Terms & Conditions

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Welcome to *Brand Twin Studio*. By purchasing our services, you ("client", "you") agree to the following terms:

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1. Services

We provide digital and done-for-you content packages, including AI Twin videos, branding assets, and related creative services.

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2. Payments

- All prices are listed in the relevant currency at checkout.
- Payments are processed securely via PayFast, PayPal, or other third-party providers.
- Services will only begin once full payment has been received.

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3. Delivery of Services

- Deliverables (videos, images, branding content) are provided digitally via email, shared links, or online platforms.
- Typical delivery timelines are outlined in your order confirmation, but may vary depending on the scope of work.

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4. Usage Rights

- Content provided is licensed for your own business and marketing use.
- You may not resell, sublicense, or redistribute the content without prior written consent.

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5. Refunds & Cancellations

- Due to the customized, digital nature of our work, refunds are **not guaranteed once work has begun**.
- Refund requests will be considered case-by-case as outlined in our [Refund Policy].

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6. Disclaimers

- We do not guarantee specific business outcomes or income results from use of our services.
- AI-generated content should not be considered legal, financial, or professional advice.

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7. Privacy

Your personal information is handled in line with our [Privacy Policy].

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8. Governing Law

These Terms are governed by the laws of South Africa. International clients are also subject to applicable consumer protection laws in their jurisdiction (e.g., GDPR in EU/UK, CCPA in USA).

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9. Contact

For questions, please contact us at:
📧 hello@brandtwinstudio.online