

Privacy Policy for Sail Captain

Effective Date: 14 Sep 2024

Introduction

At Sail Captain, your privacy is our top priority. This Privacy Policy describes how we collect, use, and handle your information when you use our app. By using Sail Captain, you agree to the practices described in this policy.

1. Information We Collect

We collect certain information to provide and improve our services. The types of data we may collect include:

- **Location:** We collect your device's location data to provide location-based features within the app, such as navigation and route tracking. We only collect this data when the app is in use.
- **Photos:** If you choose to upload images, we will access your photos to enable functionalities like photo-sharing or profile customization.
- **Email Address:** We collect your email address during account registration to identify you, communicate important updates, and offer customer support.
- **User ID:** A unique user ID is generated for every registered user, helping us to manage accounts and provide personalized experiences.
- **Phone Number:** We may collect your phone number to verify your identity and facilitate contact when needed.
- **User Name:** We collect your name during account registration for personalization purposes and to identify you within the app.

2. How We Use Your Information

The information we collect is used to:

- Provide and enhance our services.
- Enable features such as navigation, photo uploads, and account management.
- Personalize the app experience based on user preferences.
- Communicate with you regarding updates, support, and marketing (with your consent).
- Improve the app's performance and user experience through data analysis.

3. Sharing Your Information

We do **not** share your personal information with third parties, except in the following situations:

- **Service Providers:** We may share your information with third-party service providers to facilitate services (e.g., cloud storage, customer support) while ensuring they comply with strict data privacy and security standards.
- **Legal Compliance:** We may disclose your information if required by law or in response to a valid legal request.
- **Business Transfers:** If Sail Captain is involved in a merger, acquisition, or sale of assets, your information may be transferred, with prior notice.

4. Data Security

We take reasonable measures to protect your personal information from unauthorized access, alteration, disclosure, or destruction. However, please be aware that no method of transmission over the internet or electronic storage is 100% secure.

5. Your Rights and Choices

- **Access and Update:** You can access and update your account information directly within the app.
- **Data Deletion:** You can request the deletion of your data by contacting us at [Your Support Email Address]. Please refer to our [Data Deletion Policy](link to data deletion policy) for more details.
- **Opt-Out:** You can opt out of marketing communications at any time by following the instructions provided in the emails or contacting us.

6. Data Retention

We retain your information for as long as necessary to provide our services or as required by law. If you request deletion of your data, we will remove your information as described in our Data Deletion Policy.

7. Children's Privacy

Sail Captain is not intended for children under the age of 13. We do not knowingly collect personal information from children. If you believe that we have inadvertently collected data from a child, please contact us, and we will take appropriate action to remove the information.

8. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. Changes will be effective immediately upon posting the revised policy in the app. Your continued use of the app signifies your acceptance of the updated policy.

9. Contact Us

If you have any questions or concerns about this Privacy Policy, please contact us at:

- **Email:** sailglobal.sa@gmail.com