

Privacy Policy for Iken

Last Updated: April 29, 2026

Iken ("we," "our," or "us") is committed to protecting your privacy. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you use our mobile application (the "App").

1. Information We Collect

Personal Data

We may collect personally identifiable information that you voluntarily provide to us when you register for the App, such as:

Name

Email address

Phone number

Physical address/Location (for deliveries)

Usage Data

We may automatically collect information about your device and how you interact with our App, including:

Device type and operating system

IP address

App usage patterns and preferences

Sensitive Permissions

Our App requires certain permissions to function correctly:

Location: To provide accurate delivery tracking and show nearby chefs.

Camera/Gallery: To allow chefs to upload food photos and users to update profile pictures.

2. How We Use Your Information

We use the information we collect for various purposes, including:

To facilitate order placement and delivery.

To connect customers with local chefs.

To manage user accounts and provide customer support.

To improve our App's functionality and user experience.

To send administrative information, such as updates or security alerts.

3. Sharing Your Information

We do not sell your personal data. We may share information with:

Service Providers: Such as Supabase (our database and authentication provider).

Other Users: Customers' names and addresses are shared with chefs and delivery personnel to complete orders.

Legal Requirements: If required by law or to protect our rights.

4. Data Security

We use industry-standard security measures provided by Supabase to protect your data. However, no method of transmission over the internet or electronic storage is 100% secure.

5. Your Data Rights

You have the right to:

Access the personal data we hold about you.

Request the correction or deletion of your data.

Withdraw consent for data processing at any time.

To exercise these rights, please contact us through the Help Center in the App.

6. Children's Privacy

Our App is not intended for children under the age of 13. We do not knowingly collect data from children.

7. Changes to This Policy

We may update our Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on this page.

8. Contact Us

If you have any questions about this Privacy Policy, please contact us at:

iikeen2025@gmail.com