

MGMT 6084 Management of Teams

Executive Summary

CARLSON SCHOOL
OF MANAGEMENT
UNIVERSITY OF MINNESOTA

Course: MGMT 6084 Management of Teams
Credits: 2 credits
Prerequisites: None

Description

Over the past two decades organizations have dramatically increased their use of teams to accomplish a variety of objectives. Teams play a crucial role in all aspects of organizational functioning -- from the shop floor to new product development and management. The use of teams is likely to continue to increase as global and virtual teams become increasingly important to managing global business and dispersed work environments.

As a manager or team member, you spend a great deal of time leading and working in teams, task forces, committees, and other groups. Your success depends on your ability to work effectively in teams, as well as your ability to establish and lead teams. The inability to lead teams is one of four factors causing managers to “derail” off the track to higher-level positions. Accordingly, this part of the course addresses teamwork from a variety of perspectives and includes a multi-level approach, examining individual, group, and organizational factors that influence team effectiveness. Special attention will be paid to working in and managing cross-cultural teams, challenges involved in working in globally dispersed teams, the use of technology in teamwork, and the role of teams across levels in organizations. The class environment is highly interactive and involves a variety of learning modes including lectures, class discussion, case analysis and team activities. Naturally, teamwork will permeate throughout the course. You will be placed in a work team at the beginning of the first session. Read the course catalog entry for this course (<http://classinfo.umn.edX/?MGMT6084>)

Objectives & Learning Outcome

- Understand building blocks of team design and development
- Examine individual, group, and organizational aspects of team effectiveness
- Learn and practice basic skills central to team management
- Develop an understanding of the team leadership function
- Develop tools to deal with team decision making and conflict management issues
- Develop diagnostic skills for assessment of team issues
- Develop an effective team in class