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PROFILE

Dynamic and results-driven Restaurant Manager with extensive experience in overseeing daily operations, enhancing customer satisfaction, and driving revenue growth in fast-paced hospitality environments. Skilled in team leadership, inventory management, quality control, and implementing efficient service protocols. Committed to creating exceptional dining experiences while ensuring compliance with health and safety regulations.

EXPERIENCE

RESTAURANT MANAGER

Contoso Hospitality // Metropolis, New York // 20XX - Present

- Lead a team of 30+ staff members in a high-volume restaurant, ensuring smooth daily operations and excellent customer service.
- Develop and implement training programs to improve staff performance and customer engagement.

ASSISTANT RESTAURANT MANAGER

Contoso Hospitality // Metropolis, New York // 20XX - 20XX

- Supported restaurant manager in day-to-day operations and staff supervision.
 - Assisted in scheduling shifts and managing payroll.
 - Addressed customer inquiries and resolved complaints promptly.
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EDUCATION

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Bachelor of Business Administration – Hospitality Management

Bellows College // Metropolis, New York // 20XX

SKILLS + INTERESTS

Staff leadership // Inventory control // Customer service excellence // Budget management // Point of Sale (POS) systems // Conflict resolution // Health & safety compliance // Event planning
Interests: Culinary trends // Food sustainability // Yoga // Travel