

Krishna — Privacy Policy

Effective date: 25-05-2025

Contact: [barfiapp@gmail.com]

1) Overview

Krishna is a devotional chat and audio experience. We respect your privacy and collect only the data necessary to provide core features like chat, text-to-speech (voice), daily blessings, optional sign-in, push notifications, and in-app purchases.

We do **not** sell your data. We do **not** use third-party advertising SDKs. We do **not** track you across other companies' apps or websites.

2) What we collect

a) Account & Identity (optional)

- **Anonymous account (default):** an automatically generated user ID.
- **Google Sign-In (optional):** name, email address, profile photo (if you choose to sign in).
Purpose: let you use the app across devices and restore access.
Source/SDK: Google Sign-In.

b) Content you provide

- **Chat messages** you send and the app's responses.
Purpose: generate replies, show history, quality and abuse prevention.

c) Purchases

- **In-app purchase status** (e.g., subscription tier, "day_blessing" consumables).
Purpose: unlock premium access and fulfill purchases.
Note: Payment processing is handled by Apple/Google—we never receive your card details.

d) App & device info (limited)

- **Device and app version basics** (e.g., platform, version) and **push notification token** if you opt in.
Purpose: app functionality, notifications, fixing issues, and ensuring compatibility.

e) Voice/TTS processing

- When you tap “play” for a message or the daily blessing, we generate audio from text using a server-side text-to-speech (TTS) provider.

3) How we use your data

- **Provide the service:** chat, voice playback, daily blessing overlay, and subscriptions.
- **Maintain your session & entitlements:** identify your account (anonymous or Google), apply subscription status, and count consumables.
- **Improve reliability & safety:** detect abuse, prevent fraud, and troubleshoot issues.
- **Notifications (optional):** send devotional reminders or updates if you enable notifications.

We do **not** use your data for advertising or for selling to third parties.

4) Where and how data is processed

a) Our infrastructure

We use **Google Firebase** (Authentication, Firestore/Storage, Cloud Functions, Remote Config) to store account data, chat messages, and app assets. Data may be processed on servers in multiple regions.

b) AI/TTS service providers

To generate replies and voice audio, text you submit may be processed by our AI/TTS providers via our own servers (e.g., through Firebase Cloud Functions). We instruct our providers to use your data **only** to provide the requested functionality. Where provider settings allow, we opt out of using your content to train their models.

Important: Do not include personal, sensitive, or confidential information in chats.

5) App Store “Privacy Nutrition Labels” (summary)

Data Linked to You (if you sign in):

- **Contact Info:** email (Google Sign-In only) – *Account functionality*
- **Identifiers:** user ID – *Account functionality, subscriptions*
- **Purchases:** purchase history/entitlements – *Feature access*
- **User Content:** chat messages – *Core functionality*

Data Not Linked to You (may be collected):

- **Diagnostics/Device basics:** app version/platform – *App performance & support*
- **Push Token:** if you opt in – *Notifications*

Tracking: We do **not** use data for tracking across apps/sites.

(Your actual disclosure may vary based on which features you enable. Please ensure your App Privacy answers match your build.)

6) Your choices & rights

- **Use anonymously:** You can use Krishna without signing in.
- **Sign in/out:** You can sign in with Google, log out anytime, and continue anonymously.
- **Delete account & data:** In the app, go to **My Account** → **Delete Account**. This deletes your user record and chat history we control. If immediate deletion of your Google

account with us isn't possible (e.g., platform re-auth required), we delete your data and sign you out.

- **Notifications:** You can enable/disable in your device settings.

Where applicable (e.g., EEA/UK), you may have rights to access, correct, port, or erase your personal data. Contact us at [\[barfiapp@gmail.com\]](mailto:barfiapp@gmail.com).

7) Data retention

- **Chat history & account data:** kept until you delete your account or content, or as needed to provide the service.
- **Purchase records/entitlements:** retained as required for legitimate business purposes (e.g., fraud prevention, accounting).
- **Server logs/TTS processing:** kept for a limited time necessary for security and operations.

Third-Party AI Data Sharing

This application utilizes artificial intelligence (AI) technology provided by OpenAI to generate chat responses.

- **Data Shared:** When you send a message in the chat, the text content of your message is transmitted to OpenAI's API for processing.
 - **Anonymity:** We do not transmit your name, email address, user ID, or other personally identifiable information (PII) to the AI provider. The data sent is strictly limited to the text required to generate a response.
 - **Purpose:** This data is shared solely for the purpose of generating relevant and contextual responses within the app.
 - **User Consent:** By using the chat feature, you explicitly consent to this data transmission. You may revoke this consent by ceasing to use the application, though past interactions may have been processed.
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8) Children's privacy

Krishna is not intended for children under the age required by your local law (e.g., 13 in the U.S., 16 in parts of the EEA). If you are under that age, please do not use the app. If you believe we have collected data from a child, contact us and we will take appropriate steps to delete it.

9) Security

We use reasonable technical and organizational measures, including encryption in transit (TLS), access controls, and least-privilege principles. No method of transmission or storage is 100% secure.

10) International transfers

Your information may be stored and processed in countries other than your own. By using the app, you consent to processing and transfer as described in this policy.

11) Third-party services we use

- **Google Firebase** (Auth, Firestore, Cloud Functions, Storage, Remote Config)
- **Google Sign-In** (optional)
- **Apple/Google In-App Purchases**
- **AI/TTS providers** (accessed via our servers to generate responses and audio)

Each third party processes data under its own terms and privacy policy.

12) Changes to this policy

We may update this policy from time to time. Material changes will be posted in-app or via an updated effective date. Continued use of the app after changes means you accept the updated policy.

13) Contact

Questions or requests? Email [barfiapp@gmail.com].