



COMMUNICATION #4

Send ONE DAY prior to GO LIVE

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Subject: FINAL REMINDER: We go LIVE on PLAI tomorrow...

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Dear Members,

TOMORROW is the big day, as we transition ALL MEMBERS onto our brand new PLAI SPORT club management app!

REMEMBER: You can get ahead of the game by following the steps below...

1. [DOWNLOAD "PLAI SPORT"](#) from your iOS or Android App store.
2. **OPEN THE APP**, click **SIGN UP** in the bottom right of screen and create your user profile (PARENTS, this should be under YOUR name and not your child's).
3. If you have children in the program, **ADD YOUR CHILDREN** to your account when prompted - It's most clear when this is required.
4. Once **LOGGED IN**, click **FIND A CLUB** and search for **[INSERT CLUB OR TEAM NAME]** (*be sure not to click "create team", our team page is already created!*).
5. Click the team card once found and **REQUEST TO JOIN** the team, select both you and your child(ren) as relevant.

Tomorrow, if you haven't yet completed the above steps, we will be adding you to the PLAI platform!

You will automatically receive a USERNAME (your email address) and **PASSWORD** for swift logging in to the PLAI team management app!

Please look out for these credentials tomorrow, as we will require your **IMMEDIATE** action to claim the profile and get logged in for the new season!

We want to express our gratitude for your continued support and participation in our club program. We believe that PLAI will not only enhance our operations but also bring us closer as a community, fostering connections, and enabling a more seamless experience for all.

Welcome to PLAI, our brand new digital home!

If you have any questions or need further assistance, please do not hesitate to contact PLAI directly at support@plaisport.com after first watching this sign-up video tutorial...

https://youtu.be/2gM_fd9drSE?si=nFa4f6Z2-_ZdOHDE

Warm Regards,

[INSERT NAME]

[INSERT ROLE]

[INSERT CLUB OR TEAM NAME]