

INTRODUCTION

This policy ("Privacy Policy"), together with the terms and conditions available in Asianet Fiber App9 (hereinafter referred to as "App", "we", "our", "us") which outlines the App's privacy practices regarding the collection, processing, use, retention and safety of your information through the App and the services offered thereupon. By using the App or registering or signing up for the App and submitting personal information, you are accepting this Privacy Policy. We understand that online privacy is important to our customers, the users/visitors of our App and We believe that privacy and confidentiality of an individual's personal information are important. This Privacy Policy is provided to demonstrate our firm commitment to privacy and confidentiality of our user's information.

We may modify this Privacy Policy from time to time to address new issues, comply with legal requirements and reflect changes in our App. This policy shall be updated, and the users shall visit the App to obtain the updated Privacy Policy. Users are encouraged to review this privacy policy and to make sure that they understand how any personal information provided by them may be used.

SCOPE

This Privacy Policy is an electronic record in terms of the Information Technology Act, 2000 (as amended/re-enacted from time to time) ("IT Act") and rules thereunder, and, amongst others, is published in accordance with the provisions of Rule 3 (1) of the Information Technology (Intermediaries Guidelines and Digital Media Ethics Code) Rules, 2021, which mandates for publishing of rules and regulations, privacy policy and terms of use for access or usage of the App. This Privacy Policy is an electronic record, generated by a computer system and does not require any physical or digital signatures.

COLLECTION OF PERSONAL INFORMATION

We may collect and hold Personally Identifiable Information, or personal data from its users through this App, which may include details such as your name, age, gender, contact information, products and services you are interested in. You agree that the App may collect such personal information, whenever relevant, to help providing you with information and to complete any transaction or provide any product or services you have requested or authorized. You also consent to the collection of certain personal information in the course of you applying for the products and/or services.

The Personal information held and used by us must be adequate, relevant and not excessive for the reasons for which we are holding it. Whilst this is a question of fact in each case, we shall ensure that the Personal information we collect is specific and relevant to the reason for which we need it. We will not share sensitive personal data, if any, available with us (as defined in the IT Act, 2000) to any third parties unless the same is mandated by any law for the time being in force.

USAGE

The App seeks your personal information either (i) to validate and process your request for the services of the App or information; or (ii) to assist you to determine which services best meet your needs; or (iii) to facilitate our internal business operations, including the fulfilment of any legal and regulatory requirements; or (iv) to provide you with recommendation about services you may be interested in, based on your use of the App; or (v) to provide you with marketing communication.

ACCESS AND CORRECTION OF PERSONAL INFORMATION

We firmly believe that individuals own their personal information and hence, wherever applicable, we provide provision to access and update personal information either directly through the App or by notifying us directly via electronic mail at the contact addresses specified in the below Contacts

section of this document. We should not keep Personal information for longer than is necessary for the reasons for which we need it.

SAFEGUARDS

We will take appropriate technical and organizational measures to prevent unauthorized or unlawful processing, accidental loss of, or destruction of, or damage to, Personal Data. We hold users' personal information electronically in various Servers, Storage systems, Desktops and Databases including shared drives, emails, document management systems and in physical copies. We maintain physical, electronic, and procedural safeguards to protect the personal information from unauthorized access, modification, misuse, loss, and disclosure.

DISCLOSURE

We, at all times, endeavours to safeguard the privacy of user information. However, we may disclose user information to other entities where such disclosure is:

- requested or authorized by the user.
- used for the purposes of completing, verifying, or restricting any transaction made by the user.
- lawfully permitted or required.
- in compliance with any judicial order or legal requirement.
- required to protect and defend us and our property.
- required to protect the interests of the public.

We, in order to render services and products availed by users, as described above, may disclose personal data to vendors located in other countries. Worldwide data transfer is now included within the consent provided by members.

TERMS AND CONDITIONS

INTRODUCTION

This application known as “My Internet” (“Application”) is made available by Asianet satellite communications Limited (ASCL) and/or its affiliates (“Company”, “we” or “us”), located at 2A, 11th Floor, Carnival Technopark, Kazhakkootam, Thiruvanthapuram 695581. The Application is owned and controlled by us and facilitates your access to various services and other facilities provided by the Company.

SCOPE

Your (“you”, “your” or “user”) use of the Application on any Mobile Phone powered by Android and/or iOS requires that you agree to these Terms and the privacy policy of the Application subject to these terms and conditions (“Terms”).

By downloading the Application and/or by registering or signing up to the Application, or otherwise having access to, receiving, and/or using the Application, you acknowledge to have read, understood and you consent to be governed and bound by these Terms and the Privacy Policy. You also permit to enable certain functions of the Device to find the location of your device, alter SD card contents, phone statistics and identity, mount and un-mount file systems, contacts saved in your device, conferencing/ call logs and history and associated and/or ancillary functions. You also consent to permit the Application to access the Wi-Fi connections on your device.

The Terms are an electronic record in terms of the Information Technology Act, 2000 (as amended / re-enacted) (“IT Act”) and rules thereunder and is published in accordance with the provisions of Rule 3 (1) of the Information Technology (Intermediaries Guidelines and Digital Media Ethics Code) Rules, 2021, which mandates for publishing of rules and regulations, privacy policy and terms of use for access or usage of Application. This electronic record is generated by a computer system and does not require any physical or digital signatures.

PRIVACY AND PROTECTION OF PERSONAL INFORMATION:

Please refer to the Privacy Policy of the Application available Privacy Policy.

Please note that your use of the Application or Services on your Device or download thereof from Google play store/Apple app store/ or any other store may be subject to the respective privacy policies as may be published or made available by the Device and Google play store/Apple app store/ or any other store.

MODIFICATIONS:

Modifications of the Terms: The Company reserves the right to change the Terms under which the Services are offered, including but not limited to the charges, if any, associated with the use of the Services. The Terms may be further modified based on changes in the business, legal and regulatory requirements.