

IT Resolution:

WHEREAS, the department of Information Technology Services (ITS) represents a vital part of the daily operations of SUNY Old Westbury and is mission-critical to the smooth and continuous operation of every level and branch of the organization; and

WHEREAS, ITS is communicating with Faculty Senate its experience of low morale and organizational stress caused by an inability to fill ITS staffing requirements (**see Appendix 1**); and

WHEREAS, The Old Westbury Faculty Senate (OWFS) has already received communication from the Vice President of Business and Finance, Martha Santana (**see Appendix 2**), announcing an HR investigation into issues in the ITS department and asking who can regularly be briefed on the ongoing progress in the investigation; and

WHEREAS, there are currently more than 75 laptops deployed to Old Westbury community members that are overdue for replacement; and

WHEREAS, laptops are crucial technology for faculty to access the campus learning management system, advising system, time & attendance records system, catalog system, email, calendar, and other required software systems; and

WHEREAS, some faculty, in fields including but not limited to Visual Arts, Media & Communications, and Mathematics & Computer Science, may have extraordinary needs to keep up with cutting-edge research in their fields that can inform teaching and student-centered events; and

WHEREAS, the renovations to the Natural Science Building require more faculty to teach in library classrooms with unique technology; and

WHEREAS, there is currently no working phone system for faculty; and

WHEREAS, it is the purview of the Faculty Senate to participate in shared governance for ITS on the basis of the importance of campus technology in delivering the curriculum;

Be it therefore RESOLVED that the OWFS directs the FS Chair to work with OW administration to advocate for the IT department; and

Be it further RESOLVED that the OW FS urges the OW administration to report to FS on its processes for responding to HR complaints, UUP grievances, and security concerns; and

Be it further RESOLVED that the FS asks the Information Technology Governance Advisory Committee (ITGAC) with working continuously alongside the Division of Business & Finance, the IT Department, and the CIO to monitor campus technology, implement the terms of this resolution, and serve as the point of communication for Business & Finance on issues related to ITS; and

Be it further RESOLVED that the OWFS asks the Planning and Budget Committee (PBC) to work with Business & Finance to ensure that funds are available to properly address all ITS-related issues on campus; and

Be it further RESOLVED that the OWFS urges the OW administration to develop a policy on faculty laptops so that every faculty has access to the computing power they need to meet their professional obligations in teaching, professional development, and service; and

Be it further RESOLVED that the OWFS urges the OW administration to install a working telephone system for faculty

Be it further RESOLVED that the OWFS urges the OW administration to develop resources for faculty teaching in library classrooms to help them use the unique technology in those rooms