



TERMS & CONDITIONS

Thank you for visiting my dahlia shop. Please take a moment to read my store policies before making a purchase. If you have any questions, feel free to contact me anytime.

1. ORDERING

I am a small-scale grower in my tiny backyard in Canajoharie, NY. Most varieties are grown as a single plant, so the number of tubers available for sale is very limited. Please follow the order quantity limits, if stated. If you exceed the limit, your entire order may be canceled.

—Adding items to your cart does not guarantee that the product is yours until checkout—as you most likely already know!

2. TUBER GUARANTEE

All tubers are grown and harvested in my garden. I do not sell imported tubers.

We guarantee that your dahlia tubers will be true to variety and will have at least one viable eye.

3. COMBINED SHIPPING

Shipping for tuber orders is a flat rate of 12.00 regardless of the number of tubers ordered.

We offer combined shipping to help you avoid unnecessary costs. For your second and subsequent orders, please use the code COMBINE when placing orders under the same name and shipping address.

4. DAHLIA TUBER SHIPPING

All orders are shipped via USPS Mail within the continental United States only (excluding Alaska and Hawaii).

Tubers will begin shipping around the second week of April, starting with regions where the risk of freezing temperatures has passed. Once your order ships, you will receive an email with tracking information.

**We are not responsible for delays, losses, or damages caused by weather, natural disasters, or carrier issues. Please contact the carrier directly for any claims.

5. CANCELLATIONS POLICY

Once an order is placed, changes or cancellations cannot be accepted. All sales are final. Please make sure you want the tubers you ordered. I can not refund orders once they are placed.

Under extenuating circumstances if a refund is granted a \$25 restocking fee(if over \$100.00) will be deducted from your tuber order or 25% of your order if under \$100.00.

6. REFUND POLICY

**Please inspect your tubers upon arrival. Do not leave your package unattended in your mailbox or on your porch.

**If you have any concerns, contact me at mohawkvalleyflowers@gmail.com

**Please include multiple photos so I can properly diagnose and resolve the issue along with your order number. Depending on the condition of the tuber, I may request that it be returned. Refunds will be issued once the problem is resolved.

**After 3 days, responsibility for the tubers transfers fully to the customer.

We do not offer refunds for damage caused by weather, tuber rot after planting, viruses, pests, poor growing conditions, negligence, or plant performance.

**We guarantee a viable tuber with an intact eye, unbroken neck and sound body that is true to variety ordered.

**We only ship tubers with prominent sprouting eyes.

**some tubers are not as pretty as other ones, not all store perfect.

**We are not responsible for tubers that are being forced for cuttings.

**We are not responsible for tuber starts. Tubers must be planted in garden beds.

**We are not responsible for weather events once the tuber is in your possession—like floods or planting them before the soil temperature reaches 55 degrees.

7. VIRUS POLICY

We maintain strict hygiene and virus control practices in our dahlia cultivation:

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- All tools are disinfected between plants
 - Suspected infected plants are immediately removed and destroyed
 - As the owner, I personally handle and manage all plants and tubers

However, even when dahlias appear asymptomatic, approximately 87% of plants are believed to carry at least one virus, and pests (such as aphids and thrips) can easily spread infections. It is impossible to completely prevent all infections throughout the growing season.

Asymptomatic infections and latent periods also make visual inspection insufficient for a complete diagnosis. Commercial-level virus testing is expensive and not practical for small growers.

Therefore, we do not offer refunds or replacements for virus-related issues. If you require guaranteed virus-free dahlias, we kindly ask that you refrain from purchasing.

Thank you for choosing us for your dahlia tubers needs.

Theresa Fiacchi
dahliasbloom.com