



SMS Privacy Policy

At Sur Legal Collaborative we value your privacy and make every effort to respect your wishes and personal information. In line with this commitment, we have established the following policy for the use of our SMS marketing service. Please read it carefully to understand how we collect, use, and manage your phone numbers.

COLLECTION OF PHONE NUMBERS

We collect your phone numbers and email addresses only when you voluntarily provide them to us, for example, during inquiries. You can opt in to receive these SMS messages by filling out our [Contact Us form](#) or consenting verbally.

USE OF PHONE NUMBERS FOR SMS

Your phone numbers are primarily used to provide you with personalized services and updates from our Legal Team. These text messages may relate to your case, our services, or any updates that we think may need. SMS messaging charges may be applied by your carrier. We will only share your phone number with our SMS provider, subject to their privacy policy. No mobile information will be shared with third parties/affiliates for marketing/promotional purposes. All the above categories exclude text messaging originator opt-in data and consent; this information will not be shared with any third parties.

OPTING OUT OF MARKETING MESSAGES

If at any time you wish to stop receiving SMS from us, you can opt out by

- Texting STOP to opt-out
- Texting UNSUBSCRIBE to opt-out
- Texting CANCEL to opt-out
- Texting QUIT to opt-out



Please note that the opt-out process may take up to 10 business days to become effective. During this period, you may still receive some messages from us.

PRIVACY OF PHONE NUMBERS

Once you have opted out, we will not send you any more SMS messages, nor will we sell or transfer your phone number to another party.

CHANGES TO THIS POLICY

We may periodically update this policy. We will notify you about significant changes in the way we treat your information by placing a prominent notice on our site.

We thank you for your understanding and cooperation. If you have any questions or concerns about this policy, please feel free to contact us info@surlegal.org.