**Curriculum Vitae**

**Neha Sah**
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## Professional Summary

A dedicated Quality Assurance Tester with 1 year of hands-on experience at Hamro Patro Inc., specializing in functional, regression, and performance testing. Experienced in crafting and executing detailed test cases, identifying critical bugs, and maintaining high standards of software quality. Proficient in leveraging tools like Selenium, Trello, Zoho, and ClickUp to optimize testing workflows and ensure efficient project management. Proven ability to collaborate effectively with development teams to resolve technical issues and ensure timely, high-quality product delivery. Focused on continuous learning and staying up-to-date with the latest advancements in quality assurance processes.

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## Skills

✅ **Testing & QA Processes:** Functional & Non-functional Testing, Regression Testing, Smoke Testing, Sanity Testing, User Acceptance Testing (UAT), Exploratory Testing, Compatibility Testing, Performance Testing (Load & Stress), Cross-Browser Testing, Mobile Testing, API Testing, Accessibility Testing, Security Testing.

✅ **Automation & Tools:** Selenium (Python), PyTest, BeautifulSoup, Postman (API Testing), SQL Queries, JIRA, ClickUp, Trello, Zoho, Charles Proxy, Fiddler, TestNG, Jenkins (CI/CD Integration), Git/GitHub.

✅ **Software Development:** SDLC, STLC, Bug Life Cycle, Agile Methodologies (Scrum & Kanban), Waterfall, CI/CD Pipelines, Version Control Systems, Defect Management, Code Reviews.

✅ **Documentation & Reporting:** Test Cases, Test Plans, Requirements Traceability Matrix (RTM), Bug Reports, Test Strategy, Test Summary Reports, Root Cause Analysis (RCA), Defect Triage.

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## Work Experience

**Hamro Patro Inc Sifal-08, Kathmandu)**

**Quality Assurance Engineer**

- Engaged in all phases of the testing lifecycle, from test planning and implementation to execution, defect tracking, retesting, and regression testing
- Experienced in maintaining traceability of requirements through test plans, test cases, and defects to ensure coverage throughout the testing process
- Good understanding of SDLC and STLC , with knowledge of testing artifacts and deliverables.
- Experienced in using project management tools like Trello and ClickUp for efficient task organization and team collaboration
- Hands-on experience with automation testing tools using Selenium and Python.
- Experienced on end-to-end testing and regression testing to ensure the stability and reliability ofsoftware products throughout the development lifecycle
- Experienced on working with both Agile and Waterfall methodologies, adjusting testing strategies to t the project's needs and timelines.
- Experienced on API testing using Postman, verifying the functionality and reliability of software APIs.

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## Project

**Tele-Health**

Managed the end-to-end testing lifecycle for the Tele-Health platform, with a primary focus on key functionalities such as doctor appointments, instant calls, and group calls. Designed and implemented detailed test cases for regression, sanity, and smoke testing. Performed API testing to validate backend integrations. Took a lead role in identifying, tracking, and resolving bugs, while facilitating bug triage meetings to ensure swift resolution Additionally, documented test results and offered strategic insights to improve system performance and user experience. Link

**Jyotish**

Managed the testing process for the Jyotish platform, focusing on essential features such as ticket purchasing, instant calls, calls in progress, and overall platform functionality. Developed and executed thorough test cases to ensure the reliability of all features. Performed regression, sanity, and smoke testing to validate system performance. Actively identified, tracked, and resolved bugs, while collaborating with development teams for quick fixes. Documented test results and provided actionable feedback to enhance the platform's functionality and user experience. Link

**Mega-Release of Hamro Patro**

Contributed to the mega-release of Hamro Patro, aimed at enhancing UI and improving platform efficiency. Performed monkey testing, sanity testing, and regression testing to

ensure stability and functionality. Automated key processes such as calendar data extraction and comparison, as well as UI component testing. Additionally, carried out manual testing of features to validate the overall performance and user experience of the platform

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## Training & Certification

- Broadway Infosys: Python Training(2023)

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## Academic Qualifications

**Bachelor of Engineering in Information Technology**
Everest Engineering College, Pokhara University | **2017**

**Higher Secondary School**
Model Multiple College, Janakpur |**2015|**

**School Leaving Certificate**
ALHEBS. School |**2014**|

## Languages

- **English**
- **Nepali**
- **Maithili**

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## References

**Pawan Raj Maharjan**
Engineering Manager
Hamro patro Inc