

Makro Marketplace – Seller Claims Form

To be completed by the seller for any claim related to return or refund requests. Please ensure all fields are completed and supporting media is provided to avoid delays in processing.

Seller Name:

Product Description:

Quantity:

Order Number:

Waybill Number:

Reason for Return (if applicable):

Images/videos of item when handed over to courier:

Attach files

Images/videos of item when received back:

Attach files

Images/videos of packaging when received back:

Attach files

Additional Notes (Optional):

Declaration

I confirm that the information provided above is accurate and complete to the best of my knowledge. I understand that failure to provide sufficient supporting documentation may result in delays or rejection of the claim.

Signature: _____

Date: _____