



BATALA MANCHESTER

www.batalamanchester.com
hello@batalamanchester.com



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Privacy Notice (How we use your information)

The categories of personal information that we may process include:

- Personal identifiers and contacts (such as name, email address)
- Associated social links
- Nature of enquiry submitted
- Your webshop purchase history
- If you are a performer with us, personal data and photos or videos of you performing

Why we collect and use your information

We collect and use visitor information, for the following purposes:

- a) To enable us to contact you and operate effectively if you have an enquiry related to joining the band, booking us for a gig or collaborating with us
- b) To be able to find out more about you and/or your organisation
- c) To be able to respond to your enquiry
- d) To enable stock management
- e) To showcase our services

Collecting your information

We collect information via online forms, email, social media platform engagement and webshop purchases. All information collected is only received as a direct result of your own actions on the platform (e.g. choosing to get in touch with us, agreeing to our terms of performance, joining the band to try out, participate in a course or become a member or purchasing something from our webshop)

This data is essential for the our operational use and is provided on a voluntary basis. In order to comply with the data protection legislation, this notice informs you at the point of collection.

Retaining your information

We hold data securely for a set amount of time, on secure digital platforms in the cloud, as detailed in our [Data Protection and Retention Policy](#). For more detailed information on our this policy and how we keep your data safe, please email hello@batalamanchester.com

Cookies

A cookie is a small text file that is downloaded onto 'terminal equipment' (e.g. a computer or smartphone) when the user accesses a website. It allows the website to recognise that user's device and store some information about the user's preferences or past actions.

We (or our service providers) will implement a pop-up box on www.batalamanchester.com that will activate each new time a user visits the website. This will allow them to click to consent (or not) to continuing with cookies enabled, or to ignore the message and continue browsing (i.e. give their implied consent).

Who we share your information with

All data collected and stored via the website is kept secure internally and is not shared with 3rd party organisations outside of the Batala brand. We do not share information about individuals contacting us online with anyone without consent unless the law and our policies allow us to do so.

Should you choose to interact with us, book us for a gig, collaborate with us or become a member of the band, your data may be stored and processed in line with our detailed data protection and retention policy, you can email hello@batalamanchester.com to access a copy of this.

Requesting access to your personal data

Under data protection legislation, individuals have the right to request access to information about them that we hold. To make a request for your personal information, or be given access to any records held about you please email hello@batalamanchester.com

You also have the right to:

- to ask us for access to information about you that we hold
- to have your personal data rectified, if it is inaccurate or incomplete
- to request the deletion or removal of personal data where there is no compelling reason for its continued processing
- to restrict our processing of your personal data (i.e. permitting its storage but no further processing)
- to object to direct marketing (including profiling) and processing for the purposes of stock management

If you have a concern or complaint about the way we are collecting or using your personal data, you should raise your concern with us in the first instance by emailing hello@batalamanchester.com

Where we are processing your personal data with your consent, you have the right to withdraw that consent. If you change your mind, or you are unhappy with our use of your personal data, please let us know by contacting hello@batalamanchester.com

Last updated

We may need to update this privacy notice periodically so we recommend that you revisit this information from time to time. This version was last updated on 29th January 2024

Contact

If you would like to discuss anything in this privacy notice, please contact hello@batalamanchester.com