

Hops Concessions

FAQs

1. What even is Hops?
 - a. The Hillsboro Hops organization will pay not for profit programs an hourly plus tips wage to work their concessions stands.
 - b. The worker receives \$12/hr plus tips for working a shift. This money goes directly into your student's band account to pay whatever fees you choose:
 - i. Fair share
 - ii. Costume
 - iii. Trip
 - iv. Show shirts
2. Do I want to work a shift? What does "working a shift" mean?
 - a. There are 2 main shifts that we fill:
 - i. Runners - 16+, Non-OLCC
 1. These are usually students, but adults can do this too.
 2. Runners serve the food
 - a. at Hot Dog Nation we have 4 runners to help
 - i. Preparing Hot Dogs
 - ii. Warming and Spritzing Pretzels
 - iii. Make Nachos
 - iv. Other stands offer other food options.
 - ii. Cashiers - 18+, OLCC
 1. These are adults with their OLCC cards
 - a. Cashiers charge for the food, handle cash, and pour the alcohol.
 2. We have tablets that are the registers. The Century log in code is 1106.
 - iii. During the shift you will also need to help clean and help count the inventory. The leads will help you decide what you can help with.
 - iv. There are other possible shifts - let us know if you are interested in these
 1. Dishwasher - Non-OLCC - higher wage (but no tips)
 2. Cook - 18+, must be trained by the chef - higher wage

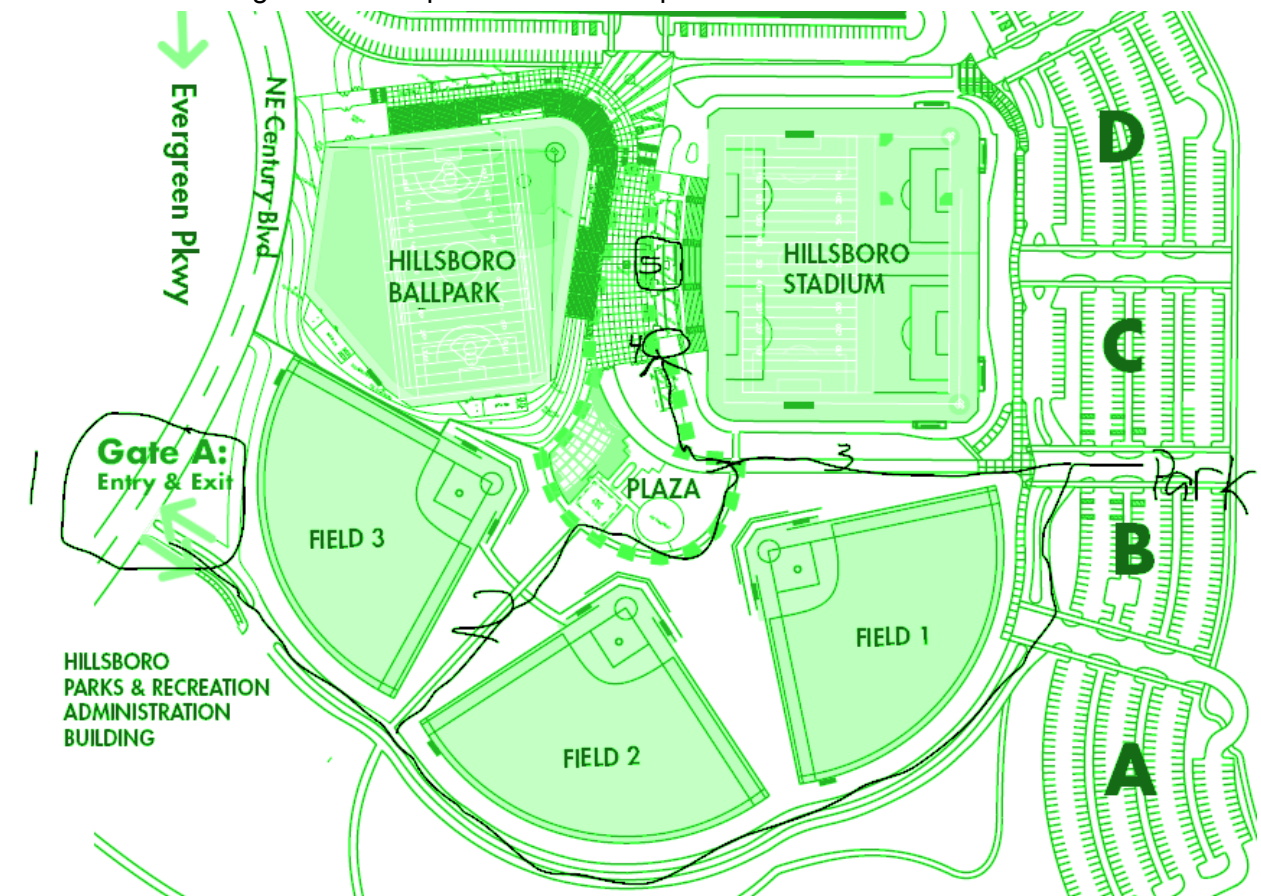
3. I want to work a shift. What do I need?
 - a. You need to be at least 16 years old.
 - b. You need a Food handler's card. You can get one at <https://oregonfoodhandler.com/get-started/>
 - c. If you want to be a cashier, you need to be at least 18 years old, and have an OLCC card. You can get one at <https://www.oregon.gov/olcc/pages/portalservicepermits.aspx>
 - d. You need to complete 2 forms
 - i. Cash Handling Agreement
https://drive.google.com/file/d/15Wj113IW1kMEqUdwyszPOqYEgellsNZa/view?usp=drive_link
 - ii. Alcoholic Beverage Service Rules
https://drive.google.com/file/d/1TtskZ_JQAN_oJMpRI78AK_EWnXum1X2/_/view?usp=drive_link
 - e. You will need to send all these items to concessions@centuryband.org before your first shift.
 - f. You need to sign up. Here is the link.
<https://www.signupgenius.com/go/10C0948AFA92EA7F5CF8-55448837-hops#/>
4. My student is under 16. Can they work if they are with me?
 - a. No. Minimum age is 16.
5. Do I need to have a background check?
 - a. No.
6. Can my friends and family work with me?
 - a. Yes. Absolutely, they just need to complete item 1.
7. I missed the training. Can I still work shifts?
 - a. Yes. We will train you. Best days to learn on the job without getting overwhelmed are Tuesdays and Wednesdays. They are slower and allow for on the job training.
8. Can I bring a water bottle?
 - a. We will provide refillable water/soda/soda water. However, if your water bottle has a straw that you don't have to touch to get a drink from, it is fine.
9. You have 15 open cashier and 15 open runner spaces. Why so many?
 - a. The Hops will take 1 person or 30 people. However many we have, they will use. Our only requirement is to fill 3 full shifts per month, which is 8 people. If we fill a Tuesday or Wednesday shift, they will give us priority scheduling.
 - b. If there are more than 9 people signed up, you will work at a station other than Hot Dog Nation. You will still be a cashier or runner and sign in as Century.
10. You have 4.5 and 5 hour shifts. Is that time definite?
 - a. Sort of. The start time is definite. Most games last 2.5 hours, and we'll clean the last half hour of the game. HOWEVER, sometimes the game is shorter or longer than expected. They are:
 - i. If the game is tied after 9 innings, the game will continue with extra innings until somebody wins.

- ii. If there is rain, the team waits to see how long the rain lasts. This will have 3 possible effects on the game:
 - 1. This could delay the end of the game.
 - 2. The game could end earlier than expected in a rain out.
 - 3. If the rain happens before the game, they could cancel the game altogether. HOWEVER, they monitor the weather, and will tell us if the game is called. We would then tell you.

11. That's a long time. Do I get a break? Can I eat?
- a. Yes it is, yes you do, and yes you can.
 - i. We hand out 15 minute breaks when the lines slow down, usually 5th inning or so.
 - ii. During your break you can get a free meal and drink from one of the following locations:
 - 1. North by Northwest (burger, chicken strips, fries)
 - 2. Hot Dog Nation (Hot Dog, Chili)
 - 3. Change Up (Birria Nachos, Cheese Fondue)
 - 4. Sweet Spot (Dessert)
 - 5. Barley's (Pizza, BBQ Mac and Cheese)
 - iii. Once you get your food, you can sit on a bench and recharge your batteries. This is the only time you can use your phone during your shift.
12. Oh no! I'm not feeling well and I have a shift! What do I do?
- a. TEXT IMMEDIATELY so we can find a replacement.
 - i. Elizabeth Martinez - 503-453-9341
13. The sign up genius only goes through August. Is it only baseball games I can work?
- a. No. There is also an opportunity to work PSU football games and OSAA football playoffs
 - i. NOTE - OSAA games are only volunteer hours, not paid
 - ii. ALSO NOTE - your students can earn fundraising points for working OSAA games.
 - iii. These games will be advertised later in the year
 - b. But wait! There's more!
 - i. The new stadium will be complete in September. They will then be able to host Live Nation concerts
 - 1. These 2026 dates are forthcoming.

Day of Game Hops FAQ

1. I have a shift.
 - a. What do I wear?
 - i. Century shirt
 1. Official Century Shirt - any color
 - a. Cold weather black is better, Hot weather, maybe gray
 - ii. Pants or Shorts
 1. Khakis or Black pants (black jeans are OK).
 - a. No rips, no holes
 - iii. Shoes
 1. Close-toed shoes.
 - iv. Hat
 1. Plain hat with no logo, Century cap, or Hops cap
 - b. Where do I go? See the picture of the complex below:



- i. 1 - Gate A Enter here
- ii. Park for free - tell the parking attendant you are working concessions
 1. Park anywhere in A-D - B or C are best
- iii. 2 - If you park along the fields 2 or 3, you can walk in on the #2 path
- iv. 3 - If you park in the parking lot, walk in on the path marked 3.

- v. 4 - Sign in at the window - Write your name, station, Time in, if you have your Food Handler's and/or OLCC card on you, Sign in
 - 1. At the end of the night, come back here and sign out.
 - vi. 5 - Hot Dog Nation (HDN), where we will usually be, is marked #5. It is 2 windows passed the sign-in window. Go in the doors to HDN and we will get you started.
 - 1. We will have you sign the tip sheet so you get your share of the credit card tips.
- 2. The Hops are cash-less this year. What if somebody only has cash?
 - a. Direct them to reverse ATMs where they can deposit cash and get a Free Visa/MC. It can be used for concessions, or even at regular stores if the full value isn't used by the end of the game.
- 3. How do I work the register?
 - a. We work one customer at a time with up to 4 registers.
 - b. There will be a log in to get to the main screen, 1106. That register is yours for the evening. You won't switch. The main screen is a touch screen where you can drag the menu items to spots that are comfortable for you. Click each menu item as it is ordered. Call out your food order so the people making the hot dogs, pretzels or nachos know what to make.
 - i. We're here to help. Ask questions and we will assist.
 - c. When they are done ordering, give them the total. Click Pay, then credit card.
 - i. Flip the screen over to the customer to enter a tip amount and to complete the payment. There is a card slider available for you. That is where the card or tap will be.
 - 1. The tap takes time. Have the customer hold the card at the top of the slider until there is a long beep.
 - d. If there is a lot of food or drink, print a receipt to check from.
 - i. Make your drink for the customer, get the frozen item if they want. The customer will stay there until they have all their food.
- 4. I'm a runner. What do I do?
 - a. At the beginning of the shift runners will split their duties between hot dogs, nachos, or pretzels.
 - i. Hot Dogs - work with an experienced hot dog worker until you get the hang of it. There are 6 different types of hot dogs. They need to be cooked to 165 degrees and kept in warmers.
 - 1. Veggie dogs need to be cooked in a spot where no meat has touched.
 - ii. Nachos - Fill the Nachos bowl, pour on cheese, add jalapeños.
 - iii. Pretzels - spritz the pretzel with water, dip in salt, wrap the pretzel in paper