

CSUMB Experience Survey (2022)

CSUMB Institutional Assessment and Research

9/6/2022

Responses from the CSUMB Experience Survey (2022)

More information: <https://csumb.edu/iar/csumb-experience-study-csumbes>

Demographics of Invitees

COLLEGE	Freq	%
College Health Sci & Human Svc	574	11.92
College of Arts, Hum, and SS	1461	30.34
College of Business	590	12.25
College of Education	465	9.66
College of Science	1670	34.68
University College	55	1.14

MAJOR1	Freq	%
Ag Plant Soil Sciences	54	1.12
Biology	360	7.48
Business Administration	542	11.26
Cinematic Arts and Technology	141	2.93
Collab Health and Human Svcs	178	3.70
Communication Design	138	2.87
Computer Science	378	7.85
Computer Science in 3	29	0.60
Env Sci Technology and Policy	101	2.10
Environmental Studies	136	2.82
Global Studies	34	0.71
Human Communication	8	0.17
Human Dev & Family Science	140	2.91
Human Dev & Family Studies	23	0.48

MAJOR1	Freq	%
Humanities and Communication	279	5.79
Japanese Language and Culture	33	0.69
Kinesiology	344	7.14
Liberal Studies	302	6.27
Marine Science	389	8.08
Mathematics	65	1.35
Music	43	0.89
Nursing	52	1.08
Psychology	566	11.75
Social and Behavioral Sciences	227	4.71
Spanish Lang & Hispanic Cultur	60	1.25
Statistics	20	0.42
Sustainable Hospitality Mngmt	48	1.00
Undeclared	55	1.14

MAJOR1	Freq	%
Visual and Public Art	70	1.45

CLASS_LEVEL	Freq	%
Freshman	625	12.98
Junior	1612	33.48
Senior	1988	41.29
Sophomore	590	12.25

ADMISSION_BASIS_GROUP	Freq	%
First-Time Freshman (FTF)	2457	51.03
Lower Division Transfer	56	1.16
Returning Student	26	0.54
Returning Transfer	56	1.16
Upper Division Transfer	2220	46.11

FIRST_GENERATION	Freq	%
First Generation	2404	49.93
Not First Generation	2411	50.07

URM	Freq	%
Non-Underrepresented Minority	2542	52.79
Underrepresented Minority	2273	47.21

PELL_RECEIVED_DESCR	Freq	%
Did Not Receive Pell Aid	1600	43.24
Received Pell Aid	2100	56.76

RECEIVED_PELL_AID	Freq	%
N	2715	56.39
Y	2100	43.61

CUML_GPA_GRP	Freq	%
0.00 - 0.99	62	1.29
1.00 - 1.99	151	3.14
2.00 - 2.49	470	9.76
2.50 - 2.99	1020	21.18
3.00 - 3.24	789	16.39
3.25 - 3.49	781	16.22
3.50 - 3.74	815	16.93
3.75 - 3.99	615	12.77
4.00+	112	2.33

GENDER	Freq	%
Female	2995	62.20
Male	1811	37.61
Nonbinary	9	0.19

RACE_ETHNICITY	Freq	%
African American	209	4.34
Asian American	473	9.82
Latino	2030	42.16
Native American	34	0.71
Other/Decline	709	14.72
Pacific Islander	40	0.83
White	1320	27.41

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2022-09-13

Demographics of Respondents

COLLEGE	Freq	%
College Health Sci & Human Svc	230	12.15
College of Arts, Hum, and SS	602	31.80
College of Business	226	11.94
College of Education	221	11.67

COLLEGE	Freq	%
College of Science	598	31.59
University College	16	0.85

MAJOR1	Freq	%
Ag Plant Soil Sciences	20	1.06
Biology	148	7.82
Business Administration	202	10.67
Cinematic Arts and Technology	33	1.74
Collab Health and Human Svcs	86	4.54
Communication Design	43	2.27
Computer Science	126	6.66
Computer Science in 3	11	0.58
Env Sci Technology and Policy	30	1.58
Environmental Studies	49	2.59
Global Studies	16	0.85

MAJOR1	Freq	%
Human Dev & Family Science	70	3.70
Human Dev & Family Studies	10	0.53
Humanities and Communication	108	5.71
Japanese Language and Culture	10	0.53
Kinesiology	127	6.71
Liberal Studies	141	7.45
Marine Science	147	7.77
Mathematics	22	1.16
Music	11	0.58
Nursing	17	0.90
Psychology	262	13.84
Social and Behavioral Sciences	104	5.49
Spanish Lang & Hispanic Cultur	28	1.48

MAJOR1	Freq	%
Statistics	2	0.11
Sustainable Hospitality Mngmt	24	1.27
Undeclared	16	0.85
Visual and Public Art	30	1.58

CLASS_LEVEL	Freq	%
Freshman	204	10.78
Junior	688	36.34
Senior	800	42.26
Sophomore	201	10.62

ADMISSION_BASIS_GROUP	Freq	%
First-Time Freshman (FTF)	846	44.69
Lower Division Transfer	13	0.69
Returning Student	7	0.37
Returning Transfer	16	0.85

ADMISSION_BASIS_GROUP	Freq	%
Upper Division Transfer	1011	53.41

FIRST_GENERATION	Freq	%
First Generation	1018	53.78
Not First Generation	875	46.22

URM	Freq	%
Non-Underrepresented Minority	899	47.49
Underrepresented Minority	994	52.51

PELL_RECEIVED_DESCR	Freq	%
Did Not Receive Pell Aid	593	38.71
Received Pell Aid	939	61.29

RECEIVED_PELL_AID	Freq	%
N	954	50.40

RECEIVED_PELL_AID	Freq	%
Y	939	49.60

CUML_GPA_GRP	Freq	%
0.00 - 0.99	16	0.85
1.00 - 1.99	43	2.27
2.00 - 2.49	128	6.76
2.50 - 2.99	396	20.92
3.00 - 3.24	300	15.85
3.25 - 3.49	310	16.38
3.50 - 3.74	374	19.76
3.75 - 3.99	267	14.10
4.00+	59	3.12

GENDER	Freq	%
Female	1407	74.33
Male	484	25.57

GENDER	Freq	%
Nonbinary	2	0.11

RACE_ETHNICITY	Freq	%
African American	63	3.33
Asian American	153	8.08
Latino	921	48.65
Native American	10	0.53
Other/Decline	243	12.84
Pacific Islander	8	0.42
White	495	26.15

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2022-09-13

Survey Results

Q1: Which best reflects your anticipated profession/occupation?

csumbes_report	Freq	%
Accountant	28	1.48
Actor/entertainer	5	0.26
Architect/urban planner	2	0.11
Artist	58	3.06
Business	183	9.67
Clinical psychologist	71	3.75
College administrator/staff	11	0.58
College professor	28	1.48
Computer programmer/systems analyst	124	6.55
Conservationist/forester	37	1.95
Dentist/orthodontist	4	0.21
Dietician/home economist	1	0.053
Engineer	21	1.11
Farmer/rancher	15	0.79
Foreign service worker/diplomat	8	0.42

csumbes_report	Freq	%
Homemaker (full-time)	4	0.21
Interior decorator/designer	2	0.11
Lab technician/hygienist	19	1.00
Law enforcement officer	12	0.63
Lawyer/attorney/judge	22	1.16
Musician/performer/composer	9	0.48
Nurse	40	2.11
Other/Not listed	235	12.41
Pharmacist	4	0.21
Physician/medical doctor	64	3.38
Policymaker/government	14	0.74
School counselor	52	2.75
School principal/superintendent	2	0.11
Scientific researcher	132	6.97
Skilled trades	2	0.11

csumbes_report	Freq	%
Social/welfare/recreation worker	121	6.39
Teacher/administrator (elementary)	171	9.03
Teacher/administrator (secondary)	75	3.96
Therapist (physical, occupational, speech)	139	7.34
Undecided	131	6.92
Veterinarian	23	1.22
Writer/journalist	24	1.27

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2022-09-13

Q2: Are you considering changing your major?

csumbes_report	Freq	%
Definitely	57	3.01
I have not yet declared a	9	0.48

csumbes_report	Freq	%
major		
No	1691	89.33
Not applicable	15	0.79
Probably	121	6.39

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2022-09-13

Q3: What is the highest academic degree or credential that you plan to attain?

csumbes_report	Freq	%
Bachelor's degree (e.g., BA, BS)	751	39.67
Doctoral degree (e.g., PhD, EdD)	228	12.04
First professional degree (e.g., medical doctor, lawyer)	77	4.07
I do not plan to obtain a degree	5	0.26

csumbes_report	Freq	%
Master's degree (e.g., MA, MS, MBA, MSW)	731	38.62
Post-baccalaureate Certificate	14	0.74
Teaching Credential	87	4.60

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2022-09-13

Q4: Under what modality would you like your undergraduate program delivered?

csumbes_report	Freq	%
A combination of in-person and online	1032	54.52
Fully in-person	518	27.36
Fully Online with live sessions (instructor guided)	179	9.46
Fully Online without live sessions (self-guided)	164	8.66

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2022-09-13

Q5: Which factors were most important in your initial decision to attend CSUMB?
(Check up to three.)

Option	Frequency	Percentage of responses	Percentage of (4815) cases
Q5_1_Importance.Major_Label	1212	25.732484	25.171340
Q5_2_Importance.Acad.Reputation_Label	222	4.713376	4.610592
Q5_3_Importance.Athletics_Label	60	1.273885	1.246106
Q5_4_Importance.Class.Size_Label	692	14.692144	14.371755
Q5_5_Importance.Commitment.Students_Label	395	8.386412	8.203531
Q5_6_Importance.Diversity_Label	281	5.966030	5.835929
Q5_7_Importance.Financial.Aid_Label	723	15.350319	15.015576
Q5_8_Importance.Friendliness_Label	225	4.777070	4.672897

Option	Frequency	Percentage of responses	Percentage of (4815) cases
Q5_9_Importance.Housing_Label	151	3.205945	3.136033
Q5_10_Importance.Belonging_Label	242	5.138004	5.025961
Q5_11_Importance.Commitment.Sustainability_Label	176	3.736730	3.655244
Q5_12_Importance.Other_Label	331	7.027601	6.874351
Total	4710	100.000000	97.819315

Q6 - Q22: How satisfied have you been with the following since enrolling at CSUMB? ...

Q6_Satisfaction.Overall.Experience_Label	Freq	%
Dissatisfied	91	5.27
Neither satisfied nor dissatisfied	269	15.57
Not applicable/No basis to judge	5	0.29

Q6_Satisfaction.Overall.Experience_Label	Freq	%
Satisfied	920	53.24
Very dissatisfied	30	1.74
Very satisfied	413	23.90

Q7_Satisfaction.Major_Label	Freq	%
Dissatisfied	73	4.22
Neither satisfied nor dissatisfied	229	13.25
Not applicable/No basis to judge	8	0.46
Satisfied	901	52.14
Very dissatisfied	10	0.58
Very satisfied	507	29.34

Q8_Satisfaction.Acad.Reputation_Label	Freq	%
Dissatisfied	64	3.70
Neither satisfied nor dissatisfied	413	23.90

Q8_Satisfaction.Acad.Reputation_Label	Freq	%
Not applicable/No basis to judge	34	1.97
Satisfied	797	46.12
Very dissatisfied	12	0.69
Very satisfied	408	23.61

Q9_Satisfaction.Athletics_Label	Freq	%
Dissatisfied	92	5.32
Neither satisfied nor dissatisfied	531	30.73
Not applicable/No basis to judge	641	37.09
Satisfied	251	14.53
Very dissatisfied	40	2.31
Very satisfied	173	10.01

Q10_Satisfaction.Class.Size_Label	Freq	%
Dissatisfied	20	1.16

Q10_Satisfaction.Class.Size_Label	Freq	%
Neither satisfied nor dissatisfied	193	11.17
Not applicable/No basis to judge	32	1.85
Satisfied	771	44.62
Very dissatisfied	6	0.35
Very satisfied	706	40.86

Q11_Satisfaction.Commitment.Students_Label	Freq	%
Dissatisfied	162	9.38
Neither satisfied nor dissatisfied	318	18.40
Not applicable/No basis to judge	18	1.04
Satisfied	707	40.91
Very dissatisfied	64	3.70
Very satisfied	459	26.56

Q12_Satisfaction.Diversity _Label	Freq	%
Dissatisfied	80	4.63
Neither satisfied nor dissatisfied	348	20.14
Not applicable/No basis to judge	79	4.57
Satisfied	719	41.61
Very dissatisfied	24	1.39
Very satisfied	478	27.66

Q13_Satisfaction.Financial. Aid_Label	Freq	%
Dissatisfied	169	9.78
Neither satisfied nor dissatisfied	348	20.14
Not applicable/No basis to judge	153	8.85
Satisfied	587	33.97
Very dissatisfied	71	4.11
Very satisfied	400	23.15

Q14_Satisfaction.Friendliness_Label	Freq	%
Dissatisfied	47	2.72
Neither satisfied nor dissatisfied	294	17.01
Not applicable/No basis to judge	60	3.47
Satisfied	792	45.83
Very dissatisfied	24	1.39
Very satisfied	511	29.57

Q15_Satisfaction.Housing_Label	Freq	%
Dissatisfied	214	12.38
Neither satisfied nor dissatisfied	342	19.79
Not applicable/No basis to judge	496	28.70
Satisfied	357	20.66
Very dissatisfied	121	7.00
Very satisfied	198	11.46

Q16_Satisfaction.Belonging_Label	Freq	%
Dissatisfied	140	8.10
Neither satisfied nor dissatisfied	433	25.06
Not applicable/No basis to judge	116	6.71
Satisfied	657	38.02
Very dissatisfied	59	3.41
Very satisfied	323	18.69

Q17_Satisfaction.Commitment.Sustainability_Label	Freq	%
Dissatisfied	70	4.05
Neither satisfied nor dissatisfied	380	21.99
Not applicable/No basis to judge	142	8.22
Satisfied	684	39.58
Very dissatisfied	29	1.68
Very satisfied	423	24.48

Q18_Satisfaction.Tolerance.Viewpoints_Label	Freq	%
Dissatisfied	80	4.63
Neither satisfied nor dissatisfied	318	18.40
Not applicable/No basis to judge	70	4.05
Satisfied	711	41.15
Very dissatisfied	42	2.43
Very satisfied	507	29.34

Q19_Satisfaction.Tutoring_Label	Freq	%
Dissatisfied	40	2.31
Neither satisfied nor dissatisfied	253	14.64
Not applicable/No basis to judge	396	22.92
Satisfied	526	30.44
Very dissatisfied	15	0.87
Very satisfied	498	28.82

Q20_Satisfaction.Activities .Multicultural_Label	Freq	%
Dissatisfied	60	3.47
Neither satisfied nor dissatisfied	337	19.50
Not applicable/No basis to judge	275	15.91
Satisfied	632	36.57
Very dissatisfied	15	0.87
Very satisfied	409	23.67

Q21_Satisfaction.Acitivitie s.Recreational_Label	Freq	%
Dissatisfied	62	3.59
Neither satisfied nor dissatisfied	309	17.88
Not applicable/No basis to judge	335	19.39
Satisfied	623	36.05
Very dissatisfied	17	0.98
Very satisfied	382	22.11

Q22_Satisfaction.Events_Label	Freq	%
Dissatisfied	178	10.30
Neither satisfied nor dissatisfied	388	22.45
Not applicable/No basis to judge	282	16.32
Satisfied	506	29.28
Very dissatisfied	73	4.22
Very satisfied	301	17.42

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2022-09-13

Q23: Indicate up to three Sustainability-related systems you are least satisfied with at CSUMB. (Check up to three)

Option	Frequency	Percentage of responses	Percentage of (4815) cases
Q23_1_Sustainability.Water.Filling_Label	630	14.834001	13.084112
Q23_2_Sustainability.Water.Efficiency_La	236	5.556864	4.901350

Option	Frequency	Percentage of responses	Percentage of (4815) cases
bel			
Q23_3_Sustainability .Energy.Efficiency_Label	225	5.297857	4.672897
Q23_4_Sustainability .Sustainable.Transportation_Label	483	11.372734	10.031153
Q23_5_Sustainability .Waste.Reduction_Label	385	9.065223	7.995846
Q23_6_Sustainability .Acad.Integration.Sustainability_Label	271	6.380975	5.628245
Q23_7_Sustainability .Natural.Env.Recreation_Label	321	7.558276	6.666667
Q23_8_Sustainability .Natural.Env.Education_Label	263	6.192607	5.462098
Q23_9_Sustainability .Food_Label	436	10.266070	9.055036
Q23_10_Sustainability .Habitat.Maintenance_Label	194	4.567930	4.029076

Option	Frequency	Percentage of responses	Percentage of (4815) cases
ce_Label			
Q23_11_Sustainability.Cleaniness_Label	283	6.663527	5.877466
Q23_12_Sustainability.Welcoming.Inviting_Label	308	7.252178	6.396677
Q23_13_Sustainability.Other_Label	212	4.991759	4.402908
Total	4247	100.000000	88.203531

Q24: How many student clubs/organizations are you involved in?

csumbes_report	Freq	%
0	822	50.46
1	416	25.54
2	245	15.04
3	96	5.89
4	30	1.84

csumbes_report	Freq	%
5	13	0.80
6	3	0.18
7	1	0.061
8	1	0.061
9	1	0.061
More than 10	1	0.061

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2022-09-13

Q25 - Q57: How satisfied have you been with the following since enrolling at CSUMB? ...

Q25_Satisfaction.Advising _Label	Freq	%
Dissatisfied	92	5.65
Neither satisfied nor dissatisfied	198	12.15
Not applicable/No basis to judge	22	1.35
Satisfied	636	39.04

Q25_Satisfaction.Advising _Label	Freq	%
Very dissatisfied	43	2.64
Very satisfied	638	39.17

Q26_Satisfaction.Courses. Available.Major_Label	Freq	%
Dissatisfied	201	12.34
Neither satisfied nor dissatisfied	239	14.67
Not applicable/No basis to judge	10	0.61
Satisfied	724	44.44
Very dissatisfied	49	3.01
Very satisfied	406	24.92

Q27_Satisfaction.Public.Tr ansportation_Label	Freq	%
Dissatisfied	130	7.98
Neither satisfied nor dissatisfied	325	19.95
Not applicable/No basis to	413	25.35

Q27_Satisfaction.Public.Transportation_Label	Freq	%
judge		
Satisfied	430	26.40
Very dissatisfied	70	4.30
Very satisfied	261	16.02

Q28_Satisfaction.Student.Complaints_Label	Freq	%
Dissatisfied	222	13.63
Neither satisfied nor dissatisfied	479	29.40
Not applicable/No basis to judge	255	15.65
Satisfied	341	20.93
Very dissatisfied	113	6.94
Very satisfied	219	13.44

Q29_Satisfaction.Health.Services_Label	Freq	%
Dissatisfied	107	6.57

Q29_Satisfaction.Health.Services_Label	Freq	%
Neither satisfied nor dissatisfied	385	23.63
Not applicable/No basis to judge	328	20.14
Satisfied	477	29.28
Very dissatisfied	35	2.15
Very satisfied	297	18.23

Q30_Satisfaction.Safety.Security_Label	Freq	%
Dissatisfied	53	3.25
Neither satisfied nor dissatisfied	334	20.50
Not applicable/No basis to judge	128	7.86
Satisfied	671	41.19
Very dissatisfied	30	1.84
Very satisfied	413	25.35

Q31_Satisfaction.Social.Life_Label	Freq	%
Dissatisfied	180	11.05
Neither satisfied nor dissatisfied	438	26.89
Not applicable/No basis to judge	161	9.88
Satisfied	512	31.43
Very dissatisfied	75	4.60
Very satisfied	263	16.14

Q32_Satisfaction.Requirements.Major.Clear_Label	Freq	%
Dissatisfied	157	9.64
Neither satisfied nor dissatisfied	291	17.86
Not applicable/No basis to judge	25	1.53
Satisfied	713	43.77
Very dissatisfied	43	2.64
Very satisfied	400	24.55

Q33_Satisfaction.Classroom m.Facilities_Label	Freq	%
Dissatisfied	62	3.81
Neither satisfied nor dissatisfied	281	17.25
Not applicable/No basis to judge	67	4.11
Satisfied	808	49.60
Very dissatisfied	10	0.61
Very satisfied	401	24.62

Q34_Satisfaction.Internshi p.Opportunities_Label	Freq	%
Dissatisfied	137	8.41
Neither satisfied nor dissatisfied	393	24.13
Not applicable/No basis to judge	266	16.33
Satisfied	489	30.02
Very dissatisfied	43	2.64
Very satisfied	301	18.48

Q35_Satisfaction.Research .Opportunities_Label	Freq	%
Dissatisfied	83	5.12
Neither satisfied nor dissatisfied	429	26.45
Not applicable/No basis to judge	281	17.32
Satisfied	496	30.58
Very dissatisfied	35	2.16
Very satisfied	298	18.37

Q36_Satisfaction.Intramur als_Label	Freq	%
Dissatisfied	155	9.52
Neither satisfied nor dissatisfied	377	23.14
Not applicable/No basis to judge	408	25.05
Satisfied	382	23.45
Very dissatisfied	95	5.83
Very satisfied	212	13.01

Q37_Satisfaction.Career.Services_Label	Freq	%
Dissatisfied	58	3.56
Neither satisfied nor dissatisfied	445	27.32
Not applicable/No basis to judge	298	18.29
Satisfied	528	32.41
Very dissatisfied	27	1.66
Very satisfied	273	16.76

Q38_Satisfaction.PGCC_Label	Freq	%
Dissatisfied	51	3.13
Neither satisfied nor dissatisfied	375	23.02
Not applicable/No basis to judge	421	25.84
Satisfied	426	26.15
Very dissatisfied	38	2.33
Very satisfied	318	19.52

Q39_Satisfaction.Lab.Facilities_Label	Freq	%
Dissatisfied	30	1.84
Neither satisfied nor dissatisfied	301	18.48
Not applicable/No basis to judge	388	23.82
Satisfied	544	33.39
Very dissatisfied	14	0.86
Very satisfied	352	21.61

Q40_Satisfaction.Leadership.Opportunities_Label	Freq	%
Dissatisfied	44	2.70
Neither satisfied nor dissatisfied	392	24.06
Not applicable/No basis to judge	404	24.80
Satisfied	485	29.77
Very dissatisfied	20	1.23
Very satisfied	284	17.43

Q41_Satisfaction.Library.Hours_Label	Freq	%
Dissatisfied	167	10.25
Neither satisfied nor dissatisfied	196	12.03
Not applicable/No basis to judge	135	8.29
Satisfied	648	39.78
Very dissatisfied	68	4.17
Very satisfied	415	25.48

Q42_Satisfaction.Library.Resources_Label	Freq	%
Dissatisfied	40	2.46
Neither satisfied nor dissatisfied	194	11.91
Not applicable/No basis to judge	108	6.63
Satisfied	746	45.79
Very dissatisfied	11	0.68
Very satisfied	530	32.54

Q43_Satisfaction.Library.Services_Label	Freq	%
Dissatisfied	31	1.90
Neither satisfied nor dissatisfied	207	12.71
Not applicable/No basis to judge	142	8.72
Satisfied	736	45.18
Very dissatisfied	9	0.55
Very satisfied	504	30.94

Q44_Satisfaction.Teaching.Lower.Division_Label	Freq	%
Dissatisfied	67	4.11
Neither satisfied nor dissatisfied	300	18.42
Not applicable/No basis to judge	336	20.63
Satisfied	583	35.79
Very dissatisfied	15	0.92
Very satisfied	328	20.14

Q45_Satisfaction.Teaching. Upper.Division_Label	Freq	%
Dissatisfied	70	4.30
Neither satisfied nor dissatisfied	270	16.57
Not applicable/No basis to judge	182	11.17
Satisfied	646	39.66
Very dissatisfied	25	1.53
Very satisfied	436	26.76

Q46_Satisfaction.Study.Places_Label	Freq	%
Dissatisfied	77	4.73
Neither satisfied nor dissatisfied	171	10.50
Not applicable/No basis to judge	118	7.24
Satisfied	684	41.99
Very dissatisfied	19	1.17
Very satisfied	560	34.38

Q47_Satisfaction.Course.Registration.Process_Label	Freq	%
Dissatisfied	148	9.09
Neither satisfied nor dissatisfied	301	18.48
Not applicable/No basis to judge	14	0.86
Satisfied	673	41.31
Very dissatisfied	66	4.05
Very satisfied	427	26.21

Q48_Satisfaction.Remote.Learning.Experience_Label	Freq	%
Dissatisfied	141	8.67
Neither satisfied nor dissatisfied	279	17.15
Not applicable/No basis to judge	39	2.40
Satisfied	608	37.37
Very dissatisfied	83	5.10
Very satisfied	477	29.32

Q49_Satisfaction.Support. Administrators_Label	Freq	%
Dissatisfied	109	7.20
Neither satisfied nor dissatisfied	397	26.24
Not applicable/No basis to judge	234	15.47
Satisfied	410	27.10
Very dissatisfied	84	5.55
Very satisfied	279	18.44

Q50_Satisfaction.Support. Faculty_Label	Freq	%
Dissatisfied	50	3.30
Neither satisfied nor dissatisfied	248	16.39
Not applicable/No basis to judge	57	3.77
Satisfied	682	45.08
Very dissatisfied	17	1.12
Very satisfied	459	30.34

Q51_Satisfaction.Support. Staff_Label	Freq	%
Dissatisfied	49	3.24
Neither satisfied nor dissatisfied	257	16.99
Not applicable/No basis to judge	39	2.58
Satisfied	674	44.55
Very dissatisfied	32	2.12
Very satisfied	462	30.54

Q52_Satisfaction.Support. Campus.Service.Center_L abel	Freq	%
Dissatisfied	27	1.78
Neither satisfied nor dissatisfied	306	20.22
Not applicable/No basis to judge	409	27.03
Satisfied	423	27.96
Very dissatisfied	25	1.65
Very satisfied	323	21.35

Q53_Satisfaction.Support. Financial.Aid_Label	Freq	%
Dissatisfied	94	6.21
Neither satisfied nor dissatisfied	317	20.95
Not applicable/No basis to judge	266	17.58
Satisfied	442	29.21
Very dissatisfied	43	2.84
Very satisfied	351	23.20

Q54_Satisfaction.Support. Registrar_Label	Freq	%
Dissatisfied	30	1.98
Neither satisfied nor dissatisfied	334	22.08
Not applicable/No basis to judge	421	27.83
Satisfied	407	26.90
Very dissatisfied	17	1.12
Very satisfied	304	20.09

Q55_Satisfaction.Support. Technology_Label	Freq	%
Dissatisfied	44	2.91
Neither satisfied nor dissatisfied	296	19.56
Not applicable/No basis to judge	403	26.64
Satisfied	418	27.63
Very dissatisfied	18	1.19
Very satisfied	334	22.08

Q56_Satisfaction.Support. Students_Label	Freq	%
Dissatisfied	39	2.58
Neither satisfied nor dissatisfied	271	17.91
Not applicable/No basis to judge	54	3.57
Satisfied	668	44.15
Very dissatisfied	20	1.32
Very satisfied	461	30.47

Q57_Satisfaction.Support. SDR_Label	Freq	%
Dissatisfied	30	1.98
Neither satisfied nor dissatisfied	263	17.38
Not applicable/No basis to judge	656	43.36
Satisfied	286	18.90
Very dissatisfied	18	1.19
Very satisfied	260	17.18

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2022-09-13

Q58 - Q61: Please indicate your agreement with the following statements ...

Q58_Agreement.Final.Grade.Measure_Label	Freq	%
Agree	672	45.71
Disagree	170	11.56
Neither agree nor disagree	254	17.28

Q58_Agreement.Final.Grade.Measure_Label	Freq	%
Not applicable/No basis to judge	14	0.95
Strongly agree	302	20.54
Strongly disagree	58	3.95

Q59_Agreement.Grades.Reflect.Learning_Label	Freq	%
Agree	623	42.38
Disagree	148	10.07
Neither agree nor disagree	279	18.98
Not applicable/No basis to judge	43	2.93
Strongly agree	345	23.47
Strongly disagree	32	2.18

Q60_Agreement.Faculty.Feedback.Valuable_Label	Freq	%
Agree	676	45.99
Disagree	95	6.46

Q60_Agreement.Faculty.Feedback.Valuable_Label	Freq	%
Neither agree nor disagree	235	15.99
Not applicable/No basis to judge	13	0.88
Strongly agree	416	28.30
Strongly disagree	35	2.38

Q61_Agreement.Written.Assignment.Demonstrate.Learning_Label	Freq	%
Agree	691	47.01
Disagree	80	5.44
Neither agree nor disagree	251	17.07
Not applicable/No basis to judge	8	0.54
Strongly agree	397	27.01
Strongly disagree	43	2.93

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2022-09-13

Q62 - Q70: How often have professors at

CSUMB provided you with the following? ...

Q62_Often.Advice_Label	Freq	%
Never	130	8.84
Not applicable	28	1.90
Occasionally	521	35.44
Often	438	29.80
Very often	353	24.01

Q63_Often.Apply.Class.Work.Outside_Label	Freq	%
Never	137	9.32
Not applicable	26	1.77
Occasionally	500	34.01
Often	428	29.12
Very often	379	25.78

Q64_Often.Assistance.Goals_Label	Freq	%
Never	142	9.66

Q64_Often.Assistance.Goals_Label	Freq	%
Not applicable	47	3.20
Occasionally	428	29.12
Often	468	31.84
Very often	385	26.19

Q65_Often.Assistance.Writing_Label	Freq	%
Never	136	9.25
Not applicable	68	4.63
Occasionally	432	29.39
Often	443	30.14
Very often	391	26.60

Q66_Often.Challenging.Coursework_Label	Freq	%
Never	28	1.90
Not applicable	8	0.54
Occasionally	249	16.94

Q66_Often.Challenging.Coursework_Label	Freq	%
Often	613	41.70
Very often	572	38.91

Q67_Often.Constructive.Feedback_Label	Freq	%
Never	36	2.45
Not applicable	2	0.14
Occasionally	369	25.10
Often	570	38.78
Very often	493	33.54

Q68_Often.Encourage.Granted.Studies_Label	Freq	%
Never	194	13.20
Not applicable	50	3.40
Occasionally	403	27.41
Often	413	28.10
Very often	410	27.89

Q69_Often.Critical.Thinking_Label	Freq	%
Never	35	2.38
Not applicable	14	0.95
Occasionally	246	16.73
Often	571	38.84
Very often	604	41.09

Q70_Often.Respect.Individual_Label	Freq	%
Never	21	1.43
Not applicable	11	0.75
Occasionally	161	10.95
Often	483	32.86
Very often	794	54.01

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2022-09-13

Q71 - Q74: Please indicate your level of agreement with the following ...

Q71_Agreement.Advisor.D egree.Progress_Label	Freq	%
Agree	460	32.10
Disagree	149	10.40
Neither agree nor disagree	171	11.93
Not applicable/No basis to judge	38	2.65
Strongly agree	536	37.40
Strongly disagree	79	5.51

Q72_Agreement.Advisor.C oping.Problems_Label	Freq	%
Agree	399	27.84
Disagree	133	9.28
Neither agree nor disagree	210	14.65
Not applicable/No basis to judge	188	13.12
Strongly agree	424	29.59
Strongly disagree	79	5.51

Q73_Agreement.Advisor.Degree.Pathway_Label	Freq	%
Agree	511	35.66
Disagree	127	8.86
Neither agree nor disagree	135	9.42
Not applicable/No basis to judge	47	3.28
Strongly agree	551	38.45
Strongly disagree	62	4.33

Q74_Agreement.Advisor.Timely.Access_Label	Freq	%
Agree	509	35.69
Disagree	52	3.65
Neither agree nor disagree	126	8.84
Not applicable/No basis to judge	31	2.17
Strongly agree	672	47.12
Strongly disagree	36	2.52

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2022-09-13

Q75: Where do you feel you need the most help as a student? (Check all that apply)

Option	Frequency	Percentage of responses	Percentage of (4815) cases
Q75_1_Need.Help.Approach.Instructor_Label	426	7.828004	8.847352
Q75_2_Need.Help.Grad.School.Preparation_Label	567	10.418964	11.775701
Q75_3_Need.Help.Study.Skills_Label	514	9.445057	10.674974
Q75_4_Need.Help.Time.Management_Label	631	11.595002	13.104881
Q75_5_Need.Help.Goal.Setting_Label	346	6.357957	7.185878
Q75_6_Need.Help.Note.Taking_Label	285	5.237045	5.919003
Q75_7_Need.Help.Collab.Others_Label	312	5.733186	6.479751
Q75_8_Need.Help.Technology_Label	207	3.803749	4.299065

Option	Frequency	Percentage of responses	Percentage of (4815) cases
Q75_9_Need.Help.Writing_Label	363	6.670342	7.538941
Q75_10_Need.Help.Study.Resources_Label	223	4.097758	4.631360
Q75_11_Need.Help.Math_Label	301	5.531055	6.251298
Q75_12_Need.Help.Science_Label	159	2.921720	3.302181
Q75_13_Need.Help.English.Lang.Learning_Label	70	1.286292	1.453790
Q75_14_Need.Help.Grammar.Editing_Label	237	4.355016	4.922118
Q75_15_Need.Help.Reading.Skills_Label	139	2.554208	2.886812
Q75_16_Need.Help.Research.Skills_Label	407	7.478868	8.452752
Q75_17_Need.Help.Language.Courses_Label	110	2.021316	2.284527

Option	Frequency	Percentage of responses	Percentage of (4815) cases
Q75_18_Need.Help. Other_Label	82	1.506799	1.703011
Q75_19_Need.Help. NA_Label	63	1.157663	1.308411
Total	5442	100.000000	113.021807

Q76: Have you previously had help in any of the following areas? (Check all that apply)

Option	Frequency	Percentage of responses	Percentage of (4815) cases
Q76_1_Had.Help.Ap proach.Instructor_La bel	260	5.6350238	5.3997923
Q76_2_Had.Help.Gra d.School.Prep_Label	165	3.5760728	3.4267913
Q76_3_Had.Help.Stu dy.Skills_Label	329	7.1304725	6.8328141
Q76_4_Had.Help.Tim e.Management_Labe l	337	7.3038578	6.9989616

Option	Frequency	Percentage of responses	Percentage of (4815) cases
Q76_5_Had.Help.Goal.Setting_Label	335	7.2605115	6.9574247
Q76_6_Had.Help.Note.Taking_Label	189	4.0962289	3.9252336
Q76_7_Had.Help.Col lab.Others_Label	312	6.7620286	6.4797508
Q76_8_Had.Help.Technology_Label	299	6.4802774	6.2097612
Q76_9_Had.Help.Writing_Label	379	8.2141309	7.8712357
Q76_10_Had.Help.Study.Resources_Label	258	5.5916775	5.3582555
Q76_11_Had.Help.Math_Label	258	5.5916775	5.3582555
Q76_12_Had.Help.Science_Label	190	4.1179020	3.9460021
Q76_13_Had.Help.English.Lang.Learning_Label	101	2.1889900	2.0976116
Q76_14_Had.Help.Grammar.Editing_Label	256	5.5483312	5.3167186

Option	Frequency	Percentage of responses	Percentage of (4815) cases
I			
Q76_15_Had.Help.Reading.Skills_Label	140	3.0342436	2.9075805
Q76_16_Had.Help.Research.Skills_Label	327	7.0871261	6.7912773
Q76_17_Had.Help.Language.Courses_Label	104	2.2540095	2.1599169
Q76_18_Had.Help.Other_Label	16	0.3467707	0.3322949
Q76_19_Had.Help.NA_Label	359	7.7806675	7.4558671
Total	4614	100.0000000	95.8255452

Q77: Where do you reside presently?

csumbes_report	Freq	%
Asilomar Hall	23	1.61
At home with parents/family (nearby	218	15.30

csumbes_report	Freq	%
campus)		
At home with parents/family (NOT nearby campus)	252	17.68
Avocet Hall	38	2.67
Cypress Hall	25	1.75
East Campus	158	11.09
Manzanita Hall	17	1.19
Off campus other than with parents/family (nearby campus)	155	10.88
Off campus other than with parents/family (NOT nearby campus)	179	12.56
Pinnacles Suites	44	3.09
Promontory Center	58	4.07
Promontory East	37	2.60
Promontory West	37	2.60
Sanderling Hall	27	1.89

csumbes_report	Freq	%
Strawberry Apartments	22	1.54
Tortuga Hall	33	2.32
Vineyard Suites	64	4.49
Willet Hall	21	1.47
Yarrow Hall	17	1.19

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2022-09-13

Q78: Do you work On Campus or Off Campus?

csumbes_report	Freq	%
I do not work	504	35.37
Off Campus	721	50.60
On Campus	200	14.04

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2022-09-13

Q79: How many hours a week do you work?

csumbes_report	Freq	%
1-10	141	15.33
11-20	334	36.30
21-30	214	23.26
31-40	158	17.17
41+	73	7.93

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2022-09-13

Q80: How many hours a week do you spend on obligations outside of class related activities and work?

csumbes_report	Freq	%
0-5	262	18.42
11-15	298	20.96
16-20	223	15.68
21-25	73	5.13
6-10	413	29.04

csumbes_report	Freq	%
More than 25	153	10.76

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2022-09-13

Q81: How supportive is your family to your full-time commitment to undergraduate studies?

csumbes_report	Freq	%
Not supportive at all	51	3.59
Somewhat supportive	283	19.90
Very supportive	1088	76.51

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Q82: How confident are you that you will complete your undergraduate studies at CSUMB?

csumbes_report	Freq	%
Not confident at all	39	2.74
Somewhat confident	265	18.64
Very confident	1118	78.62

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2022-09-13

Q84: If you plan to complete your higher education studies elsewhere, where would you choose to do so?

csumbes_report	Freq	%
A 2-year Community College	22	7.26
Another 4-year college outside the CSU System	55	18.15
Another 4-year college within the CSU System	119	39.27
I do not plan to continue my higher education studies	54	17.82
Other	53	17.49

Q85: If you could make your college choice over again, would you still choose to attend CSUMB?

csumbes_report	Freq	%
Definitely no	60	4.22
Definitely yes	540	38.00
I don't know	125	8.80
Probably no	147	10.34
Probably yes	549	38.63

Q86: Would you recommend CSUMB to prospective students?

csumbes_report	Freq	%
No	74	5.21

csumbes_report	Freq	%
Not sure	267	18.79
Yes	1080	76.00

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2022-09-13

Q87 - Q97: Please indicate your agreement with the following statements. In a remote learning environment, ...

Q87_Agreement.Remote.Learning.Objectives_Label	Freq	%
Agree	510	36.09
Disagree	157	11.11
Neither agree nor disagree	186	13.16
Not applicable/No basis to judge	19	1.34
Strongly agree	462	32.70
Strongly disagree	79	5.59

Q88_Agreement.Remote.Tech.Effective_Label	Freq	%
Agree	566	40.11
Disagree	94	6.66
Neither agree nor disagree	183	12.97
Not applicable/No basis to judge	27	1.91
Strongly agree	510	36.14
Strongly disagree	31	2.20

Q89_Agreement.Remote.Tech.Usability_Label	Freq	%
Agree	516	36.57
Disagree	69	4.89
Neither agree nor disagree	179	12.69
Not applicable/No basis to judge	21	1.49
Strongly agree	582	41.25
Strongly disagree	44	3.12

Q90_Agreement.Remote.Internet_Label	Freq	%
Agree	516	36.54
Disagree	110	7.79
Neither agree nor disagree	179	12.68
Not applicable/No basis to judge	10	0.71
Strongly agree	561	39.73
Strongly disagree	36	2.55

Q91_Agreement.Remote.Computer_Label	Freq	%
Agree	442	31.30
Disagree	14	0.99
Neither agree nor disagree	41	2.90
Not applicable/No basis to judge	5	0.35
Strongly agree	902	63.88
Strongly disagree	8	0.57

Q92_Agreement.Remote.Services_Label	Freq	%
Agree	543	38.57
Disagree	32	2.27
Neither agree nor disagree	116	8.24
Not applicable/No basis to judge	10	0.71
Strongly agree	694	49.29
Strongly disagree	13	0.92

Q93_Agreement.Remote.Learning.Space_Label	Freq	%
Agree	439	31.07
Disagree	170	12.03
Neither agree nor disagree	286	20.24
Not applicable/No basis to judge	15	1.06
Strongly agree	428	30.29
Strongly disagree	75	5.31

Q94_Agreement.Remote.Instructor.Prepared_Label	Freq	%
Agree	469	33.22
Disagree	143	10.13
Neither agree nor disagree	330	23.37
Not applicable/No basis to judge	18	1.27
Strongly agree	390	27.62
Strongly disagree	62	4.39

Q95_Agreement.Remote.Instructor.Tech_Label	Freq	%
Agree	574	40.83
Disagree	83	5.90
Neither agree nor disagree	243	17.28
Not applicable/No basis to judge	25	1.78
Strongly agree	442	31.44
Strongly disagree	39	2.77

Q96_Agreement.Remote.Tech.Support_Label	Freq	%
Agree	538	38.24
Disagree	73	5.19
Neither agree nor disagree	236	16.77
Not applicable/No basis to judge	48	3.41
Strongly agree	482	34.26
Strongly disagree	30	2.13

Q97_Agreement.Remote.Canvas_Label	Freq	%
Agree	538	38.16
Disagree	93	6.60
Neither agree nor disagree	238	16.88
Not applicable/No basis to judge	11	0.78
Strongly agree	483	34.26
Strongly disagree	47	3.33

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