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Dear Parents,

Strata is delighted to announce that we have partnered up with TUIO, a leading online platform for schools and child care organizations.

Our invoices are generated through TUIO, and parents will be able to access them on their dedicated online space at any time. It will be possible to pay the invoices online via credit card or direct debit (bank account withdrawals, also called EFT (*Electronic Fund Transfers*) payments). A service fee of \$1.50 will apply to all invoices processed, and payments made by credit card will incur an additional service fee of \$0.75 + 3.5%.

### **What is TUIO?**

TUIO is a billing and payment app used by schools, preschools and daycare centers across North America.

Using TUIO provides the following benefits:

- Access invoices any time
- Electronic alternatives to post dated cheques
- Auto-billing
- Responsive and friendly support team

### **Who will be processing my payments?**

When it comes to processing payments, TUIO has partnered with the industry leading top player, processing over US\$80 billion annually in more than 40 currencies and has 3,000 employees globally. Due to their extensive presence in the payment processing industry for the last 20 years, it is highly likely that you have already had your payments processed by our partner without knowing it.

### **Where will my data be stored?**

Please note that TUIO does not store any sensitive financial information, such as your bank account or credit card details. Instead, those data points are encrypted as soon as you enter them, and they are transmitted to the large financial institutions who run payments. For the data points that TUIO does store to let you access your TUIO account, such as your email address and TUIO password, TUIO works with the industry leader AWS (Amazon Web Services), which is Amazon's branch for server infrastructure. AWS offers the most secure cloud infrastructure on the market and is used by hundreds of government agencies such as the CIA, and many Fortune 500 companies such as Netflix and Kellogg's.

If you have any questions or concerns, please let us know.

**Skye Collins**  
Administrator