



## Evolve Snow Camps Vaccine, Refund & COVID-19 Policies

(Updated: 04 January 2022)

### Vaccination Policy

- All Evolve coaches, staff and campers (over the age of 12) are required to be **fully vaccinated** for COVID-19 at least 2 weeks prior to the start of the camp
- Proof of vaccination needs to be sent to Evolve prior to the start of camp AND a copy (digital or printed) will need to be sent with the camper each session

### Isolation Policy

#### Self-Isolation based on Symptoms

- If a camper/staff is experiencing at least one symptom most commonly associated with COVID-19 or two or more symptoms less commonly associated with COVID-19 they must self-isolate as per public health guidelines
  - Fever - 37.8 and/or chills
  - Cough
  - Difficulty breathing
  - Decrease or loss of taste/smell
- If a camper/staff is experiencing only one symptom less commonly associated with COVID-19, they must stay home until their symptom has been improving for 24 hours (48 hours for nausea, vomiting and/or diarrhea).
- Household members, including siblings, must stay home until the household member experiencing symptom(s) is cleared from their isolation.

#### Isolation for COVID positive cases

The new isolation periods for COVID-positive individuals (either through testing or because they are presumed positive based on symptoms) are:

- For vaccinated individuals who are over 12 years old and for unvaccinated individuals who are under 12 years old:
  - Isolate for 5 days following the onset of symptoms
  - Isolation can be ended after 5 days if symptoms are improved for at least 24 hours
- For individuals who are over 12 years old and unvaccinated, partially vaccinated, or immunocompromised:
  - Isolate for 10 days following the onset of symptoms

#### Siblings & Household Members

Under the new Ontario guidelines, **a camper must isolate if someone in their household is identified as positive**. The protocols above apply to a camper living in a household where

someone else (such as a parent or sibling) is identified as positive (either through testing or because they are presumed positive based on symptoms).

### **Changes to Camp Pricing**

The price for the 2022 Snow Camps season is based on us being able to operate at full capacity, without any government restrictions in regard to cohort sizes and bus capacity.

If for any reason before (or during) the season we are required by law to reduce our capacity, Evolve reserves the right to increase the price to cover the change. At this time, all registered campers will have the option to cancel their registration (with a \$100 admin fee) or keep the registration and pay the increased price.

### **Comprehensive Insurance**

We **strongly recommend** purchasing the optional Manulife Insurance policy offered at the time of registration, in order to recuperate any non-refundable fees paid (except for insurance premiums). This insurance policy also includes cancellation coverage (eg. physical injury prior to start of camp), interruption coverage (eg. Physical injury or sickness during the camp session) and baggage coverage. The insurance policy is comprehensive and the policy can be found [here](#).

Evolve Camps offers OPTIONAL but recommended Insurance which includes:

- Cancellation, Interruption, Medical and Baggage coverage
- The Cancellation coverage is robust. In the past, Common reasons for claims have included instances where a participant experienced a physical, medical issue before or during the season preventing them from being able to participate
- The coverage is subject to the terms and conditions of the insurance coverage which can be found on the insurance booklet provided
- Not every medical issue is covered - so please check the document carefully and thoroughly
- The insurance does not cover “change of mind” i.e. “john has a family trip planned” nor does it cover psychological medical issues
- Insurance premiums are non-refundable

### **Refund Policy**

#### Cancellation by Evolve Camps

If Evolve is required to cancel the full (or part of the) season due to government regulations, the following refund policy will be implemented:

- If the season is cancelled prior to Wednesday, December 1st 2021, a full refund will be issued
- If cancelled after December 1st 2021, but before the first day of the season, a full refund will be issued, less a \$100 non-refundable deposit
- If the season is cancelled once it has started, a pro-rated refund will be issued based on the number of sessions completed (less the \$100 deposit)
- If we are unable to recuperate costs from our bus suppliers, and/or we are obligated to pay our staff for the remaining days of the season, as required by the Provincial Employment Act, those amounts will be deducted from the pro-rated refund amount.

### Cancellation by a Participant

If the season is permitted to run, but an individual chooses not to attend (for any reason), our regular cancellation penalties apply. (Full policy can be found in our Terms & Conditions)

### **General**

- Campers to wait in the car until the bus arrives at their stop
- Participants should not be in close contact or mingling with other skiers/riders on the hill or in the chalet who are not part of the Evolve Camps
- Protocols are in place to notify the parents/guardians if a camp participant begins to show symptoms of COVID-19 while in camp, including the need for immediate pick-up and an area to isolate the camp participant until pick-up
- Parent/Guardian should be available during the day (**Evolve requires at least two emergency contact numbers per camper**)
- Staff to be trained on all COVID procedures with written instructions as backup
- Label all backpacks, lunch bags and equipment

### **Health Policies**

- Before each day at camp, parents will need to complete the CANATRACE screening app, stating that their camper/s has had no COVID-19 symptoms, nor been in contact with anyone with symptoms
- Camp staff will also complete the daily COVID-19 screening tool
- Coaches and all staff will monitor and identify symptoms throughout the camp day, and will seek support for Managers and Directors as required
- Parents/guardians will be notified immediately if a camper begins to show symptoms of COVID-19 while in camp
- Evolve Camps will be following the rules and guidelines set out by the local public health authorities for each region
- Families will be notified if there are any confirmed COVID-19 cases in their camper's bus, group or session

### **Bus**

- Bus to be sanitized in the morning before starting the pickups (arm rests, grab handles, seat reclining levers, seat belts, toilet area)
- Campers to stow their own skis or boards under the bus
- Bus monitor/Driver to provide hand sanitizer on embarking
- Mask to be worn by all campers (and bus monitor) while on the bus
- Campers will be assigned to sit in the same seat to and from Mount St. Louis-Moonstone
- Toilet on bus not available, except for emergencies
- No sharing of headphones, tablets, phones, food or drink
- Bus monitor/Driver to provide hand sanitizer when disembarking
- Campers to retrieve own skis or board from under the bus
- Bus to be sanitized in the morning before lunch, and in between lunch groups.
- Bus to be sanitized before campers get back for the return trip
- Same process on the return journey
- Bus sanitized at end of day

## **Masks**

All campers **MUST** wear a high quality mask (such as a three ply, or KN095 mask), for the bus and for washroom breaks in the chalet.

Cotton, microfiber or fleece neck gaiter, balaclava, non-surgical face covering, are **ALL** okay for the chair lifts.

Ski masks with opening/vents for mouth and/or nose are **NOT** acceptable.

- Bus monitor to wear mask when checking campers onto the bus, and for the entire journey
- All campers on bus wear mask for entire journey
- Instructors to wear face coverings when addressing the group as a whole, and when working closely with participants
- All campers to bring their own masks
- Campers to keep 6 foot distance when gathered in group
- Masks recommended when group is gathered together for instructions
- Mask mandatory when waiting in lift line and when riding chairlifts
- Masks not required when skiing/riding
- Masks required when entering the chalet to use washrooms
- Suggested to bring an extra (dry) mask for the drive home or if one goes missing on the hill

## **Equipment / Personal Belongings**

- Personal belongings (backpacks, lunch bags) brought to camp will be left on the seat in the bus, and should be handled by the instructors or by any other participant as little as possible
- Campers not riding the bus will leave their personal belongings in a tote under the bus until they come for lunch
- Make sure **ALL** lunch bags and equipment are clearly labeled
- Camp participants should bring all their own equipment (sunblock, hand warmers, etc.), and this should not be shared with others
- No shared equipment (except within family bubbles)
- No sharing of water bottles, snacks or lunch

## **Lunch & Snacks**

- There will be **NO** lunch available for purchase at the chalet
- **All participants are required to bring their own lunch**
- Lunch will taken in lesson groups on the buses
- Lunch will be staggered to keep social distancing
- Each group will be allocated a time at the bus for lunch
- Groups will stop at the chalet before and after the lunch break in order for campers to use the bathrooms
- Masks need to be worn when entering and exiting the chalet for bathrooms breaks
- Instructor to provide hand sanitizer before and after lunch
- Campers will return to the bus they arrived on and sit in their seat to eat their lunch
- Groups should stick together at all times, and not mix with non-Evolve skiers/riders
- Time for lunch will be reduced - to get all groups through quicker

- Recommend to have an extra snack in ski jacket pocket for during the day - additional visits to the chalet will be limited to bathroom breaks and emergencies – depending on capacity of the chalet and the lunch schedule
- We recommend to leave a snack and juice box/water in lunch bag for the drive home
- Please keep lunch and snacks 'nut free'

**\*\* Evolve's COVID Policies are under constant review and will be updated and amended fluidly until the end of the Snow Camp season, based on updates and regulations from the provincial government, and on the policies of our partners and suppliers.**