

# LUMIN Application Privacy Policy

Last Updated: November 7, 2023

## 1. Introduction:

This Privacy Policy describes the practices of the LUMIN application ("LUMIN," "we," "our," or "us") regarding the collection, use, and protection of personal information belonging to the users ("user," "you," or "your"). By downloading or using LUMIN, you accept this Privacy Policy.

## 2. Information Collected:

LUMIN may collect information from our users in the following categories:

**Personally Identifiable Information (PII):** Contact information such as name and email address entered by the user within the application.

**Usage Data:** In-app activities, log-in dates and times, and other usage information.

**Cookies and Similar Technologies:** Cookies used to track user preferences and session information.

## 3. Methods of Information Collection:

LUMIN collects user information through the following means:

**Information Entry:** Information provided by users when they register on the application or fill out forms within the application.

**Technological Tools:** Cookies and service logs that automatically record and analyze user application usage.

## 4. Use of Information:

Collected information may be used for the following purposes:

To personalize the in-app experience.

To provide user support.

To improve and maintain our application services.

To conduct general user data analysis.

## 5.Information Sharing:

LUMIN may share user information under the following circumstances:

In response to legal proceedings or legal requests.

With the explicit consent of the user.

With service providers, but only for them to provide services on our behalf and under strict confidentiality terms.

## 6.Data Retention:

User information is retained for as long as necessary to provide our services or until the user requests its deletion.

## 7.Security:

We take reasonable measures for data security; however, we acknowledge that no method of data transmission or storage over the internet is 100% secure. Therefore, while we implement commercially acceptable security measures to ensure the security of information, we cannot guarantee absolute security.

## 8.User Rights:

To ensure that our users have control over their personal information, we offer you the following rights:

Access to and correction of your data.

Deletion of your account and removal of information shared with us.

Upon request, restriction of the processing of personal data.

## 9.Children's Privacy:

LUMIN does not specifically target children under the age of 13 for information collection. We recommend that parents or legal guardians monitor and guide their children's internet usage carefully.

## 10.International Users:

LUMIN has an international user base, and user data can be transferred to servers located around the world. By using our application, you consent to such transfer of your information.

#### 11. Policy Changes:

We may update this Privacy Policy from time to time. When changes are made, we will publish the updated policy on this page with a new date. Continuing to use our application after any changes indicates your acceptance of these changes.

#### 12. Contact Information:

If you have any questions or concerns about our privacy policy, you can contact us at [info@lumin-ai.app](mailto:info@lumin-ai.app).

This Privacy Policy is effective as of November 7, 2023.