### **Customer Service**

#### About the Job:

- Highway Man Signs owner, Kenneth Sutherland, has been in the business for two decades! He took the reins from his father, Jim Sutherland, who started this wonderful sign business. You should ask about the start up on your visit!
- Fast paced, always changing environment. You will never feel burnout from having to do the same things over and over again!
- Click here to see the clients that we help https://highwaymansigns.com/testimonials/
- Learn More https://youtu.be/HP4K1Bc\_750

## Job Purpose:

- Our mission is to help customers start up (or upgrade) their business successfully, all while staying within budget as best as possible.
- Educating our customers on what will suit them best so they can make smart decisions for their business.

#### Job Duties:

 Job duties include: continued customer relations, sales, taking detailed information to create the perfect product of our customers and thinking on your feet

### Skills/Qualifications:

- Able to lift at least 25lbs
- Strong communication skills
- Dependable and reliable
- Be a problem solver rather than a problem seeker
- Professionalism and courtesy with customers. We need them, not the other way around
- Be attentive to detail & quality
- Have a positive and coach-able attitude

- Team, team, team. We cannot get anywhere without one another
- Show integrity and honesty
- Bring value
- Self motivated
- Sincere desire to help others

# Compensation?:

- \$20,000 \$25,000 start out
- You will be responsible for setting your pay based on your performance.
- Bonus opportunities!

### Contact Us?:

- Contact us by:
- Responding to this post!
- Phone: 918.534.9100 (ask for Danielle!)

# We look forward to meeting you!

# **Highway Man Signs Management**

### Schedule:

- 9:00 am 5:00 pm Monday Friday
- No weekends