

# Tinnimizer Privacy and Data Protection Policy

## Introduction

At Tinnimizer, protecting our users' privacy and the security of their personal data is our top priority. This privacy policy explains how personal data collected through the Tinnimizer application is gathered, processed, secured, and shared.

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## 1. Data Collected

Tinnimizer collects various personal data to enhance user experience and deliver our services effectively. The data collected includes:

- **Identity Information:** Name, surname, date of birth.
  - **Contact Information:** Email address.
  - **User Information:** Username, in-app preferences.
  - **Health Information:** Details related to tinnitus, previous treatment history.
  - **Technical Data:** IP address, device type, operating system, app usage information.
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## 2. Use of Data

The collected data is used for the following purposes:

- **Service Delivery:** To ensure the app functions correctly and is personalized for users.
  - **Customer Support:** To communicate with users, resolve issues, and provide support.
  - **Data Analysis and Research:** To improve app performance and user experience.
  - **Marketing:** To provide personalized content, promotions, and recommendations to users.
  - **Legal Obligations:** To comply with legal requirements and respond to official requests.
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## 3. Data Sharing

Tinnimizer shares users' personal data with third parties only under the following circumstances:

- **Service Providers:** With third parties that provide cloud services, data analytics, and payment processing.
  - **Legal Obligations:** With authorities when required by law.
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#### 4. Data Protection

We take technical and administrative measures to protect your personal data. These measures include data encryption, access controls, and regular security testing.

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#### 5. Access to Data and Your Rights

Users have the right to access, correct, delete, restrict the processing of, and transfer their personal data. To exercise these rights, please contact us.

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#### 6. Cookies and Tracking Technologies

Tinnimizer uses cookies and similar tracking technologies to enhance the app experience. Cookies are used to save user preferences and personalize the user experience. For more information on how cookies are used and to manage your preferences, please review our Cookie Policy.

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#### 7. Changes to the Privacy Policy

This privacy policy may be updated as needed. Changes to the policy will be communicated to users via the app.

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#### 8. Contact

For questions or requests regarding our privacy policy, please contact us:

- **Email:** [info@tinnimizer.com](mailto:info@tinnimizer.com)
- **Phone:** +90 123 456 78 90
- **Address:** Merkez Mah. Abide-i Hürriyet Cad, Fudda Apt No:134/2, 34381 Şişli