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Total No. of Questions: [09]

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Bachelor of Management Studies (HMCT) (Semester –3rd)
ACCOMMODATION OPERATION - I
Subject Code: BHOM3-328
Paper ID: [310218]

Time: 03 Hours

Maximum Marks: 60

Instruction for candidates:

1. Section A is compulsory. It consists of 10 parts of two marks each.
2. Section B consist of 5 questions of 5 marks each. The student has to attempt any 4 questions out of it.
3. Section C consist of 3 questions of 10 marks each. The student has to attempt any 2 questions.

Section – A

(2 marks each)

Q1. Define the following:

- a. Linen Chute.
- b. Warp.
- c. Darning.
- d. Damask.
- e. Cutting down.
- f. Soap curd.
- g. Maid's trolley?
- h. Thread count.
- i. Laundromat.
- j. Par Stock.

Section – B

(5 marks each)

- Q2. Draw the layout of an OPL of a 300 room 5 star hotel.
- Q3. Write short notes on Basic elements required for growth of indoor plants.
- Q4. What are the various dry-cleaning agents commonly used?
- Q5. Explain use of computer in housekeeping Department.
- Q6. Categorize VIPs. What are the amenities and giveaways provided to the VIPs?

Section – C

(10 marks each)

- Q7. How will you ensure that the plant material lasts longer in flower arrangement?
- Q8. Explain the laundry cycle with special reference to wash cycle.
- Q9. What is the importance of guest room inspection and how it should it be conducted? Support your answer with relevant format.