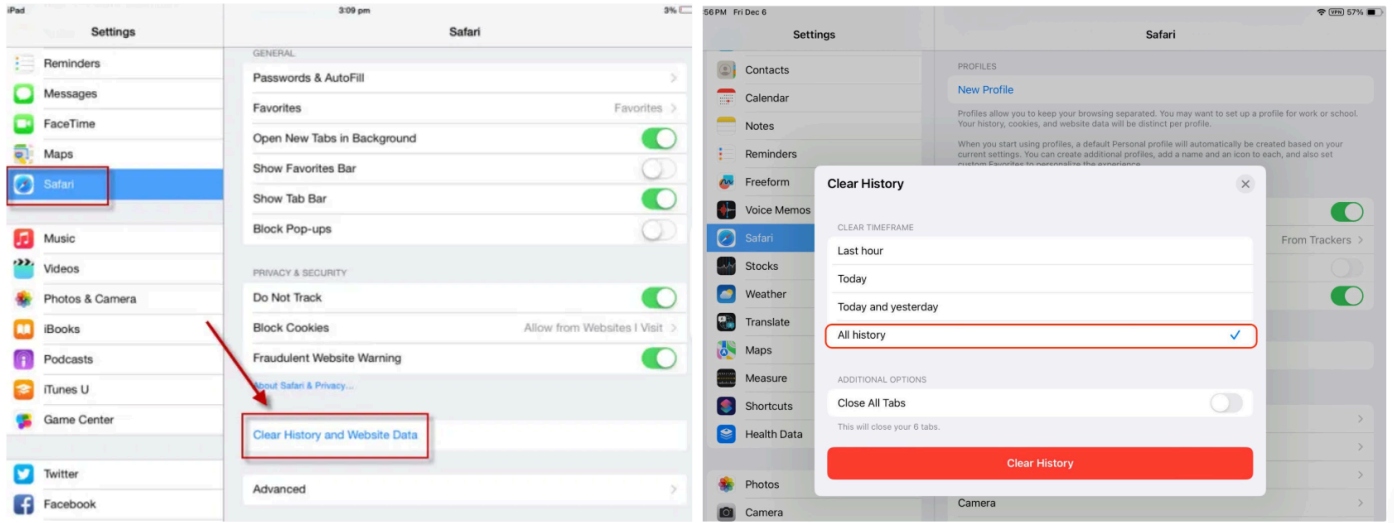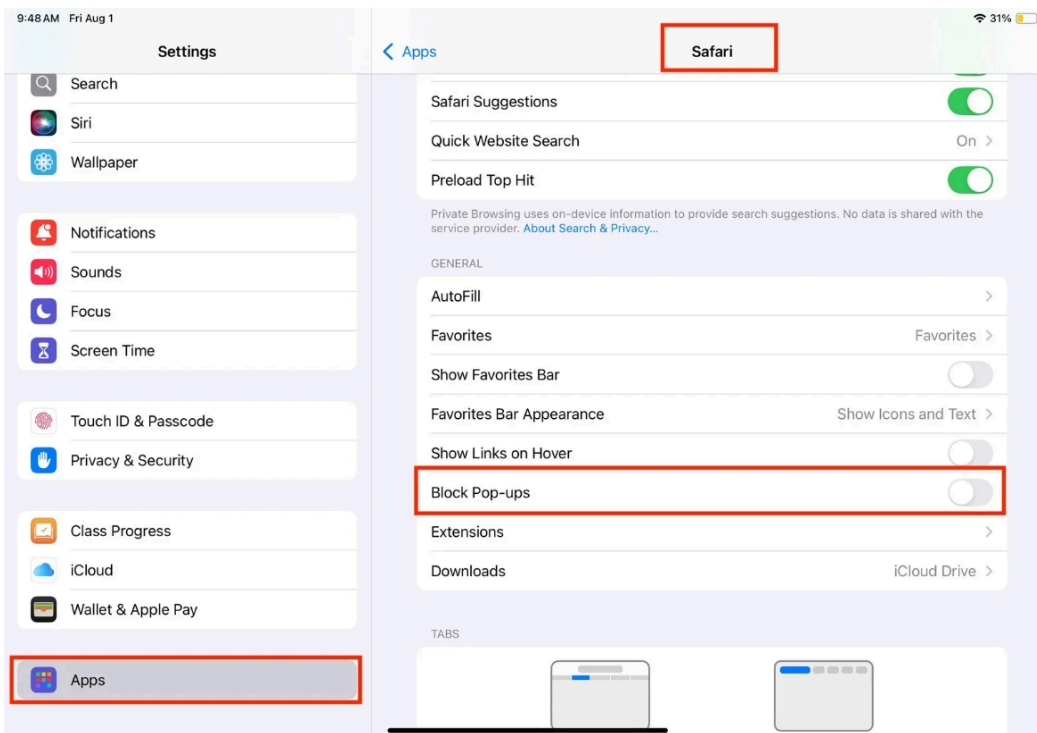# Waggle/Ed Troubleshooting

1. Close all tabs in Safari and restart the device.
2. Clear the Cache

Settings → Apps → Safari → Clear History and Website Data → change to "ALL HISTORY" → Clear History

3. Check to make sure "Block Pop-Ups" is DISABLED.

Settings → Apps → Safari → Block Pop-ups → turn off