

Coaching, Sports Camps and Events - Booking Terms & Conditions

Generally

- All bookings must be made online via the [Rhosneigr Sports Club](#) website.
- The booker (i.e., the person who makes a booking) will be held responsible for that booking.
- Bookings for children (under 18's) should be made by adults (18 and over).
- It is the responsibility of the booker to inform Rhosneigr Sports Club and also the Coaching staff. Sports Camp staff or Event staff of any medical conditions / disabilities that they should be aware of and to give details of any medication that may be needed or that is taken.
- If stated and/or as necessary, participants should bring a packed lunch, water in an unbreakable bottle and sun cream in sunny weather.
- Sports shoes with flat soles must be worn at all times on the MUGA and bowling green.
- Studded football shoes/boots and high heels are strictly forbidden.
- Shin pads should be worn for football activities
- Alcohol is strictly forbidden on RSC premises.
- Chewing gum is strictly forbidden on RSC premises.
- Smoking is strictly forbidden on RSC premises.
- Dogs are strictly forbidden on RSC premises.
- Littering is strictly forbidden on RSC premises.
- No food is allowed into the MUGA and padel court, or on the bowling green.
- Persons behaving in a manner likely to disrupt the enjoyment of, or endanger other users or neighbours of RSC may be asked to leave. No refunds will be given.
- RSC reserves the right to terminate a booking and refuse future bookings if these T&C's are not followed.

Cancellations

- **RSC:** If a coaching session is cancelled by us (due to bad weather, illness or insufficient numbers etc) a refund or credit will be applied to your account. Reasonable notice (24 hours) will be given whenever possible.
- **You:** Contact us via rhosneigrsportsclub@gmail.com at the earliest opportunity if you need to cancel your booking. We are happy to offer a full refund or credit if we have enough time (24hrs minimum) to re-advertise the place(s). For late cancellations (less than 24 hrs) we may be able to offer a credit, but this will depend on whether the place(s) can be filled.
- Credits are valid for a reasonable time period and may be used on future bookings.

Liability

- RSC accepts no responsibility for the loss, theft or damage to personal possessions during a court booking.
- RSC accepts no responsibility for any personal injuries which occur during sports activities.

Photography

- We reserve the right to take photographs/videos of participants and may use images on our website and/or social media platforms. If you object to this please let us know when booking and then mention it again to staff at registration or when you arrive on site. If you find an image or video on our promotional channels that you would like us to remove please email us at rhosneigrsportsclub@gmail.com and we will do so as soon as is reasonably practicable.

Health

- All participants should be comfortable about taking part in exercise at RSC. In case of any doubt you should seek advice from a medical doctor.

Safeguarding, Disputes and Privacy/GDPR

- Rhosneigr Sports Club is fully committed to safeguarding and promoting the well-being of visitors and members. All of RSC's policies may be viewed on the [Safeguarding](#) section of the website.
- Please talk to our Safeguarding Officer (Jan Downing) in confidence if you have any safeguarding concerns that you'd like to raise. Contact Email: rhosneigrsportsclubwelfare@gmail.com
- If you have a complaint, please write to the directors at rhosneigrsportsclub@gmail.com highlighting the issues you want to raise. Where possible, all disputes will be resolved through open and honest communication.

RSC reserves the right to alter these terms and conditions without notice.