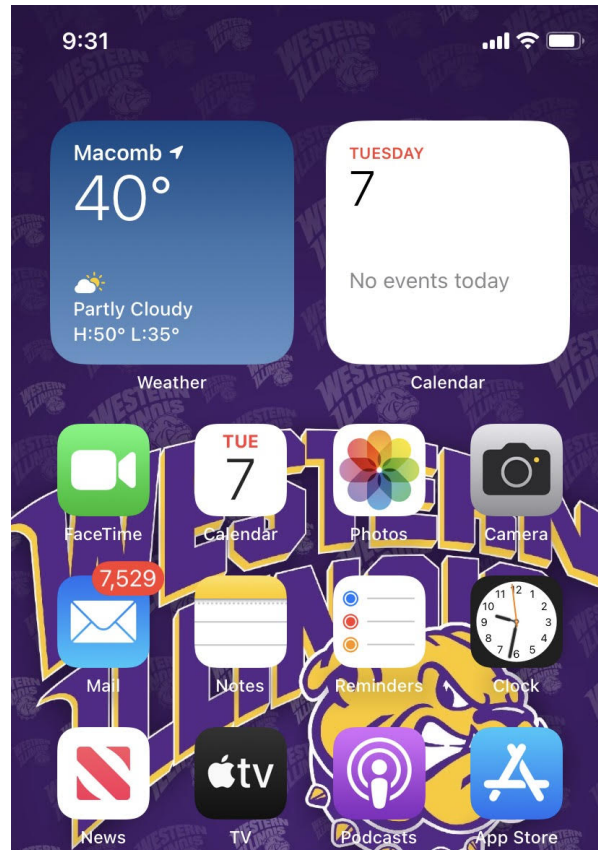


GlobalProtect VPN iOS Configuration

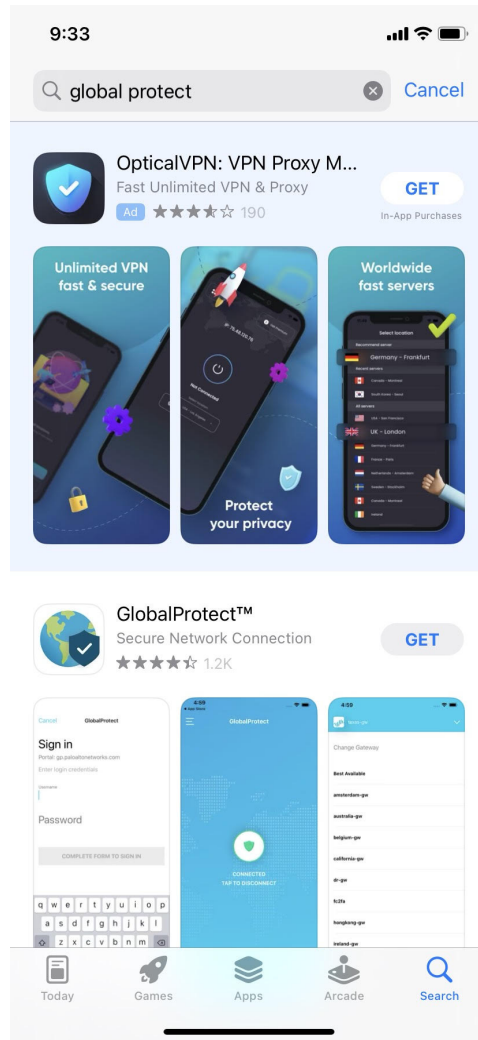
Installing the GlobalProtect VPN

1. Open the **App Store** app on your iOS device.



GlobalProtect VPN iOS Configuration

2. On the bottom bar, tap the **Search** button and type “**GlobalProtect**” and hit enter. It should show up like this (below):

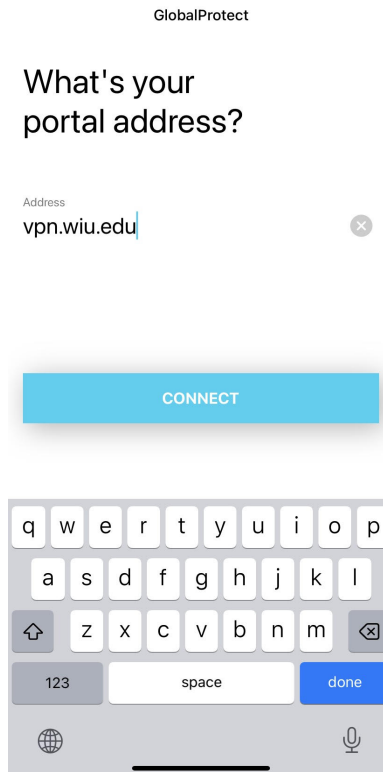


3. Click on the **GlobalProtect** application, in this case it's the second option. Tap the **Get** button and then the **Install** button. Enter in your Apple ID information and password if necessary. The program will now install on your device.

GlobalProtect VPN iOS Configuration

Setting Up and Using GlobalProtect VPN

1. Open the GlobalProtect app on your device. You may be asked to allow notifications, you can choose to allow or deny depending on your preferences. Enter **vpn.wiu.edu** in the address bar and hit the **Connect** button.



GlobalProtect VPN iOS Configuration

2. You will get a popup asking you to add a VPN configuration to your device, hit **allow**. It will then ask you for a username and password, **enter your ECOM username and password**. When you've entered your information, click **Complete Form To Sign In**.

[Back](#) GlobalProtect

Sign in

Portal: vpn.wiu.edu

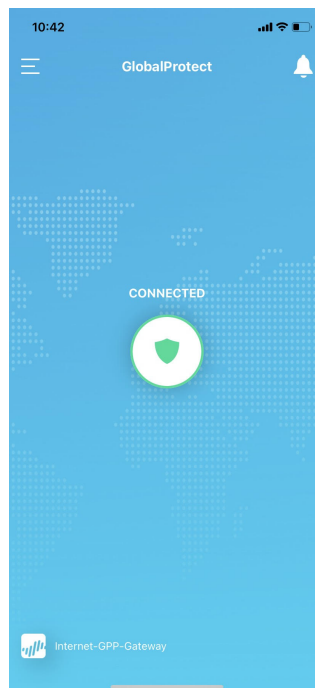
Enter login credentials

Username

Password

COMPLETE FORM TO SIGN IN

3. After you sign in, you should be greeted with the connected screen that looks like this (below). If you do not see the screen shown below, please reach out to the University Technology Help Desk by sending an email to support@wiu.edu..



GlobalProtect VPN iOS Configuration

4. To end your VPN session go to **Settings**, click on **VPN** and then click on **GlobalProtect**. Turn off **Connect On Demand** by clicking the button next to it. This setting will re-enable the next time you connect to the VPN.

