



SECOND STORY COUNSELING

William Robinson, MA, LPC

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Second Story Hours of Service: Mon-Thurs 9am-9pm; Fri: By Appointment Only

PROFESSIONAL DISCLOSURE STATEMENT

Professional Qualifications:

I completed my Masters of Arts in Counseling from Grand Rapids Theological Seminary in May of 2020. I also hold a Masters of Divinity from Reformed Theological Seminary (Washington D.C.), and a Bachelor of Arts in Natural Science from Covenant College (GA).

My past general and vocational experience has given me a broad spectrum of expertise across the age span as well as diverse demographics. Specifically, my previous roles as a teacher in secondary education, and as a Chaplain in the U.S. Army, have given me unique insights into the needs of children, adolescents and young adults.

I have experience both in individual as well as group therapies, in both inpatient and outpatient settings. My primary modes of intervention include (though aren't limited to): Psychoanalysis, CBT, TF-CBT, Narrative Therapy, Gestalt Therapy, and REBT. I have therapeutic experience across a wide-range of topics and issues, including but not limited to: anxiety, depression, trauma, personality disorders, boundary concerns, identity issues, grief, etc.

Effects of Counseling:

My approach and philosophy of counseling is first and foremost person-centered; and as the psychotherapist in the therapeutic alliance, I serve as a help, guide, and advocate for the client as they seek to address various concerns, challenges, and complex issues within the context of their story. I recognize as a counselor that it is imperative that I practice this sacred vocation with the constant foundational understanding of each client as complex, unique, and autonomous; as they navigate the unique nature of their unfolding story. As an advocate, my role is to come alongside the client to support and defend them, as well as discover the complex and sacred intricacies of who they are, and who they hope to be. As a counselor, I strive to live in a constant state of analytic and humanistic curiosity- to

always be curious, hopeful, and person-centered- are in many ways the primary vocational identity of the psychotherapist.

Appointments:

Individual appointments are generally 15-25 minutes in length. If for any reason you are unable to keep your scheduled appointment, it is essential for you to notify us at least 24-hours in advance of your appointment time.

Records and Confidentiality:

Your right to privacy is governed by legal and ethical guidelines. Generally, the information you share with me is not shared with anyone else without your expressed written permission. Exceptions to confidentiality include:

Duty to Warn: I am required by law to report when you are a threat to harm yourself (suicidal intent) or to harm another (assault/murder/other criminal acts). In these situations I am required to report to the appropriate authorities.

Child Abuse: Michigan law mandates the reporting of incidences or suspected incidences of child abuse, including but not limited to: physical abuse, sexual abuse, unlawful sexual intercourse, neglect, and emotional or psychological abuse. All actual or suspected abuse will be reported to the appropriate agencies.

“Dependent Adult” and Elderly Abuse: Michigan stat law requires any incidences of “dependent adult” or elderly physical abuse or neglect that are reported to a counselor are to be reported to the appropriate Michigan authorities.

Court Orders: At times a court of law may order disclosure of confidential information. If required by subpoena, only necessary and relevant information is disclosed.

Minors/Guardianship: Parents or legal guardians of non-emancipated minor clients have rights to access their records.

Family & Couple Therapy: When family or couple therapy is performed, the client is considered the family or couple unit. While family members and couples may be seen at times

individually or conjointly, information shared during these sessions or in relating settings (telephone calls, e-mail correspondence, etc.) is considered part of the overall family or couple therapy process and is not confidential from the other participating family members or partners. I will use discretion in handling these matters, but there is a “no secrets” policy for all family and couple therapy. It is important that you understand this policy before treatment begins. It supports my belief that healthy relationships are built on openness and truth.

Group Therapy: While the Second Story Counseling staff are bound by law and ethics to maintain the strictest confidentiality in the group therapy setting, it is important to keep in mind that the counselors leading the group have no control over what members say once they leave the group session. This means that there can be no definitive certainty that the other members of the group will keep everything said in group therapy, completely confidential. However, if you are a participant in group therapy, the expectation implied by your participation is that all information shared within the group setting is confidential; and because of this every group member will be required to sign a group confidentiality statement. Any group members who do not adhere to the confidentiality guidelines will not be allowed to return to the group therapy setting.

Court Fees:

Requests for court appearances should be communicated as soon as possible. Therapist may appear in court on a case-by-case basis.

Emergency Services:

I am often not immediately available by telephone. However I check my messages regularly. I will make every effort to return your call on the same day with the exception of Sundays and holidays. If you are unable to reach me and feel that you can't wait for me to return your call, you can call 911, contact your family physician, or the emergency room and ask for the psychologist or psychiatrist on call at Saint Mary's Health Care (616-685-6789), Spectrum Butterworth Hospital (616-391-1680), Spectrum Blodgett Hospital (616-774-7740), or your local hospital.

Other hotlines that can be reached depending on your circumstances are the YWCA Sexual Assault Hotline (616-776-7273), the National Domestic Violence Hotline (800-799-7233), the Pine Rest Crisis Center (800-678-5500) and the Forest View Crisis Center (800-949-8439).

Weapons:

For the protection of all clients and staff, Second Story’s policy is that no weapons will be allowed in session, in the waiting room, or on the premises. This includes but is not limited to guns of any kind, knives regardless of size or any physical item that could be constructed as a weapon. We ask that any such item be left at home prior to the session. If a weapon is revealed to be on the premises, Second Story reserves the right to request you to leave. Refusal to leave may be viewed as trespassing.

Grievances:

Should you, for any reason, find yourself dissatisfied with the counseling process, I ask that you bring this to my attention immediately. Your concerns will be handled seriously and, ideally, within the counseling relationship. The State of Michigan requires counselors to adhere to a specific Code of Conduct that is determined by the Board of Counseling. Should you wish to file a complaint, you may do so through:

Michigan Department of Licensing and Regulatory Affairs
Bureau of Professional Licensing
Investigations & Inspections Division
P.O. Box 30670
Lansing, MI 48909
(517) 241-0205

If you have any questions or are not clear about these policies, please share your concerns with me at any time.

I affirm that I have read the policy and procedure statements of this document.

Client’s Signature

Printed Name

Client’s Signature

Printed Name



Counselor’s Signature

William Robinson, LLC

Printed Name