

Crystal Randazzo

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Professional Summary

Public health professional with a background in health science, research ethics, community health, and behavioral health advocacy. Experienced in policy research, public health initiatives, and program coordination, with certifications in Good Clinical Practice (GCP), Public Health Foundations, and Research Ethics. Adept at collaborating with multidisciplinary teams to improve community health outcomes, advocate for underserved populations, and support public health policy implementation. Passionate about health equity, global health security, and future epidemiological research.

Core Competencies

- Research Compliance & IRB Regulations
 - Mental & Behavioral Health Advocacy
 - Community Health Education & Outreach
 - Nonprofit Health Program Development
 - Confidential Data Management & Ethics
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Education

Bachelor of Science in Health Science

Southeast Missouri State University

Associate of Science in Health Science

Three Rivers College

Certifications & Public Health Training

- Google Data Analytics Certification – Google (In Progress)
- Certified in Public Health (CPH) – (In Progress)
- Introduction to Clinical Trials Certificate – Association of Clinical Research Professionals (ACRP)
- Good Clinical Practice (GCP) Certification – NIDA Clinical Trials Network
- Social & Behavioral Responsible Conduct of Research (RCR) – CITI Program
- IRB for Social & Behavioral Research – CITI Program
- Community Involvement in Research – CIRTification
- Foundations of Public Health Practice: The Public Health Approach – Imperial College London
- MANT & TOOLS Training (Mental Health Crisis Intervention & Behavioral Support)
- Certified Medication Technician (CMT) – UniTec Career Center
- Certified Nursing Assistant (CNA) – Three Rivers College

Professional Experience

Delta Area Economic Opportunity Corporation – Sikeston, MO.

Child & Family Advocate in Health | Aug. 2023 – Oct. 2024

- Manage health records and ensure compliance with public health protocols in early childhood settings.
- Collaborate with community organizations, healthcare providers, and policymakers to enhance health equity initiatives.
- Utilize ChildPlus software to track and analyze public health data and health intervention outcomes.
- Conduct health screenings and referrals, ensuring underserved families access healthcare resources.

Preferred Family Healthcare – Poplar Bluff, MO.

Direct Support Staff & Behavioral Health Professional | Jan. 2018 – Jan. 2022

- Supported adults with intellectual, developmental, and behavioral health challenges in community-based settings.
 - Documented and analyzed health data to track behavioral health trends and intervention outcomes.
 - Implemented individualized support plans (ISP) in compliance with public health best practices.
 - Engaged in mental health crisis management and intervention strategies through MANT-certified techniques.
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Specialty Products & Services – Dexter, MO.

Direct Support Professional | Oct. 2015 – Jan. 2018

- Administered medications and monitored health data to ensure compliance with treatment plans.
- Assisted in behavioral research and intervention planning for individuals with developmental disabilities.
- Maintained detailed client records for public health program tracking and policy improvement.

Research & Community Health Experience

- Participated in research ethics training (CITI Program) to ensure compliance with human subject's research regulations.
- Conducted community needs assessments to inform public health initiatives in underserved populations.
- Completed coursework in public health strategy, epidemiology, and health policy implementation.
- Advocated for public health policies supporting behavioral and developmental health services.

Technical & Analytical Skills

- Health Data Management & Research Analysis (Child Plus, Excel, GoogleSheets)
- Community Engagement & Public Health Outreach
- Data Analytics & Visualization (In Progress – Google Data Analytics)
- SQL & Database Querying (In Progress – Google Data Analytics)
- Statistical Analysis & Reporting (Excel, Google Sheets, Python –In Progress)