

COVID-19 Updates from the CCNY School of Education

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Health and safety

Protecting the safety and health of everyone is the highest priority at this very challenging time.

- [CDC Guidelines](#) regarding the coronavirus
- [New York State](#) Department of Health Guidelines
- Coronavirus testing information and hospitals: Testing is free to all eligible New Yorkers. The drive-through sites are prioritizing sampling for individuals that are part of the highest risk population, and as ordered by physicians. NYS residents who would like to be tested can make an appointment by calling 888-364-3065.
- [Directory of NYC Health and Hospitals Community Centers](#)
- [Multilingual resources](#) available to immigrant New Yorkers, regardless of status
- [Additional multilingual resources](#) regarding coronavirus

Domestic Violence: [Safe Horizon](#)

For victims and survivors of domestic violence and other types of abuse

NYC hotline: 1-800-621-HOPE (4673)

National hotline: 1-800-799-7233

For the uninsured, here are a few low-cost and sliding-scale clinics:

[Ryan Health Center](#)

[Callen-Lorde](#) -- specializing in LGBTQ health

[Institute for Family Health](#)

[Charles B. Wang Community Health Center](#)

Health insurance options

[NY State of Health](#) has opened a special enrollment period through April 15.

Anyone who is uninsured can complete a profile and find out what insurance they qualify for and, if applicable, what subsidy they might receive to help pay for it.

Metroplus is one of the plans available.

[MetroPlus Health Insurance](#) -- This is one of the plans available through NY State of Health. Sign up for affordable health insurance, including Medicaid and the Essential Plan (\$0 or \$20 monthly).

[NYC Care](#) is a system for those who are ineligible for or cannot afford any other health insurance. Care is provided through NYC Health + Hospitals.

Emergency Support Services

Food

- CCNY's [Benny's Food Pantry](#) continues to support the needs of campus community members facing food insecurity. To visit Benny's, please call 212-650-8844 Monday through Thursday or email to arrange access.
- [Food Bank for NYC](#) -- find a soup kitchen, food pantry, senior center, or SNAP enrollment site near you
- [FoodHelp NYC](#) -- find a soup kitchen, food pantry, senior center, or SNAP enrollment site near you
- [Invisible Hands](#) -- free deliveries of supplies, groceries, etc.
- [Emergency Food Assistance Program](#) -- get free food quickly from a food pantry or community kitchen
- [Soup kitchens and food pantries by borough](#)

For urgent food and hunger needs, call the Emergency Food Hotline at 866-888-8777 or 311

Financial Assistance

- [Some credit cards are waiving late-payment fees or deferring interest charges](#) -- contact your bank or credit card company if you need financial assistance
- [Unemployment insurance](#) -- for employees who have been laid off or have had hours reduced. [FAQs here](#).
- [COVID-19 Services and Resources](#) -- apply for unemployment, food, rent, Medicaid, and other assistance
- [Workers' rights in the midst of COVID-19](#)
- [Access HRA](#) -- see if you qualify for SNAP/food stamps, cash assistance, Medicaid, or Fair Fares
- [Impact of COVID-19 on public benefits](#)

Disabilities

- [Department of Education Guidelines](#) -- Q&A on providing services to children with disabilities during the coronavirus outbreak
- [Administration for Community Living](#) -- what adults with disabilities need to know and how to plan for the outbreak

Housing

- All eviction proceedings and pending eviction orders have been suspended as of March 16 -- [see FAQs](#)
- [Tenants' rights](#)
- [Housing Court Answers](#) -- info about Housing Court and housing questions

Other Resources

- [Mutual Aid NYC](#) -- a network of groups organizing to provide aid and support [Request assistance](#) or [get involved](#)
- [Other mutual aid networks](#)
- [Resources for undocumented people](#) -- compiled by the New York State Youth Leadership Council
- [Resources from NYC](#) for those who may be unemployed due to COVID-19 or are seeking additional assistance. For more information on the City's response to COVID-19, visit [NYC.gov/coronavirus](https://nyc.gov/coronavirus) or call 311 (212-639-9675 for Video Relay Service, or TTY: 212-504-4115). You can also text "COVID" to 692-692 for updates and information, or text "COVIDESP" to 692-692 for updates in Spanish.

Emotional Support

- [New York COVID-19 Emotional Support Hotline](#) -- call 1-844-863-9314 for mental health counseling. Governor Cuomo says there are 6,000 mental health professionals providing free services (7 days/8 am - 10 pm)
- [CCNY Peer Navigation](#) -- sign up to participate in peer mentoring with trained CCNY graduate students, who can help you with stress management and self-care
- [NYC Well](#) -- free, confidential crisis counseling, mental health and substance misuse support, available 24/7 via phone, text and online chat
To contact NYC Well, call:
 - 1-888-NYC-WELL (1-888-692-9355)
 - 1-888-692-9355 (Español)

- 1-888-692-9355 (中文)
- 711 (TTY for hearing impaired)

Or text “WELL” to 651-73

- [Taking Care of Your Emotional Health](#) -- tips on coping with the COVID-19 disaster
- [Free movement exercises](#) -- a list of yoga, meditation, interval, dance, and outdoor resources
- [Resources for Mindfulness Practice](#)
- [Instructions for Paradoxical Journaling and Externalizing Problems](#)
- [SAMHSA Disaster Distress Helpline](#) -- dedicated to providing emotional support during a natural or human-caused disaster
To contact SAMHSA, call: 1-800-985-5990; Or text ‘TalkWithUs’ to 66746 to connect with a trained crisis counselor
- [Crisis Text Line](#) -- free, 24/7 support for those in crisis. To contact Crisis Text Line, text 741741 from anywhere in the US to chat with a trained Crisis Counselor.
- [COVID-19 \(Coronavirus\) Information and Resources](#) -- guidelines on questions and concerns about the coronavirus, and how to deal with anxiety at home
- [LGBT National Help Center](#) -- provides free and confidential peer-support and local resources

Resources for Families, Teachers, and Children

- [Resources on talking about racism](#) for those who work with young children and families
- *Why We Stay Home* is a newly released children’s book that deals directly with the Coronavirus, and can be [downloaded for free](#).
- Aprendamos con Ms. Ramos, [YouTube Channel](#) focused on mindfulness for kids, in Spanish
- [Free Audible stories](#) for kids to listen to
- [National Emergency Library](#): Free digitized books
- [Guide for Parents and Caregivers](#) -- what you should know, how to keep your family safe, and how to cope with stress
- [Taking care of your family during the coronavirus outbreak](#) -- strategies to help stay calm during the crisis and ways to involve children in family health care
- [COVID-19 comic for kids](#) -- teaching children about the virus and what they can do to protect themselves

- [Online, virtual manipulatives](#) for math
- Online virtual, collaborative whiteboard, [Ziteboard](#)
- [Edpuzzle](#) is an easy-to-use platform where you can turn any video into a lesson. You can also find video lessons created by other teachers. The app allows you to embed your own questions in almost any video, and then assign it to your students and get analytics: see who watched the video, who didn't understand the lesson and who did a good job. Students can re-watch the video as many times as they need at their own pace, while you can easily check their progress from your account.
- [Resources: Learning in the Time of COVID-19](#) by the Learning Policy Institute
- [Lincoln Center at Home](#) provides free performing arts for families and communities.
- Bereavement resources: sadly, many children have lost parents and other loved ones through this crisis.
 - [Sesame Street episode](#)
 - [Bereavement story for children](#) in Spanish (Para siempre)
 - [Pediatrician TED Talk](#) in Spanish (Hablemos de la muerte con los niños)

Volunteer Opportunities

- [New York Cares](#) -- find out how to help city agencies and community partners
- [Invisible Hands](#) -- sign up to make free deliveries for the most at-risk community members
- [New York Blood Center](#) -- donate blood
- [Volunteer New York](#) -- lots of volunteer opportunities

School of Education

Coronavirus Updates

- Updates from [CUNY](#)
- Updates from [CCNY](#)
- The New York State Education Department (NYSED) has announced several emergency measures related to Covid-19, including the creation of an [Emergency COVID-19 Certification](#) which is available for candidates who have met all requirements for certification with the exception of certification exams. The Emergency Covid-19 Certification is valid for one year, with the possibility of renewal for one additional year, with a recommendation from a principal and superintendent. **The last date to apply for the Emergency Covid-19 Certification is August 31, 2020 via TEACH.** [May 4 Guidance](#); [March 30 Guidance](#).

Distance learning and online instruction (under construction)

UNESCO is reporting (March 24, 2020) that 862 million students around the world are out of school due to the coronavirus. All SOE classroom instruction will be conducted virtually through (at least) the end of this academic year. Summer courses will be offered online. (Please see above regarding availability of technology for students.)

The Writing Center is available online. You can schedule a writing consultation by phone (212.784.6065) or online (www.ccny.cuny.edu/writing)

- [Distance learning guide](#) -- tips on managing time and classes with distance learning during the outbreak
- [CUNY libraries online support for distance learning and research](#)
- Recommended resource for faculty on distance learning is the Facebook group [Online Learning Collective](#)

Availability of technology

CCNY wants to ensure that no student is unable to access their distance learning courses because they lack either a device that will go online or an internet connection. If you are in need of a device, please email iMEDIA@ccny.cuny.edu

- [Reaching CCNY IT during the crisis](#) (for students, faculty and staff)
- [Resources for CCNY faculty](#) (online instruction)
- The **Multimedia Center** of the School of Education is available for students, staff, and faculty. Note that summer hours will be different from the following, which were in effect during Spring 2020 and might be available in Fall 2020:
Zoom: <https://ccny.zoom.us/j/2126506266>
Phone: 646 558 8656, Meeting ID: 212-650-6266
CLOSED UNTIL FURTHER NOTICE!

Stop by if you have questions concerning:

- video recording
- video cutting

- video compression
- upload files to Taskstream
- Office Suite (Word, PowerPoint, Excel, Outlook)
- creating PDFs
- updating operating systems
- installing software
- Zoom
- Dropbox
- Google apps (e.g., email, drive, forms, spreadsheet, docs, etc.)

CCNY Libraries

- Cohen Library is offering [virtual chat reference](#) Monday - Thursday 9am-9pm; Friday 9am - 6pm; and Saturday - Sunday 12noon-6pm.
- Email reference@ccny.cuny.edu, fill out an [Ask A Librarian form](#), or [email your subject librarian directly](#).
- You can also request a more extensive consultation, and a librarian will get in touch about scheduling a phone call or video conference.
- Prefer to call? You can call (212) 650-7611 or (212) 650-7612 and leave a voicemail, and one of our librarians will return your call.
- For individual libraries, please visit:
 - [Architecture Library](#)
 - [CCNY Archives and Special Collections](#)
 - [Center for Worker Education](#)
 - [CUNY School of Medicine Library](#)
 - [CUNY School of Public Health Library](#)
 - [Dominican Studies Institute Archives and Library](#)
 - [Music Library](#)
 - [Science & Engineering Library](#)
- [Explore LibGuides for specific courses and subjects](#)
- [See all library service updates](#).

Admissions

The deadline for apply for admission for Spring 2021 is October 15, 2020. Students may take up to 9 credits as a non-matriculated student prior to admission. Contact the School of Education's Graduate Admissions Office for more information.

Summer and Fall 2020 Registration

Summer and fall registration (for continuing students) began March 31, 2020.

Grading

We recognize the tremendous stress that everyone is experiencing at this time. If you have questions about your grade, please reach out to your professor. For Spring 2020 courses, CUNY has instituted the option for Credit/No Credit, comparable to Pass/Fail, and this includes all courses in the School of Education. Please check with your advisor or your department chair before making a decision on the Credit/No Credit option for Spring 2020.

Information for students about the [Credit/No Credit](#) policy

Information [for faculty about Spring 2020 grading](#)

Certification Exams and edTPA

- Nearly all Pearson testing centers are currently closed, so certification exams are not currently available. (See NYSED announcements above)
- Information about the [virtual option for completing the edTPA can be accessed here](#)

Advising and faculty availability

Faculty will be available for online/remote advisement and office hours during the academic year. [Please email your advisor for further information.](#) If you do not know who your advisor is, please contact the SOE Office of Admissions and Student Services at trivera@ccny.cuny.edu

Student Teaching/Practicum

Student teaching and practica are clearly affected by the Covid-19 crisis. Student teachers/practicum students in Spring 2020 should contact their field supervisor, advisor, or Dr. Bruce Billig (bbillig@ccny.cuny.edu), the Director of the CCNY School of Education's Office of Clinical Practice with questions about these experiences.

The requirement that prospective student teachers pass at least one certification examination for admission to student teaching in Fall 2020 has been waived by the School of Education. Applications still require review by the Student Services Committee.