

SMS Policy for Diamond D Health Staffing Agency

Insert Date

Diamond D Health, utilizes SMS (Short Message Service) as a key part of our communication strategy to provide timely and relevant updates related to staffing and employment opportunities. This policy outlines our practices regarding SMS messaging, including consent, privacy, and user preferences.

By accessing or using our services, including receiving SMS communications, you agree to comply with and be bound by these Terms and Conditions. If you do not agree with these terms, please do not engage with our services.

1. Introduction

Consent and Boundaries SMS Communication

By providing your consent to receive SMS communications, you acknowledge and agree to receive text messages from Diamond D Health at 541-221-3227. Information obtained as part of the SMS consent process will not be shared with third parties:

- Obtaining Consent: We obtain your prior consent before adding you to any SMS group or sending messages outside of normal business hours. We respect your privacy and boundaries in all SMS communications.
- Opt-In for SMS Communication: By providing your mobile number, you consent to receive SMS messages from us for purposes related to your engagement with our services.

Text messaging provides an efficient way to deliver time-sensitive information and important updates to our healthcare professionals.

2. Types of SMS Messages

If you have consented to receive text messages, you may receive SMS communications related to the following:

- Customers and Guests: Updates regarding your orders, deliveries, or other relevant information.
- Job Applicants: Information about your application status, onboarding materials, or other employment-related updates.

- Resume submissions and job applications
- Job search alerts and interview updates
- Job offer notifications and other employment-related information
- Job opportunities and assignments: Notifications about new positions that match your qualifications.
- Schedule confirmations and appointment reminders: Information about upcoming shifts and appointments. Example: "Hello, this is a friendly reminder of your upcoming interview with [Name] at [Location] on [Date] at [Time]. Reply STOP to opt out of SMS messaging at any time."
- Important updates: Critical information about your employment or our services.
- Verification codes: Security codes for account access and verification.
- Administrative notifications: Updates about paperwork, credentials, or other administrative matters.

Standard Messaging Disclosures:

- **Message Frequency:** Frequency of messages may vary depending on your interactions with us. For example, you may receive up to 7 SMS messages per week related to your resume and/or job search.
- **Potential Fees for SMS Messaging:**
Please note that standard message and data rates may apply, depending on your carrier's pricing plan. These fees may vary if the message is sent domestically or internationally.
- You can opt-out of receiving SMS messages at any time by texting "STOP" to the number from which you received the message.

3. Opting In

You may opt-in to receive SMS messages from Diamond D Health in the following ways:

- By submitting an online form
- By submitting your resume

When you provide your mobile phone number to Diamond D Health, you may be asked to opt in to receive text messages. By opting in, you consent to receive text messages from us at the phone number you provided.

Your consent to receive SMS messages is always voluntary, and you can change your preferences at any time.

4. Opting Out

You have the right to opt out of SMS communications from our agency at any time by simply:

- Replying “STOP” to any text message you receive from us
- Contacting our customer support team
- For assistance, text “HELP” to any text message or contact us directly at 954-736-3988, you can email us at Info@diamonddhealth.com or visit our [Privacy Policy](#) and [Terms of Services](#) pages.
- Updating your communication preferences in your account settings

After opting out, you will no longer receive SMS messages from us. However, this will not affect other forms of communication.

5. Frequency of Messages

The frequency of text messages will vary depending on your relationship with Diamond D Health Staffing Agency and the types of communications you’ve opted into. Message and data rates may apply.

- The frequency of SMS messages will vary based on your interactions with our agency.
- Standard message and data rates may apply to SMS messages sent or received.

We strive to send messages only when necessary and relevant to your role or relationship with us. Our goal is to provide valuable and timely information without overwhelming you with unnecessary communications.

6. Privacy and Confidentiality

- We are committed to maintaining the confidentiality and privacy of all information shared over SMS. We strictly prohibit the sharing of sensitive or private information, including patient data, in accordance with HIPAA regulations and other privacy laws.
- We will not use your mobile number for affiliate marketing nor share it with third-party marketers.

7. SMS Communications and Non-Sharing Policy

We use SMS messaging solely to communicate with job applicants regarding employment opportunities, interview scheduling, and other recruitment-related updates. All messages are sent in accordance with applicable laws, including the Telephone Consumer Protection Act (TCPA). We do not sell, rent, or share your phone number or SMS opt-in data with third parties for marketing or commercial purposes. Your information is used exclusively for staffing and placement functions. You may opt out of SMS communications at any time by replying "STOP."

8. Policy Changes

We reserve the right to modify this SMS Policy at any time. Changes will be effective immediately upon posting the updated policy on our website.

9. Contact Us

If you have any questions about our SMS messaging policy, please contact us at:

Email: info@diamonddhealth.com

Phone: 541-221-3227

Please feel free to view our other policies for your reference including: [Terms of Service](#), [Cookies Policy](#), and [Privacy Policy](#).