

Infinite Campus Portal Password Reset Smartcard

(last updated January 2025)

[Forgot your password or your username:](#)

[New/First Time Users:](#)

[All Users:](#)

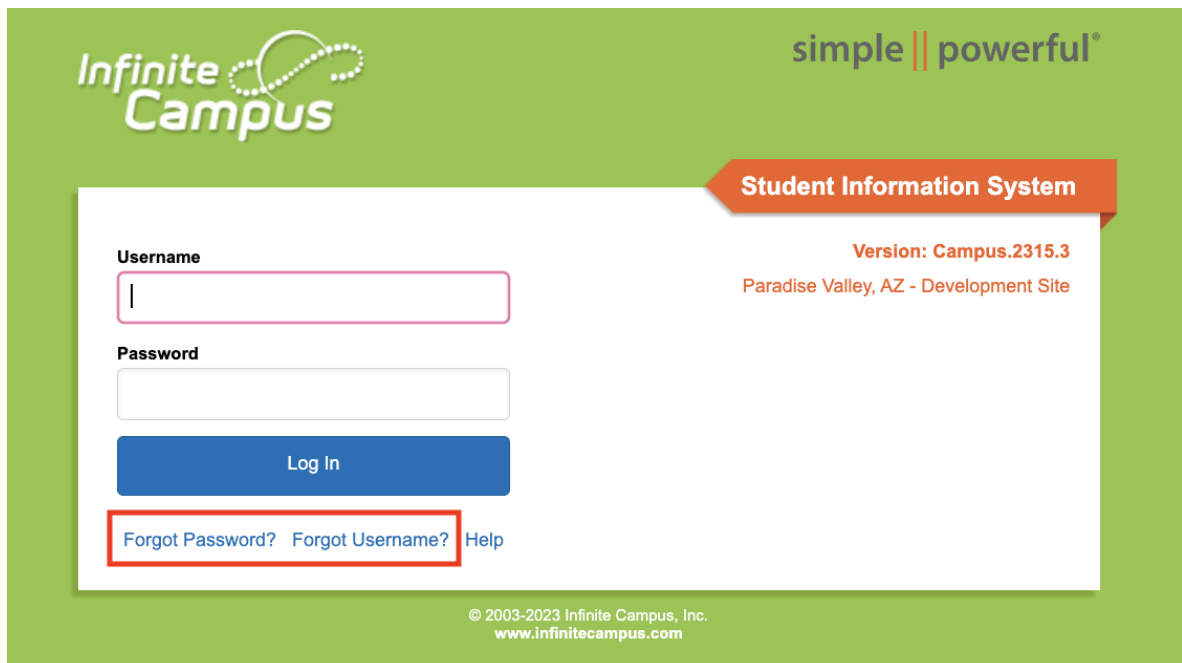
[In the future if you wish to change your password again....](#)

Attention Infinite Campus Parent Portal users!

You now have the ability to reset your Infinite Campus (IC) portal password! This will allow you to create a password that is easier to remember than the district assigned temporary password provided when you retrieved your password!

Forgot your password or your username:

When you go to portal.pvschools.net and choose Campus Parent, you now see options for support if you forgot your password or your username.



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Student Information System

Version: Campus.2315.3
Paradise Valley, AZ - Development Site

Username

Password

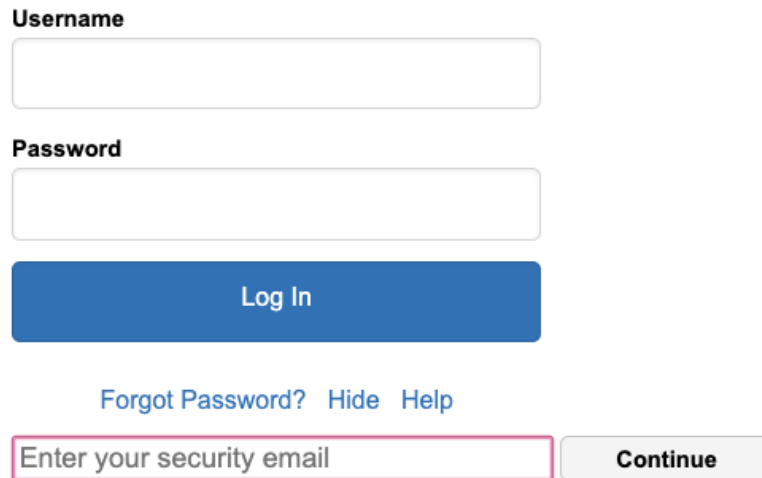
Log In

[Forgot Password?](#) [Forgot Username?](#) [Help](#)

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Option - Forgot Username?

If you click on this option, you will be asked to enter your security email.



The screenshot shows a login form with the following elements:

- Username**: A text input field.
- Password**: A text input field.
- Log In**: A blue button.
- Forgot Password? Hide Help**: A link in blue text.
- Enter your security email**: A text input field with a pink border.
- Continue**: A grey button.

Once entered, hit Continue and you will receive an email from **Infinite Campus Username Request**. In the email your username will be provided.

Option - Forgot Password?

If you click on this option, you will be asked to enter your username.

Once entered, you will receive an email from

PVSchools-AutomatedMessenger@infinitecampus.org with a link to **reset** your password. The link is good for 24 hours and can be used only once.

When you click on that link, you will get the option to reset your password. Passwords should be at least 8 characters long and contain at least one Upper Case letter, one lower case letter, one number, and one special character.

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Set Password

Enter a new password *

Confirm Password *

Password Strength 0%

Submit

[Back to Login](#)

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NOTE: This link only works once & also expires in 24 hours. If you click on it more than once or if you wait more than 24 hours, you will get the following message:

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Error

This link has already been used or is invalid. Please request a new link and try again, or contact your System Administrator for support.

If this happens, just go back to the portal login page and click the link again.

New/First Time Users:

To retrieve your IC portal username and temporary password, please go to portal.pvschools.net and select forgot username or forgot password.

You will receive an email with your username and temporary password.

All Users:

When you log in with the temporary password you will be forced to change it. Passwords should be at least 8 characters long and contain at least one Upper Case letter, one lower case letter, one number, and one special character.

Change Password

You are required to change your password. Please change your password now.

Your password must be strong. Enter a series of characters or a two or three word phrase that includes letters, numbers, and special characters.

Old Password

New Password

0%

Verify New Password

Log Off

Save

NOTE: Before the new password is saved, IC will verify that the password you have chosen has not been identified in any security breaches. This just means that someone else came up with the same password you did, and that it was exposed on another 3rd party system. This does not indicate that there has been any data breach on our systems. Just choose another unique password.

Change Password

You are required to change your password. Please change your password now.

Your password must be strong. Enter a series of characters or a two or three word phrase that includes letters, numbers, and special characters.

A data breach on a different site or app has exposed this password. Please choose a different password.

Old Password

New Password

0%

Verify New Password

Log Off

Save

Once the new password is accepted, if the account does not have a security email set, it will also ask you to add a Security Email. It is recommended that you use the same email address you already have on file with the district and used to retrieve your password initially. If a Security email is changed, it is not automatically updated for District Communication. Please contact your site's front office to change it for your District Communication.

Set Email

You are required to set an account security email.

Please enter the email address that can be used for security purposes. An email will be sent to verify the change.

New Account Security Email

Confirm New Account Security Email

Enter Campus Password

Log Off

Save

NOTE: Once you save your new security email, it is very important that you confirm the email, if not, that email will not be added. Please check your email account for a verification email and respond as directed.

We hope that you will enjoy being in control of your Infinite Campus account password!

In the future if you wish to change your password again....

To change your existing password, please log into your IC account. In the upper right, click on the person icon.

Choose Account Settings. Here you will have the option to UPDATE your password and/or Add a security email address.