Last updated Aug 1, 2026

TERMS OF SERVICE

By commissioning me, you confirm that you have read and agreed to these Terms of Service.

I reserve the right to refuse or cancel a commission if I consider that the request is not something I can or want to work on.

All commissions are digital products. No physical product will be shipped.

The finished artwork and commission files will be kept for a reasonable period of time after delivery. I cannot guarantee that I will keep the files indefinitely, so please make sure to save your commission once it has been delivered.

PAYMENTS

For commissions **under $100 USD**, full payment must be made upfront before I begin working on the commission.

For commissions **over $100 USD**, payment can be split into two installments:

☆ **50% upfront**, before I begin the commission.

☆ **50% after the sketch has been approved**, before I continue with the remaining stages of the artwork.

I will not proceed past the sketch stage until the second payment has been completed.

The commission will only be considered officially booked once the first payment has been received.

If a payment is not completed within a reasonable timeframe, I reserve the right to pause or cancel the commission.

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DEADLINES AND DELIVERY

The estimated delivery time will depend on the complexity of the commission and my current workload.

I will provide an estimated timeframe when the commission is accepted.

Delays may occur due to unforeseen circumstances, but I will communicate with you if there is a significant delay.

The final artwork will be delivered digitally once the commission is completed.

Please make sure that the contact information and delivery details you provide are correct.

REVISIONS

I will show you the progress of the commission during the process, particularly during the sketch stage.

Revisions are unlimited as long as they remain reasonable and related to the original commission.

You may request changes to the artwork during the process, but please try to communicate your requests clearly and avoid repeatedly changing previously approved elements without a valid reason.

Once the artwork has progressed beyond the sketch stage, major structural changes may no longer be possible. Changes that require significant redrawing or reworking of already completed parts may result in an additional fee.

Changes caused by me or mistakes on my part will always be corrected **free of charge** and will not be considered a revision.

I reserve the right to refuse excessive, unreasonable, or continuous changes that substantially alter the original commission request.

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INTELLECTUAL PROPERTY RIGHTS

The artist retains the **copyright and intellectual property rights** to the artwork unless a separate written agreement states otherwise.

THE ARTIST HAS THE RIGHT TO:

☆ Display the commissioned artwork in their portfolio.

☆ Post the artwork on social media or other platforms for promotional purposes.

☆ Use the artwork as an example of their work.

☆ Claim the artwork as their own creation.

If you have a valid reason why the artwork should not be posted publicly, please discuss this with me before the commission is completed.

THE CUSTOMER MAY:

☆ Use the artwork according to the personal or commercial rights purchased.

☆ Post the artwork online while properly crediting the artist.

☆ Use the artwork as a profile picture, banner, wallpaper, or other agreed personal use.

THE CUSTOMER MAY NOT:

☆ Claim the artwork as their own.

☆ Resell or redistribute the artwork without permission.

☆ Modify, trace, copy, or reproduce the artwork for purposes outside the agreed usage.

☆ Use the artwork commercially without the appropriate agreement.

☆ Use the artwork for AI generation, AI training, or similar purposes.

REFUNDS AND CANCELLATIONS

Because commissions are custom-made products, **payments are generally non-refundable once work has started**.

If you need to cancel a commission, please contact me as soon as possible.

A refund may be considered depending on the stage of the commission and the circumstances of the cancellation.

Once the artwork has been completed and delivered, **cancellations and refunds will not be accepted**.

If I need to cancel a commission for a reason on my side, I will communicate this with you and, when applicable, provide an appropriate refund based on the amount of work already completed.

COMMUNICATION

Communication will take place through 1 of these choices:
1. Discord 2. Vgen 3. Any social media (Discord is the preferred communication though).

For more questions contact me by:

☆ email : alyxtarr.business@gmail.com

☆ discord : @aly3sp