

Porsche Experience – Terms & Conditions

Operator: Al Nabooda Automobiles LLC

By booking and participating in the Porsche Experience Dubai (the “Program”), you confirm that you have read, understood, and agreed to these Terms & Conditions.

1. Eligibility

- To participate as a driver, you must:
 - Be at least 21 years old on the day of the event.
 - Hold a valid UAE or GCC driver’s license for at least one (1) year.
 - Present your valid driver’s license and booking confirmation at registration.
 - Hold a valid credit card in your name.
 - Have your reservation approved at the time of check-in by the Operator.
- Passengers (“Plus One”):
 - Must be at least 14 years old on the day of the event.
 - The booking must clearly state the names of both the main driver and the passenger.
 - If the passenger is under 21 years old OR does not hold a valid UAE/GCC driver’s license, they may participate but will not be permitted to drive.
 - If the passenger is 21 years or older and holds a valid UAE/GCC driver’s license, they may also drive.
 - Additional charges apply for passengers.
- Only registered ticket holders (driver and, if applicable, passenger) may participate.
- The Operator reserves the right to deny participation if any safety, health, or eligibility requirements are not met.

2. Health & Safety

- Participants must attend the mandatory safety briefing prior to the drive.
- The event will be conducted in a controlled and supervised environment; all instructions from Porsche Experience instructors must be followed.
- Flip-flops, open-toe footwear, and traditional attire are not allowed.
- The Operator reserves the right to refuse participation to anyone deemed unfit due to medical, behavioral, or safety concerns.

3. Arrival & Registration

- All drivers (and passengers, if applicable) must arrive at the starting time mentioned in the program.
- On arrival, participants must complete the registration process, which includes:
 - Presenting a valid UAE or GCC driver’s license.
 - Signing a Waiver of Liability and Indemnity Agreement.
- The drive experience will begin promptly. Late arrivals will not be allowed to participate, as the safety briefing cannot be repeated.

4. Vehicles & Program

- The Porsche Experience will be conducted in Porsche vehicles provided by the Operator.
- Vehicle allocation will be at the sole discretion of the Operator.
- The selected car and date chosen at the time of booking are final and cannot be changed or amended once the booking is completed.

5. Personal Belongings & Liability

- The Operator is not responsible for any personal items lost or damaged during the event.
- Participants are responsible for following all safety rules and Operator instructions. Failure to comply may result in removal from the Program without refund.
- The Operator is not liable for any injury or loss caused by non-compliance with instructions or eligibility requirements.

6. Booking, Payment, and Cancellations

- Full payment is required at the time of booking via Platinum List.
- Bookings are only confirmed upon receipt of full payment and confirmation from the Operator.
- Once a booking is completed, the selected vehicle and date are final and cannot be changed or amended.
- All bookings are final and non-refundable, except where required by UAE consumer protection laws (e.g., cancellation by the Operator, or where the service cannot be delivered).
- Refunds may be granted at the sole discretion of the Operator in the event of a proven medical issue, supported by valid documentation.
- The Operator reserves the right to amend or cancel the Program due to safety, weather, or operational reasons. In such cases, a refund will be processed.
- The Operator reserves the right to cancel or postpone the program in the event of less than 50% occupancy. In such cases, participants will be offered a full refund or the option to transfer to a later date.

7. Data Privacy & Marketing Consent

- By booking and participating in the Porsche Experience, customers consent to Al Nabooda Automobiles LLC collecting and using their personal data for:
 - Internal administrative purposes.
 - Necessary communications regarding the Program.
 - Marketing communications, promotions, and updates related to Al Nabooda Automobiles LLC products, services, and events.
 - Participants acknowledge and agree that photography and videography will take place during the Program, and such images and recordings may be used by Al Nabooda Automobiles LLC

8. Acknowledgment of Risk

- By participating, you acknowledge that driving involves inherent risks, and you assume full responsibility for your participation.
- The Operator is not liable for any injury, loss, or damage unless caused by its proven negligence or willful misconduct.

9. Governing Law and Jurisdiction

- These Terms & Conditions are governed by the laws of the United Arab Emirates. Any disputes shall be subject to the exclusive jurisdiction of the Dubai Courts.