

Dear Wray School District Current and Former Staff,

We are writing to inform you about an incident involving the security of our Student Information System, which is provided by PowerSchool. We were first notified on January 7, 2025 that PowerSchool experienced a data breach in late December. The alert offered few details except that the breach compromised student information. On January 27, 2025 we received specifics from PowerSchool. We are committed to transparency and open communication with our staff, especially regarding matters affecting the safety and privacy of our workforce.

## What Information Was Compromised?

The breach has affected the following staff information:

- Name
- Address
- Date of birth (DOB)
- Social Security Number (SSN)
- Ethnicity
- Gender
- Work email and telephone number
- PowerSchool/ PowerTeacher Pro login (only username)
- EDID (Educator Identification)
- Assigned school
- Job Title

While PowerSchool reports that staff Social Security Numbers (SSN) were accessed during the breach, we want to reassure you that **Wray School District's current practices does not record or store staff SSN in our system.**

## How Did This Happen?

According to PowerSchool, the breach occurred through unauthorized use of the “maintenance access” tool, which provides remote access for technicians to provide support. Moving forward, PowerSchool will require VPN credentials, including single sign-on and multi-factor authentication (MFA), to access “maintenance access.” Additionally, in the next Student Information System (SIS) release, PowerSchool disabled “maintenance access” by default. This means it will only be turned on if we explicitly request access for a particular purpose.

## PowerSchool's Response

PowerSchool has informed us that:

- Investigations into the breach are ongoing.
- PowerSchool has secured their computer systems and is confident the criminal(s) have deleted the stolen information.
- PowerSchool has reported no third-party copies of the data exist.
- PowerSchool has conducted a full audit of their internal tools to identify and address vulnerabilities.
- PowerSchool has implemented enhanced security measures, including multi-factor authentication, to prevent future breaches.

## Our Commitment to Protecting Workforce Data

This is profoundly troubling news for Wray School District, as we place the utmost importance on protecting data. We are diligent in ensuring that student information is handled with care and security, and we are working closely with PowerSchool to monitor and address the situation. Additionally, we are reviewing our practices with vendors to ensure they are doing everything possible to safeguard the information of our students and workforce.

## What You Can Do

While PowerSchool has taken measures to mitigate the impact of this breach, we encourage you to monitor your account and remain vigilant for any unusual activity. **You should be receiving information from PowerSchool directly on how to enroll in the credit monitoring and identity protection services that are being offered by PowerSchool.** If you have any questions or concerns, please do not hesitate to contact [databreach@wrayschools.org](mailto:databreach@wrayschools.org).

## Moving Forward

We understand the gravity of this situation and the trust you place in us to protect your personal information. We are fully committed to addressing this breach, and we will continue to provide updates as we learn more from PowerSchool.

Thank you for your understanding and your cooperation as we work through this challenging time.

Sincerely,

Levi Kramer, Superintendent