

ALOSANT PRIVACY POLICY: April 3, 2023 (address change)

1. INTRODUCTION

This Privacy Policy describes how Regency at Montaine Community Association, Inc. (“Regency at Montaine Community Association, Inc.”) and the provider of this app, Alosant (“Alosant”), treat data and information collected and received from you through the application software that runs on mobile devices and tablets (“Applications”) and any website delivering the Application (collectively, “Websites”), if such Website accompany the Application.

Regency at Montaine Community Association, Inc. and Alosant respect your privacy and are committed to treating your information responsibly. To that end, Regency at Montaine Community Association, Inc. and Alosant have developed this Privacy Policy for the purpose of providing full disclosure concerning the collection, use and sharing of information that is gathered during your interaction with the Applications and the Websites. This Privacy Policy describes, among other things, the types of information collected about you when you use the Applications and visit the Websites; how your information may be used and when it may be disclosed; how you can control the use and disclosure of your information; and how your information is protected.

Although Regency at Montaine Community Association, Inc. and Alosant endeavors to maintain appropriate physical and electronic procedures and safeguards to protect personal information that is collected by and through the Applications and the Websites. Regency at Montaine Community Association, Inc. and Alosant cannot guarantee the confidentiality of such information. Accordingly, by using the Applications and the Websites, you understand that (i) you are doing so at your own risk and (ii) while Regency at Montaine Community Association, Inc. and Alosant will employ industry standard practices to protect your data, Regency at Montaine Community Association, Inc. and Alosant cannot promise that collected information will never be disclosed in a manner that is inconsistent with this Privacy Policy.

Should you have any questions regarding this Privacy Policy, or if you believe that Regency at Montaine Community Association, Inc. or Alosant is not abiding by this Privacy Policy, please contact the Privacy Administrator at the address set forth in Section 14, below.

Regency at Montaine Community Association, Inc.

2. SCOPE OF PRIVACY POLICY; ACCEPTANCE

This Privacy Policy applies to information collected about you and provided by you through your user account – by and through the Applications and the Websites. Your use of the Applications and the Websites constitutes your consent to Regency at Montaine Community Association, Inc. and Alosant's collection and use of such information in accordance with the terms herein, except where obtaining your explicit permission is required. Each time you access, browse or use the Websites or the Applications, you signify your acceptance of the Privacy Policy (in its then-current form). If you do not accept this Privacy Policy, you are not authorized to use the Applications or the Websites and must discontinue use of the Applications and the Websites immediately.

3. INFORMATION COLLECTED

Two (2) types of information are collected by and through the Applications and the Websites: Personally Identifiable Information and Non-Personal Information.

- A. Personally Identifiable Information. Personally Identifiable Information is information that tells Alosant and Regency at Montaine Community Association, Inc. specifics about who you are. The types of Personally Identifiable Information that may be collect include, without limitation: your name and contact information (such as your postal address, zip code, phone number and e-mail address); your password; your gender; the number and/or ages of members of your household; information associated with you relating to product preferences; personal interest; and areas of interest on the Websites. You will be able to keep private certain Personally Identifiable Information through settings in the Applications.

The Regency at Montaine Community Association, Inc. and Alosant may collect Personally Identifiable Information from (and about) you in a variety of different ways. For example, when you register on an Application or Website, you submit Personally Identifiable Information to the Regency at Montaine Community Association, Inc. through Alosant software. Similarly, when you use the Applications or the Websites to create or update a profile, register for events, or

communicate or interact with Alosant software and/or its representatives, you are providing Regency at Montaine Community Association, Inc. and Alosant with Personal Information.

B. Non-Personal Information. Non-Personal Information refers to data and information that does not personally identify you as the individual to whom the data or information relates. Non-Personal Information may include, without limitation:

- The IP address assigned to your computer (or other device);
- Your media access control (MAC) address;
- Information derived through Collection Technology (*see* Section 5.A, below);
- The type of computer (or other device) you use, and the operating system you use (*e.g.*, Microsoft Windows or Mac OS);
- The type of Internet browser you use (*e.g.*, Internet Explorer, Google Chrome or Safari);
- The domain name of your Internet Service Provider;
- Your activities while visiting or using the Websites or the Applications (including the content you access or view, the time of your visit to or use of the Applications or the Websites, and the pages you visit and the time spent on such pages); and
- Your public geographic location (such as your location within public areas the community).

Alosant may choose to receive and record Non-Personal Information on its server logs from your browser, as well as through other analytics in relation to the Applications and the Websites. Such information will not be linked to Personally Identifiable Information without your permission.

4. USE AND DISCLOSURE OF INFORMATION

The information collected may vary depending upon how you use the Applications and the Websites. Similarly, use and disclosure of the collected information will vary depending on the type of information Regency at Montaine Community Association, Inc. and Alosant receives – *i.e.*, Personally Identifiable Information vs. Non-Personal Information.

A. Personally Identifiable Information. Regency at Montaine Community Association, Inc. and Alosant may use your Personally Identifiable Information to:

- Carry out the purposes for which you provided the information;
- Keep you apprised of events, news and information that you may find of interest;
- Customize the content or functionality of the Applications and/or the Websites to your preferences;
- Attend to tasks relating to your interactions or transactions with the Applications or the Websites;
- Forward or otherwise provide updates, announcements and newsletters; and
- Respond to your communications, and communicate with you about the Applications, the Websites and activities related thereto.

By using the Applications and/or the Websites, you authorize Regency at Montaine Community Association, Inc. to transmit email and direct mail to you, call you, send push notifications to your device, send you text messages, and otherwise contact you concerning these matters. Should you not wish to receive communication the Applications will be unable to deliver the services you requested.

Regency at Montaine Community Association, Inc. and Alosant may intentionally disclose your Personally Identifiable Information only in the following instances:

- i. Disclosures You Have Requested. Regency at Montaine Community Association, Inc. and/or Alosant will provide your Personally Identifiable Information to those entities and individuals that you have specifically designated (using the Applications, the Websites or otherwise) to receive your information so that said entities and individuals can perform in accordance with your directives/wishes, contact you to address your questions and requests, *etc.* However, Regency at Montaine Community Association, Inc. is not responsible for the collection or maintenance of such information once it is in the hands of the designated entit(y/ies) or individual(s).
- ii. Disclosures to Which You Have Consented. Regency at Montaine Community Association, Inc. and/or Alosant may disclose your Personally Identifiable Information if you have consented (whether expressly or implicitly by installing the Applications or creating an account through the Websites) to said disclosure. By way of example only, if (i) you elect to participate in an event sponsored by Regency at Montaine Community Association, Inc. and (ii) the official rules of the event declare that Regency at Montaine Community Association, Inc. may publish the names of (and other information regarding) the event entrants, then, by virtue of your decision to participate in the event, you are deemed to have consented to the event rules and the disclosure of your Personally Identifiable Information in accordance with the rules.
- iii. Disclosures to Trusted Third Parties. Regency at Montaine Community Association, Inc. and/or Alosant may provide your Personally Identifiable Information to third parties who work on behalf of or with Regency at Montaine Community Association, Inc. and/or Alosant, provided that (i) the disclosure is necessary to provide the service you requested or Regency at Montaine Community Association, Inc. and/or Alosant provides through its operations and (ii) said operators work under confidentiality or similar privacy agreements.
- iv. Disclosures under Special Circumstances. Regency at Montaine Community Association, Inc. and Alosant may store and disclose your Personally Identifiable Information(i) as allowed or required by applicable law (including making disclosures in order to respond to subpoenas, court orders or legal process) and (ii) to establish or exercise legal rights or defend against legal claims as necessary or advisable to protect the rights, safety or

property of Regency at Montaine Community Association, Inc., Alosant or others and to conform to legal or regulatory requirements. Additionally, Regency at Montaine Community Association, Inc. and Alosant may store and disclose your Personally Identifiable Information when Regency at Montaine Community Association, Inc. or Alosant believes it is necessary to share such information in order to investigate, prevent or take action regarding illegal activities, suspected fraud, situations involving potential threats to the physical safety of any person, violations of the Terms of Use applicable to the Application, the Websites, or as otherwise required by law.

B. Non-Personal Information. Alosant and/or Regency at Montaine Community Association, Inc. may use your Non-Personal Information in several ways including, but not limited to:

- Administration of the Websites;
- Improvement of the Applications and the Websites (including navigation thereof);
- Improvement of the programs and services offered by Alosant and/or Regency at Montaine Community Association, Inc.;
- Analysis and development of advertisements and advertising campaigns;
- Providing you with special offers and promotions (and determinations regarding their effectiveness);
- Customization of the content or functionality of the Applications and the Websites to suit your preferences; and
- Analysis of trends and usage.

Alosant and/or Regency at Montaine Community Association, Inc. may use, share or disclose your Non-Personal Information in any other way it desires. For example, Alosant and/or Regency at Montaine Community Association, Inc. may disclose your Non-Personal Information

to employees, consultants and other professionals who Alosant and/or Regency at Montaine Community Association, Inc. reasonably believes need such information in order to perform the tasks described in this Section 4.B. Additionally, Alosant and/or Regency at Montaine Community Association, Inc. may combine your Non-Personal Information with other non-personal information collected by Alosant and share the aggregated data with service companies and product providers for marketing and research purposes.

5. ALOSANT’S USE OF COLLECTION TECHNOLOGY AND ANALYTICS SERVICES

- A. Collection Technology. Non-Personal Information may be collected by Alosant using a variety of Collection Technology. As used in this Privacy Policy, “Collection Technology” refers to cookies, web beacons, pixels, gifs, tags and other tools that collect information in similar ways. Collection Technology may store a piece of data on your browser or device, while other forms of Collection Technology may identify your browser or device and collect information through other means. When you visit the Applications or use the Websites, your browser or device may be exposed to Collection Technology, and Collection Technology may be stored on your browser or device. Alosant may access, retrieve and use the Non-Personal Information generated and stored by the Collection Technology on your browser or device. Some Collection Technologies may request you opt-in and such opt-in shall be at your sole discretion.

You may delete and/or refuse the use of certain Collection Technology by selecting the appropriate settings on your browser or choosing not to opt-in. And, you are not barred or precluded from using the Websites or the Applications if you choose to delete and/or refuse such Collection Technology. However, please note that some parts of the Websites and/or the Applications may not work properly if you elect to delete and/or refuse Collection Technology.

- B. Analytics Services. Alosant may use third-party analytics services to facilitate the compilation, tracking and analysis of information that is accumulated using Collection Technology. For example, Alosant may use Google Analytics to measure, analyze and report on data gathered through Collection Technology to assist Alosant in understanding and optimizing use of the Websites. Information and data collected through Alosant’s use

of analytics services shall be used and shared by Alosant solely in conformance with this Privacy Policy. However, please be advised that third-party analytics services are governed by their own privacy policies, and neither Regency at Montaine Community Association, Inc. nor Alosant has control over the scope, limitations or requirements of these policies. Should you have any questions regarding Alosant's use of analytics services, please contact the Privacy Administrator at the address identified in Section 14 of this Privacy Policy.

6. PROTECTION OF INFORMATION

Regency at Montaine Community Association, Inc. and Alosant are committed to protecting your Personal Information. Accordingly, Alosant has adopted industry standard technical, administrative and physical procedures to help protect your Personally Identifiable Information from loss, misuse, unauthorized access and alteration. Please note, however, that no data transmission or storage can be guaranteed to be 100% secure (*e.g.*, third party "hackers" may unlawfully intercept or access information or confidential transmissions). Regency at Montaine Community Association, Inc. and Alosant wants you to feel confident using the Applications and the Websites; but, as indicated in Section 1, above, Regency at Montaine Community Association, Inc. and Alosant cannot ensure or warrant the security of any information you transmit to Regency at Montaine Community Association, Inc. and any such transmission is done at your own risk.

7. LINKS TO THIRD-PARTY WEBSITES

The Applications and/or the Websites may contain links to websites, applications, services, notices and the like provided by other companies and/or individuals. These links are provided solely as a convenience to viewers of the Websites and users of the Applications and not as an endorsement of the contents of such links. Although Regency at Montaine Community Association, Inc. and Alosant endeavors to provide links only to websites, *etc.* maintained by reputable entities and organizations, you should be aware that these third parties might be able to gather information from and about you if you visit their websites, *etc.* In these cases, those third parties will use such information in accordance with their own privacy policies, which may differ substantially from this Privacy Policy. Regency at Montaine Community Association, Inc.

strongly encourages you to read the privacy policies of these third parties. Regency at Montaine Community Association, Inc. and Alosant assumes no liability for the privacy practices of such other websites, *etc.* and is are not responsible for the availability or content of any off-site pages or any other websites, *etc.* linked to the Applications or the Websites. Your connecting to or visiting off-site pages or other websites, *etc.* is at your own risk.

8. CORRECTION OF PERSONAL INFORMATION; OPT-OUT RIGHT

Regency at Montaine Community Association, Inc. and Alosant endeavor to keep your Personally Identifiable Information current and accurate. Accordingly, Regency at Montaine Community Association, Inc. appreciates your courtesy in providing Regency at Montaine Community Association, Inc. with notice of any changes to your Personally Identifiable Information via e-mail, telephone or postal mail at the addresses shown in Section 14, below. You may change or update your Personally Identifiable Information through the Application Website or, or you may contact us requesting such changes.

Should you relocate from Regency at Montaine Community Association, Inc., you should delete the Applications and terminate your account on the Websites, if you have such an account. The Applications and Websites are solely primarily for the use of residents of Regency at Montaine Community Association, Inc..

You may at any time opt-out of having your Personally Identifiable Information used by Regency at Montaine Community Association, Inc. and/or Alosant for mailings, calls, *etc.* by notifying Regency at Montaine Community Association, Inc. and/or Alosant via e-mail, telephone or postal mail at the addresses shown in Section 14, below. If you elect not to receive any future contacts from Regency at Montaine Community Association, Inc. and/or Alosant, Regency at Montaine Community Association, Inc. and/or Alosant will endeavor to remove your name from all of its contact lists within ten (10) business days. However, information is sometimes difficult if not impossible to remove from all data sources and, accordingly, Regency at Montaine Community Association, Inc. and Alosant can only promise to use best practices within a reasonable period of time to remove you from any lists that Regency at Montaine Community Association, Inc. or Alosant controls. Regency at Montaine Community

Association, Inc. and Alosant shall have no liability for our any failure to accomplish this objective.

9. CHILDREN

The safety of children is very important to Regency at Montaine Community Association, Inc. and Alosant, and both are committed to protecting the privacy of children. In this regard, (i) the Applications and the Websites are directed to persons 18 years of age or older and (ii) Regency at Montaine Community Association, Inc. does not knowingly collect information from children under the age of 18.

If you provide Personally Identifiable Information to Regency at Montaine Community Association, Inc. through the Applications or the Websites, you represent and warrant to Regency at Montaine Community Association, Inc. that you are 18 years of age or older. If you are under the age of 18, you may visit, browse and use the information on the Applications or the Websites, but you may not submit any Personally Identifiable Information to/through the Websites or the Applications and you represent and warrant to Regency at Montaine Community Association, Inc. that you have the permission of your parent or guardian to use the Applications and the Websites. If Regency at Montaine Community Association, Inc. becomes aware that a user of the Websites and/or the Applications is under the age of 18 and does not have permission of a parent or guardian, Regency at Montaine Community Association, Inc. and Alosant will work together to remove all information about the user from its files.

10. NOTICE TO CALIFORNIA RESIDENTS – YOUR PRIVACY RIGHTS

Under California’s “Shine the Light Law” (Cal. Civ. Code Section 1798.83), California residents are entitled to request certain information about Regency at Montaine Community Association, Inc.’s and/or Alosant’s disclosure of personal information to third parties for their direct marketing purposes. If you are a California resident, you may make such a request by sending an e-mail or letter to Regency at Montaine Community Association, Inc. and/or Alosant at the addresses provided in Section 14.

11. PRIVACY POLICY EFFECTIVENESS

This Privacy Policy shall apply only to individual users and solely to information collected by or provided by users through the Applications and the Websites.

12. CHANGES IN PRIVACY POLICY

This Privacy Policy may be revised from time to time in the sole discretion of Regency at Montaine Community Association, Inc.. The Privacy Policy displays a “Last Revised Date” on the upper left corner of the Privacy Policy for you to know when there has been a change in the Privacy Policy. Accordingly, you should check the Privacy Policy page or link on a regular basis for the most current version. Each time you access, use or browse the Applications and/or the Websites, you signify your acceptance of the then-current version of this Privacy Policy. Any changes in this Privacy Policy will take effect upon posting. Regency at Montaine Community Association, Inc. and Alosant will work together to notify users of changes to the Privacy Policy.

Regency at Montaine Community Association, Inc. and Alosant will use information collected by and through the Applications and the Websites in accordance with the version of the Privacy Policy in effect as of the date the information was collected. If, at any point, Regency at Montaine Community Association, Inc. and Alosant decide to use Personally Identifiable Information in a manner that is materially different from that stated at the time it was collected, Regency at Montaine Community Association, Inc. and/or Alosant will provide you with notice or have other communications with you in the manner and to the extent required by law.

13. GOVERNING LAW

This Privacy Policy shall be governed by, and shall be construed in accordance with, the laws of the State of Montana, without regard to choice of law principles.

14. QUESTIONS OR CONCERNS

If you have any questions or concerns about this Privacy Policy, please contact Alosant at:

ALOSANT: Security Officer Alosant
4150 Valley Commons Drive Suite C
Bozeman, MT 59718

Regency at Montaine Community Association, Inc.

E-Mail: info@Alosant.com