

7. Are donors charged anything to donate?

No. However, for AUD and NZD gifts, there is a contribution assessment of 3% with a minimum of local currency 150. These are the exceptions to the contribution rules.

8. Is mobile money transfer a giving option?

We don't offer a mobile giving option. Our portal is optimized for phones, but we don't offer this specifically