



Where Do You Go to Get Help with Schoology?

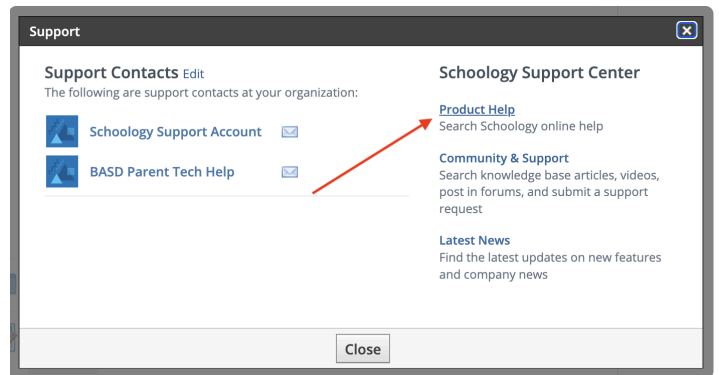
[view video version of directions here](#)

The Bethlehem Area School District has the Enterprise version of Schoology. That means that it is tailored to the needs of the district.

Primary place to go for help - Go to **Support** in the footer (bottom) of the Schoology page!



You can click on the **Product Help** option to access an online manual for Schoology.



Keep in mind that our Schoology may behave a little differently than what is described in the manual.

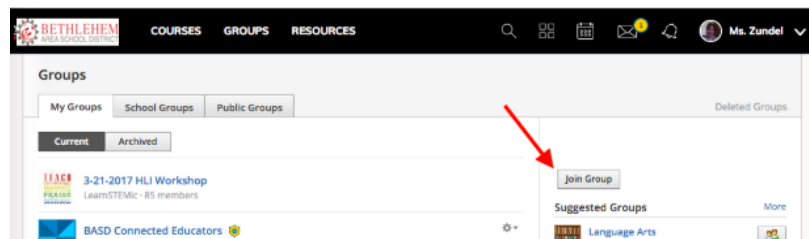
***Issues with teacher/student Schoology logins, issues with courses not appearing as they should, requests for group creation-** Contact the BASD Service Desk - <http://servicedesk.beth.k12.pa.us/>

Issues with "how to's" or how to do something

- You may consult the Schoology Documentation on or linked from the BASD Schoology Support Site
- You may consult the **BASD Schoology Tutorials Group**
 - **To join this group**



- **Go to the Groups menu > See All Groups**



- Click on **Join Group** button on the right hand side.
- Enter the following Code to join the group: **V6TCZ-CN4GF**
- You may post your question in the public **Schoology Users Group**. To join this group, click on Groups menu > All Groups and search for them in the Public Groups tab.
- You may contact the BASD Service Desk (request will be routed to the Technology Integration Specialist)

Issues with errors in your course or things not working properly - Contact the BASD Service Desk -
<http://servicedesk.beth.k12.pa.us/>.