

## **HUGE HOMEEZ MEMBERSHIP TERMS AND CONDITIONS**

These Terms and Conditions govern the rights and responsibilities of Huge Handyman Home Service, LLC ("Huge Handyman") and its subscribers ("Subscribers") to the HUGE Homeez Membership Program.

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### **1. Membership Services**

1.1 Subscribers may select either the "HUGE Homeez" or "HUGE'r Homeez" membership tier, which includes access to: a. Pre-scheduled maintenance services from an approved list b. A discount on labor for additional work c. Priority scheduling on service requests

1.2 The list of available tasks includes:

- Dryer Vent Cleanout (Interior Only)
- Interior Re-Caulking (Kitchen & Bath)
- Faucet & Showerhead Cleaning
- Shut-Off Valve Maintenance
- Smoke & CO Detector Battery Replacement & Test
- Window & Slider Track Cleaning & Lube
- Bathroom Exhaust Fan Cleaning
- Toilet Tank & Flapper Check & Cleaning
- Sink Trap Cleanout
- Single-Story Gutter Cleanout
- Weep Hole Clearing
- Door Threshold & Weatherstrip Tune-Up
- Exterior Caulk Spot Sealing

1.3 Subscribers may select 3 tasks per year for HUGE Homeez and 4 for HUGE'r Homeez. Tasks may not be carried over or banked across subscription terms.

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### **2. What Is and Isn't Included**

2.1 Each selected task is limited to a labor window of 1 to 1.5 hours. Tasks are for preventive maintenance only and exclude repairs, replacements, or upgrades.

2.2 Certain items (such as batteries, caulking, or silicone) are charged additionally:

- Batteries for detectors: \$5 each
- Silicone for caulking/sealing: \$15 per tube used

2.3 Homeowners must provide specialty materials (e.g., matched paint). Paint matching, color issues, or blending results are not guaranteed. Touch-ups are subject to visible variation.

2.4 Old fixtures may not be serviceable or cleanable. If they cannot be cleaned without risk of damage, service will not proceed, and alternatives will be discussed.

2.5 Gutters are serviced only on single-story homes with safe access. Garage door adjustments or inspections are not included.

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### **3. Scheduling and Service Delivery**

3.1 Subscribers will be contacted 3 times per year to schedule their preferred services. Services will be grouped to maximize efficiency.

3.2 If appointments are missed or not scheduled within 45 days of outreach, Huge Handyman may mark the benefit as used.

3.3 Subscribers are responsible for providing accurate information about fixtures, access requirements, and any special conditions.

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### **4. Billing and Payment**

4.1 Monthly dues are charged in advance on the billing date agreed upon at signup. Payment is due automatically via the selected payment method.

4.2 If payment fails, Huge Handyman will notify the Subscriber. Services cannot be scheduled or rendered while the account is delinquent.

4.3 Delinquent accounts over 30 days may be suspended or terminated without refund.

4.4 Subscriptions are non-refundable. Early termination is not permitted during the initial 12-month term.

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### **5. Liability and Limitations**

5.1 Huge Handyman is not responsible for structural or systemic issues discovered during maintenance. The company may recommend licensed specialists for issues outside its scope.

5.2 Subscriber acknowledges that maintenance services are preventive and cosmetic in nature. Results may vary depending on the age, condition, and accessibility of items.

5.3 Huge Handyman reserves the right to refuse or reschedule services if unsafe or impractical conditions are encountered.

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## **6. Updates and Revisions**

6.1 Huge Handyman may revise this list of services or terms at its discretion. Subscribers will be notified of any material changes.

6.2 Continued use of the membership constitutes acceptance of updated terms.

For questions or updates, contact: **[hello@hugehandymansd.com](mailto:hello@hugehandymansd.com)**