

Missionary Mamas Terms & Conditions of Use

Effective Date - July 9, 2026

Welcome

Welcome to Missionary Mamas!

We are honored to help families encourage missionaries serving at the Provo Missionary Training Center.

By accessing our website, placing an order, or purchasing products from Missionary Mamas, you agree to these Terms & Conditions of Use ("Terms").

Please read them carefully.

If you do not agree with these Terms, please do not use this website.

Definitions

Throughout these Terms:

"Missionary Mamas," "we," "our," and "us" refer to Missionary Mamas.

"Customer," "you," and "your" refer to any individual using this website or purchasing products through Missionary Mamas.

"Website" refers to www.MissionaryMamas.com and any related online services.

About Missionary Mamas

Missionary Mamas is an online retailer specializing in thoughtfully curated, faith-filled care packages for missionaries serving at the Provo Missionary Training Center.

Our mission is simple:

To help every missionary feel remembered, loved, and encouraged through meaningful care packages that are thoughtfully prepared and delivered with purpose.

Website Use

You agree to use this website only for lawful purposes.

You may not:

- Violate applicable laws or regulations.
- Attempt unauthorized access to our website or systems.
- Copy, reproduce, distribute, or exploit our content without written permission.
- Introduce malicious software or interfere with website functionality.

Missionary Mamas reserves the right to refuse service or restrict website access if misuse is suspected.

Product Availability

Because every Missionary Mamas package is assembled by hand, product availability may occasionally vary.

If an item becomes temporarily unavailable, we may substitute it with a product of equal or greater value that closely matches the original package theme and purpose.

Pricing

All prices are listed in U.S. Dollars (USD).

Prices may change without notice.

Applicable taxes will be calculated during checkout where required by law.

Payment Processing

Payments are securely processed through **Stripe**.

Your payment information is encrypted during transmission and securely processed through Stripe's PCI-compliant payment platform.

Missionary Mamas never has access to or stores your complete credit card information.

Order Acceptance

After placing an order, you will receive an email confirming that we have received it.

This confirmation does not constitute acceptance of your order.

Missionary Mamas reserves the right to accept, decline, cancel, or limit any order due to inventory availability, pricing errors, suspected fraud, or other circumstances that prevent fulfillment.

Order Accuracy

Customers are responsible for providing accurate information during checkout, including:

- Missionary name
- Mission assignment (if applicable)
- Provo MTC mailbox information (if available)
- Billing information
- Contact information
- Personalized messages

Missionary Mamas is not responsible for delays resulting from incorrect information submitted during checkout.

Delivery

Missionary Mamas carefully coordinates each delivery with carefully selected local courier partners.

Our goal is to deliver qualifying orders to the Provo Missionary Training Center within **24 business hours (Monday through Friday)**.

For complete delivery information, please review our **Shipping & Delivery Policy**.

Returns & Refunds

Returns, refunds, cancellations, and replacement requests are governed by our **Returns, Refunds & Our Happiness Promise** policy.

Intellectual Property

All content on this website—including logos, branding, photography, graphics, product names, product descriptions, website copy, package designs, and downloadable materials—is the exclusive property of Missionary Mamas.

No content may be copied, reproduced, distributed, or used without prior written permission.

Third-Party Services

Missionary Mamas works with trusted third-party providers to help operate our website, securely process payments, coordinate deliveries, communicate with customers, and improve our services.

These providers maintain their own privacy practices and terms of service.

Limitation of Liability

To the fullest extent permitted by law, Missionary Mamas shall not be liable for indirect, incidental, consequential, special, or punitive damages arising from the use of our website, products, or services.

Our total liability shall not exceed the amount paid for the applicable order.

Force Majeure

Missionary Mamas shall not be responsible for delays or failures caused by circumstances beyond our reasonable control, including but not limited to severe weather, natural disasters, transportation disruptions, supplier shortages, labor interruptions, governmental actions, public emergencies, or other unforeseen events.

Disclaimer

Missionary Mamas is an independent business.

We are not affiliated with, endorsed by, or sponsored by The Church of Jesus Christ of Latter-day Saints, the Provo Missionary Training Center, or any affiliated Church entity.

References to missionary service, scripture, or faith-based encouragement are intended solely to support missionaries and the families who love them.

Privacy

Your use of this website is also governed by our **Privacy Policy & Commitment to Your Privacy**.

Changes to These Terms

Missionary Mamas may update these Terms from time to time.

The most current version will always be available on our website.

Your continued use of the website constitutes acceptance of any revisions.

Governing Law

These Terms shall be governed by the laws of the State of Utah.

Any disputes arising from these Terms or your use of the website shall be resolved in the appropriate state or federal courts located in Utah.

Contact Us

Questions?

We're here to help.

Missionary Mamas

 hello@missionarymamas.com

 www.MissionaryMamas.com

Our Happiness Promise

At Missionary Mamas, we know every package represents someone you love.

We don't simply pack boxes—we help families send encouragement, hope, and reminders that their missionary is remembered, prayed for, and never serving alone.

If something isn't right with your order, we want to know.

Whether we've made a mistake, your package was damaged, or you simply have a question, we promise to treat you with kindness, fairness, and genuine care. We will always do our very best to make things right.

Our goal isn't simply satisfied customers. Our goal is to help every missionary feel remembered, loved, and encouraged—and to help every family member, friend, and loved one feel confident that they sent more than a package. They sent a little of home, a lot of love, and a gentle reminder that Jesus Christ walks beside their missionary every step of the way.

Thank you for trusting Missionary Mamas to help encourage someone you love.

Packed with Love. Delivered with Purpose. And a *Little Jesus*.