



To join the Change Up Learning community and access 70+ hours of self-paced courses (all eligible for school-age child care training hours!), follow the instructions below.

1. Register and Log In

Activate your account with Change Up Learning using this [custom link](#). If you already have an account, click the same link to add the NYC 21C group to your account.

2. Get started

Once signed in, click on the "Learn" lightbulb icon on the left of the page to find the self-paced courses.

3. Certificates

Once you complete a course, you'll receive a downloadable certificate on the platform. You can also find your course certificates by clicking on the "Certificates" icon, the last option from the left, vertical menu.

4. Support

If you have any questions about the platform, head over to Change Up Learning's [knowledge base](#).

If you still can't find an answer, send a message by clicking on the yellow "Message Us" button at the bottom right of any page.

You can also email help@changeuplearning.com.

Happy learning!