

# FAQ's

# Groveport Pickleball Club and Global Pickleball Network(GPN) FAQ's

## How do I sign up for the club and leagues?

Click the following link to register for GPN, and join our club all in one step:

<https://www.globalpickleball.network/network/register/4914-groveport-pickleball-club>

Once you are in the club, you will find our leagues under the league menu. Registration is open.

## Why am I not eligible for a league?

If you see this message, click on the Not Eligible tab at the top (highlighted below) to see why. Most common reasons would be you are not a Club member or you do not meet some other criteria for a certain league.

Pick Your Ladders

Eligible

Not Eligible

Registered

These are the ladders you are eligible for:

You are not eligible for any ladders.

But wait...

Click the "Not Eligible" tab above to see why, and potentially fix the problem.

Cancel

## I am having issues signing up. Can you help?

Sure! There are two videos that show theGroveportPickleball@gmail.com process on Youtube.

YouTube links: Playlist with account creation and league signup:

[https://www.youtube.com/playlist?list=PLTa18LUS23mAw\\_shnGMjirzhzBxg5FVOF](https://www.youtube.com/playlist?list=PLTa18LUS23mAw_shnGMjirzhzBxg5FVOF)

If you still need assistance, please send us an email at [GroveportPickleball@gmail.com](mailto:GroveportPickleball@gmail.com)

## **What are my calculated playing levels?**

When you join the site, you will input your playing level. Take your best guess. You will have the following options:

**2.0 - beginner**

**2.5**

**3.0 - good**

**3.5**

**4.0 - intermediate**

**4.5**

**5.0 - advanced**

**5.5**

**6.0 - semi-pro**

As you play ladder, league, tournament and practice matches, the site will create calculated singles and doubles playing levels. This number will move up and down. Just pick your best guess for now and it will even out. Also, check out hooking up your DUPR account below.

## **How do I add DUPR to my account?**

**Step 1: Ensure that you have a DUPR account that is linked to Groveport Pickleball DUPR club:**

Sign in here or create an account and link to the club.

Please click the link below Link to join the club.

<https://dashboard.dupr.com/dashboard/browse/clubs/7635967245>

**Step 2: Connect your GPN account to your DUPR account.**

Follow this URL and log into GPN. Click the DUPR tab at the right, then click the blue Connect Button. Once you are logged in, it will show your DUPR connection here- with your id and your current DUPR ratings loaded.

<https://www.globalpickleball.network/pickleball-partners/partners/profile-page/userdetails>

Profile About Notifications Privacy Financial **DUPR®**


---

**Connect to DUPR®**  
<https://www.dupr.com>


Connect your GPN account to your DUPR account.


**Benefits of connecting:**

- ✓ View your current DUPR ratings
- ✓ Match data can be sent to DUPR
- ✓ Join DUPR only leagues & tournaments
- ✓ View DUPR ratings of other players (premium members only)

 **Connect**

**DUPR**  
DUPR ID: --

  
--

  
--

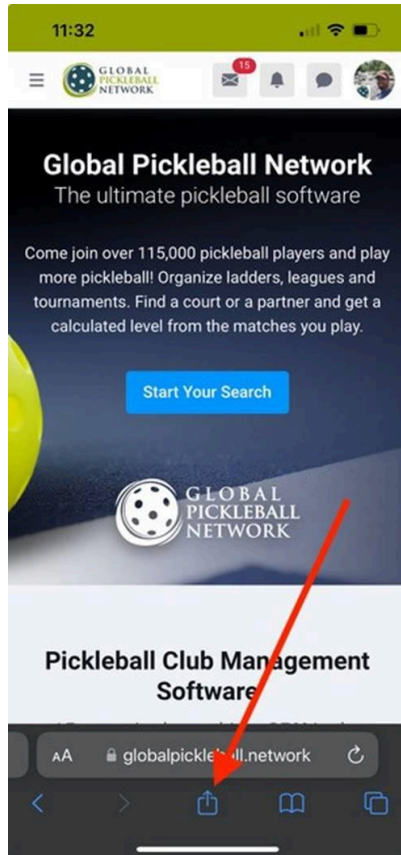
## Can I download a phone app?

There is no app in the app store, but you can run the site as a web app. This will create an icon on your phone, and it will look and feel just like a downloaded app.

### For an iPhone...

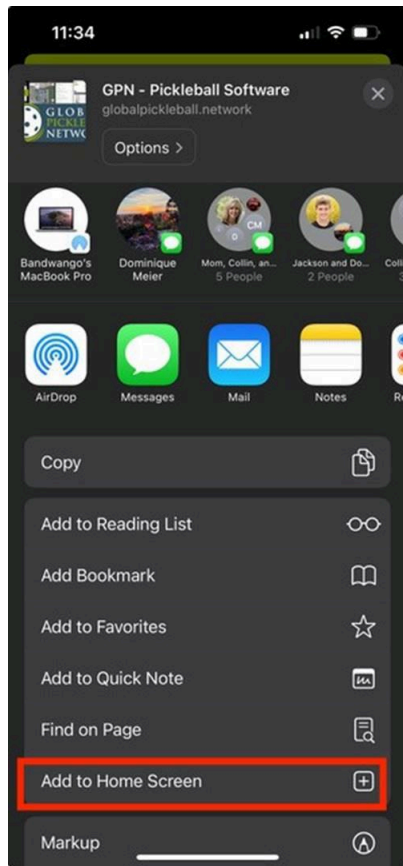
#### Step 1

On any page in GPN, click the share icon at the bottom of the screen.



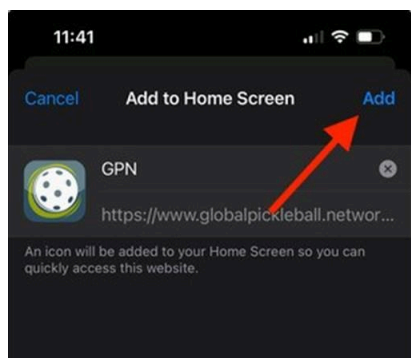
## Step 2

Next, just scroll down on the page, and click the "Add to Home Screen" link.



### Step 3

Next you will just click the "Add" button at the top right corner of the page.



---

**For Android...**

On Android phones, you should automatically see a prompt to add GPN to your home screen.

If you don't see it, or you declined the invitation, you may just have to wait until you see it again.

## **What type of stats will the league track**

Once your ladder begins, our ladder's statistics will begin to populate including:

- Rank
- Points
- Average rank
- Days at #1
- Wins & losses
- Points per week

## **Can I link my DUPR account?**

Yes, first go here to make sure your account is linked with the club on DUPR:

<https://dashboard.dupr.com/dashboard/browse/clubs/7635967245>

Then, on your GPN account profile, click profile settings, then the DUPR tab. Make sure your account shows your DUPR account is linked on here:

<https://www.globalpickleball.network/pickleball-partners/partners/profile-page/userdetails#duprTab>