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Manchester Pride: Village Angels Welcome Team

Date last updated: 04/07/2022

About the Role

LGBT FOUNDATION in partnership with MANCHESTER PRIDE have created an exciting volunteer opportunity to get involved in the festival.

We are looking for dedicated people who understand the nature of our work, and want to join in creating and delivering a safe event for all visitors to the Gay Village Party over August Bank Holiday Weekend.

This role provides the opportunity to make a real impact by welcoming our communities to the event, and providing a friendly face to visitors as they arrive.

You'll be fully supported by the Manchester Pride Events Team & the LGBT Foundation Team, and be treated as a key component of the Festival. You will also be assigned a Village Angels supervisor, as well as a key and contact from LGBT Foundation. We'll provide training prior to the Festival so you'll be fully prepared to undertake the role.

What will the Village Angels Welcome Team do?

- Welcome customers to the Gay Village Party at the entrances to the event
- Distribute welcome items to visitors as they arrive
- Signpost visitors and direct visitors to the Box office if they need to purchase a Pledge Band
- Offer welfare and advice to support to visitors and direct them to our Welfare or First Aiders if required



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- Provide on-the-ground community feedback to the event management team
- Promote a sense of wellbeing and psychological safety by having community members be a part of the planning and delivery of the Manchester Pride Safety Policy
- Attend Multi-agency planning meetings in the lead up to the Festival to feed into the Safety Policy

Where will the Village Angels Welcome Team be located?

The Village Angels will be positioned at each of the 8 Gates around the Gay Village site to welcome visitors as they arrive. The Manchester Pride Stewarding Team and Security Teams will be present at all of the Gates too and will deal with any customers that Village Angels do not feel comfortable engaging with. They'll be right beside you to deal with any issues should they arise.

Available shifts

The following shifts will be available across Manchester Pride weekend:

- Friday 26th August: 6pm-12am
- Saturday 27th August: 12pm-6pm, 6pm-12am
- Sunday 28th August: 12pm-6pm, 6pm-12am
- Monday 29th August: 12pm-6pm

Benefits of Volunteering

- Food and drink for all volunteers during their shifts. This will be offered at our Volunteer Hub across the weekend.
- Free entry to the festival for all volunteers in the Village Angels Welcome Team.
- A sense of pride by being involved in making this year's festival a truly welcoming experience for everyone



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We welcome volunteer applications from everyone irrespective of gender, sexual orientation, trans status, ethnicity, faith and religion, disability, and age.

Women, people of colour, trans (including non-binary) people, people over 50 and people of faith are currently **under-represented** among our volunteers so we **strongly** encourage applications from members of these groups.