## **Host Standards**

Powershift's standards for hosts are simple and tied to what Powershift is about. Powershift is about neighbors helping neighbors. Our standards are designed around treating your neighbor like you would want to be treated. If you cannot maintain the host standards, then we will remove your listing from our website.

- Create a safe space: We require all chargers to be private owned or controlled by the
  host (e.g. no public parking, or public shared spaces, etc.). Never meet the guest unless
  you specifically arrange this with that guest in advance.
- 2. Accurately and completely represent yourself and your space: We require each listed charger to have at least 5 photos of the charger, and charger area. Spend a minute thinking through your charger to make sure that your guests don't have any negative surprises when they show up at your charger. We do not allow advertising of non-Powershift services such. If you get a question from a guest about your charger, take a moment to update your listing with the answer.
- Accommodate bookings: It is expected that you are keeping your calendar up to date and that when a guest books your charger will accommodate that booking.
- 4. **Keep your commitments:** No one likes it when someone goes back on their word. If you say you are going to do something, do it.
- 5. Be responsive: If someone sends you a message or a reservation, get back to them as quickly as you can. As a guest, there is nothing better than getting a super-fast response. All messaging should be done through the Powershift messaging tools. Asking people to text or call you directly is confusing to our guests; it's simpler for guests to message through Powershift.
- 6. **Get good reviews:** This goes without saying. In the end, if you have great reviews from your guests, you are doing it right!
- 7. **Abide by the Powershift Inclusion Policy.** We are an inclusive community and do not tolerate discrimination. See more here.

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