



Cookies Statement

COOKIES WEBSITE STATEMENT

Cookies are small text files which a website may put on your computer or mobile device when you first visit the website. The cookies will help the website recognise your device the next time you visit. Web beacons or other similar files can also do the same thing. We use the term “cookies” in this policy to refer to all files that collect information in this way.

We use cookies to distinguish you from other users of the website. This helps us to provide you with a good experience when you use the website and also allows us to improve the services we provide to you. On revisiting the website, we will be able to obtain information about your previous visits and about your computer including where available, your IP address, operating system and browser type, for system administration. This is statistical data about your browsing actions and patterns and does not identify you. For the same reason, we may obtain information about your general internet usage by using a cookie file which is stored on the hard drive of your computer.

We use the following cookies:

- **Strictly necessary cookies.** These are cookies that are essential in order to enable you to move around the website and use its features, such as accessing secure areas of the website. Disabling them may mean you are not able to access parts of our website.
- **Analytical or performance cookies.** *We use these cookies to collect information about how visitors use the website, for instance which pages visitors go to most. This helps us to improve the way our website works, for example, by ensuring that users are finding what they are looking for easily. Some of these cookies are known as analytic cookies which allow us to monitor website traffic using industry accepted third parties.*
- **Functionality cookies.** These cookies are used to recognise you when you return to our website and to remember changes you have made to things such as text size, fonts and other parts of the website you can change so we can personalise our content for you.
- **Targeting cookies.** *We use these cookies to record your visit to our website, the pages you have visited and the links you have followed. We will use this information to make our website displayed on it more relevant to your interests.*

For more details on the specific cookies we use, why we use them and when they will expire, please see **Part 1 of Appendix 1** of this Cookie Policy.

Please note that third parties (such as advertising networks and providers of external services) may also use cookies on the website, over which we have no control. These cookies are likely to be analytical cookies, performance cookies or targeting cookies. **Part 2 of Appendix 1** of this Cookie Policy provides a list of the third parties who may use these cookies and the reasons for which they use them.

Most browsers accept cookies automatically, but you can change your cookie preferences by adjusting your browser settings to refuse the setting of all or some cookies if you prefer. You can usually do this by visiting the “options” or “preferences” menu on your browser. Please note, however, that if you do this and choose to block all cookies (including essential cookies) we cannot guarantee that your experience will be as fulfilling as it would otherwise be, and you may not be able to access all or parts of our website.

Where we collect personal data as part of our use of cookies on the website, we will do so in accordance with our Privacy Policy (hpgp.co.uk/privacy-policy-1-1)



Cookies Statement

Appendix 1

Part 1 - Cookies used

_acloggedin	• Supports login by Scheduling client if the client has an account • Cookie • January 1, 2025
_client_acloggedin	• Supports login by Scheduling client if the client has an account • Cookie • January 1, 2025
_dd_cookie_test	• Tests if cookies are supported • Cookie • Expires instantly
_dd_s	• Tracks browser errors • Cookie • Four hours
_dd_site_test	• Tests if cookies are supported • Cookie • Expires instantly
_grecaptcha	• Helps reduce spam • Local storage • No expiry
CART	• Shows when a visitor adds a product to their cart • Cookie • Two weeks
CHECKOUT_WEBSITE	• Identifies the correct site for checkout when checkout on your domain is disabled • Cookie • Session
client_username	• Remembers a logged in Scheduling client's username between visits • Cookie • One year
clientUser	• Stores the Scheduling client's username, OAuth2 Access Token, and OAuth2 Refresh Token. This cookie is required for functionality of logged-in clients • Cookie



Cookies Statement

	• 30 days
Commerce-checkout-state	• Stores state of checkout while the visitor is completing their order in PayPal • sessionstorage • Session
Crumb	• Prevents cross-site request forgery (CSRF) • Cookie • Session
hasCart	• Tells Squarespace that the visitor has a cart • Cookie • Two weeks
Locked	• Prevents the password-protected screen from displaying if a visitor enters the correct site-wide password. • Cookie • Session
orderStatusSessionToken	• Authenticates a visitor who logs into an order status page. • Cookie • One year
PHPSESSID	• Securely authenticates a visitor during their checkout in Scheduling • Cookie • One month
RecentRedirect	• Prevents redirect loops if a site has custom URL redirects. Redirect loops are bad for SEO. • Cookie • 30 minutes
remember_client	• Remembers Scheduling client's login details if they have an account • Cookie • 365 days
siteUserCrumb	• Prevents cross-site request forgery (CSRF) for logged in site users • Cookie • Three years
SiteUserInfo	• Identifies a visitor who logs into a customer account • Cookie • Three years

Harrogate Private GP

Harrogate Private GP



Cookies Statement

TZ	• Enables a Scheduling client's appointments to display correctly based on their time zone preferences. • localstorage • Persistent
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Part 2 - Third-party cookies

Cookie Name	Duration	Purpose
ss_cid	Two years	Identifies unique visitors and tracks a visitor's sessions on a site
ss_cpvisit	Two years	Identifies unique visitors and tracks a visitor's sessions on a site
ss_cvisit	30 minutes	Identifies unique visitors and tracks a visitor's sessions on a site
ss_cvr	Two years	Identifies unique visitors and tracks a visitor's sessions on a site
ss_cvt	30 minutes	Identifies unique visitors and tracks a visitor's sessions on a site

Note: All QCS Policies are reviewed annually, more frequently, or as necessary.