Privacy Policy

Last Updated: June 4, 2026

DoseCare (“we,” “our,” or “the App”) is provided by XyInfinite HK LIMITED. This Privacy Policy explains how DoseCare handles information when you use the App.

DoseCare is a medication reminder app that helps users create medication schedules, receive reminders, track dose status, manage profiles, notify caregivers, customize notification sounds, use escalating reminders, and export medication data.

1. Information We Collect

DoseCare does not require you to create an account.

The App may store information you enter or generate while using the App, including:

- Medication names, notes, schedules, dose times, pill color or shape, and refill information
- Dose history, including taken, missed, skipped, or late dose records
- Profile names and profile-related medication data
- Caregiver information you choose to enter or share
- App settings, including notification preferences, notification sound settings, Face ID lock settings, theme settings, and recent searches
- Exported data files that you choose to create from the App

This information is used to provide DoseCare’s core reminder, tracking, profile, caregiver, notification, and data export features.

2. Local Storage

DoseCare is designed to store medication and reminder information primarily on your device.

Your medication schedules, dose history, profiles, settings, and exportable data are generally stored locally on your device unless you choose to use features that require sharing, syncing, caregiver notification, iCloud, system notifications, or other Apple services.

If you delete the App, locally stored App data may also be deleted from your device, depending on iOS behavior and your device settings.

3. Subscriptions and Purchase Information

DoseCare offers optional paid membership features through Apple In-App Purchase.

Current subscription options include:

- Weekly Plan: first week $0.99, then $9.99 per week
- Annual Plan: $39.99 per year

Paid membership unlocks premium features, including:

- Profile management
- Caregiver notifications
- Notification sound settings
- Escalating notifications
- Data export

Payments are processed by Apple through the App Store. We do not collect or store your full payment card number or Apple ID password.

To manage subscriptions and premium access, DoseCare may use Apple StoreKit and RevenueCat. These services may process purchase-related information, such as subscription status, product identifier, transaction identifier, purchase history, renewal status, expiration date, and an anonymous app user identifier or subscriber identifier.

This purchase information is used for App functionality, including activating premium access, restoring purchases, managing subscription status, and providing customer support.

4. Notifications

If you allow notifications, DoseCare uses Apple’s notification system to remind you when it is time to take medication, refill medication, or follow up on missed doses.

Some premium notification features, such as custom notification sounds and escalating notifications, require an active membership.

Notification content may include medication-related information depending on your settings and your device notification display preferences.

You can change notification permission at any time in your iOS device settings.

5. Caregiver Notifications

If you enable caregiver notification features, DoseCare may use the information needed to notify a caregiver when a dose is missed or delayed. This may include profile name, medication reminder status, missed-dose timing, and related notification content.

Only use caregiver features if you have permission to share relevant medication or reminder information with that caregiver.

Caregiver notifications are supportive reminders only and are not emergency monitoring, medical monitoring, or a substitute for professional care.

6. Data Export

If you use the data export feature, DoseCare may generate an export file containing medication schedules, dose history, profile information, refill information, or related data.

Exported files are controlled by you. If you share, save, upload, email, print, or store exported files outside DoseCare, those files may be handled by the apps, services, or people you choose to share them with.

7. Face ID and Device Security

If you enable Face ID or device authentication, DoseCare uses Apple's LocalAuthentication framework to help protect access to the App.

DoseCare does not receive, collect, or store your biometric data. Biometric authentication is handled by your device.

8. Analytics and Tracking

DoseCare does not sell your personal information.

DoseCare does not use third-party advertising trackers. Purchase information processed through Apple and RevenueCat is used for App functionality, such as managing subscriptions and premium access.

If we add analytics, advertising, or additional tracking technologies in the future, we will update this Privacy Policy as required.

9. Medical Information Disclaimer

DoseCare may store medication-related information that you enter yourself. DoseCare is not a healthcare provider, pharmacy, insurer, or medical device.

DoseCare does not provide medical advice, diagnosis, treatment, prescription guidance, or emergency services. Always consult a qualified healthcare professional for medical decisions.

10. Data Deletion

You can delete medication trackers, profiles, dose records, and local data inside the App where supported. You may also delete local App data by deleting the App from your device.

Purchase records and subscription history are managed by Apple and, where applicable, RevenueCat. Deleting the App may not delete purchase records maintained by Apple or RevenueCat for subscription management, legal, tax, fraud prevention, and support purposes.

11. Children's Privacy

DoseCare is not intended for children under 13. We do not knowingly collect personal information from children under 13.

12. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. If we make material changes, we will update the “Last Updated” date above and may provide notice in the App where appropriate.

13. Contact Us

If you have questions about this Privacy Policy, contact us at:

XyInfinite HK LIMITED
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