

Oshawa Carpet One Floor & Home Realtor Rewards Program - Terms and Conditions

This document outlines the terms and conditions governing the Oshawa Carpet One Floor & Home Realtor Rewards Program ("Program"). By participating in the Program, you ("Realtor") agree to be bound by these Terms and Conditions.

1. Program Sponsor

The Program is sponsored and administered by Oshawa Carpet One Floor & Home, located at 495 Taunton Rd E in Oshawa, Ontario ("Oshawa Carpet One").

2. Eligibility

- The Program is open to licensed real estate agents in good standing in the province of Ontario, Canada, who are actively engaged in the real estate business in Oshawa and its surrounding areas.
- Employees of Oshawa Carpet One and their immediate family members are not eligible to participate in the Program.
- Realtors must register for the Program with Oshawa Carpet One to be eligible to receive referral rewards.

3. Program Registration

- Eligible realtors can register for the Program by:
 - Visiting the Oshawa Carpet One Floor & Home store in person and completing the registration form.
 - Calling the designated Program representative at 289-274-0628 and providing the required information.
 - Submitting a completed online registration form through the Oshawa Carpet One Floor & Home website or at C1REALTOR.CA.
- Realtors must provide accurate and complete information during the registration process, including:
 - Full name
 - Real estate brokerage affiliation
 - Business address
 - Phone number
 - Email address
- Oshawa Carpet One reserves the right to verify the realtor's license and other credentials.

4. Referral Process

- Realtors may refer clients to Oshawa Carpet One by:
 - Providing clients with a physical referral card containing the realtor's name and/or unique referral code.
 - Providing clients with the realtor's unique referral code.
 - Personally introducing clients to a sales representative at the Oshawa Carpet One Floor & Home showroom.
 - Submitting client information through a designated digital referral form on the Oshawa Carpet One Floor & Home website, if available.
- Realtors are responsible for accurately recording and communicating their name and/or unique referral code to their clients.
- Referred clients must:
 - Identify the referring realtor by name and/or present the referral card/code upon their initial visit to the Oshawa Carpet One Floor & Home showroom.
 - Enter into a purchase agreement with Oshawa Carpet One for flooring products with a minimum purchase price of \$1,000.00 (before taxes).
- The purchase must be made within four (4) weeks of the date the client was initially referred to Oshawa Carpet One by the Realtor. The referral date is defined as the date the Realtor provided the client with the referral card/code, made the direct introduction, or submitted the client's information digitally.
- Only one realtor can be designated as the referring realtor for each client. In the event of a dispute, Oshawa Carpet One's decision shall be final.

5. Eligible Purchase

- A referred client's purchase is considered eligible if it meets the following criteria:
 - The purchase is for flooring and/or window covering products only.
 - The total purchase amount is \$1,000.00 or more, excluding taxes and installation charges.
 - The purchase is made within the four-week referral period.
 - The referred client is a new customer to Oshawa Carpet One.

6. Realtor Reward

- Upon verification of an eligible purchase, the referring realtor will receive a \$100.00 Visa gift card.
- The realtor is solely responsible for any tax implications associated with receiving the reward.

7. Reward Payout

- The \$100.00 Visa gift card will be issued to the referring realtor within fourteen

(14) business days after Oshawa Carpet One confirms that:

- The referred client's order has been paid in full.
- The flooring installation is complete, or the order is finalized (for purchases without installation).
- Oshawa Carpet One will contact the realtor using the contact information provided during registration to arrange for gift card delivery or pickup.
- Oshawa Carpet One is not responsible for lost or undeliverable gift cards due to inaccurate or outdated contact information provided by the realtor.

8. Program Restrictions

- This Program is non-transferable.
- Realtors cannot claim rewards for referring themselves or members of their immediate family.
- Oshawa Carpet One reserves the right to disqualify any referrals that do not comply with these Terms and Conditions.
- Oshawa Carpet One reserves the right to withhold rewards if there is any suspicion of fraud or misuse of the Program.

9. Modification or Termination of the Program

- Oshawa Carpet One reserves the right to modify, suspend, or terminate the Program at any time, with or without notice, for any reason whatsoever.
- Oshawa Carpet One will make reasonable efforts to notify participating realtors of any significant changes to the Program.
- In the event of termination, Oshawa Carpet One will honour any previously earned and verified rewards.

10. Limitation of Liability

- Oshawa Carpet One shall not be liable for any loss, damage, or claim arising out of or in connection with the Program, including but not limited to:
 - Any errors or omissions in the Program materials.
 - Any delay or failure in the processing of referrals or rewards.
 - Any modification, suspension, or termination of the Program.
- Oshawa Carpet One's sole obligation under this Program is to provide the stated rewards to eligible realtors in accordance with these Terms and Conditions.

11. Governing Law

- This Program and these Terms and Conditions shall be governed by and construed in accordance with the laws of the Province of Ontario, Canada, and the federal laws of Canada applicable therein.

12. Consent to Use of Information

- By participating in the Program, realtors consent to the collection, use, and disclosure of their personal information by Oshawa Carpet One for the purposes of administering the Program, including verifying eligibility, tracking referrals, and distributing rewards.
- Oshawa Carpet One will handle realtor personal information in accordance with its privacy policy.

13. Agreement

- By registering for the Program, realtors acknowledge that they have read, understood, and agree to be bound by these Terms and Conditions.

14. Contact Information

- Any questions or concerns regarding the Program or these Terms and Conditions should be directed to:
 - Oshawa Carpet One Floor & Home
 - 495 Taunton RD E, Oshawa, ON L1G 0E1
 - 289-274-0628
 - sales@carpetoneoshawa.com

Dated: April 11 / 2025

Oshawa Carpet One Floor & Home