



2000-2020

# How to build community and act on needs

## —Sample scripts & ideas for relational calling

### FRAME

While we may be in a time of “physical distancing”, it should not become a time of social isolation. If we stay in relationship with people we can more powerfully respond to support one another and especially the people most impacted at this time. We need the power built through relationships to support one another at all times - especially at times like these.

### PROPOSAL

We propose we use next several weeks to listen through relational phone calls (or facetime video calls) to:

- To “show up” with people at a difficult time.
- To hear how people are being impacted and listen for ways to act through immediate service, political action or longer term organizing and systems change.
- To learn ideas people have and what one another are doing to support one another, and especially people impacted the hardest at this moment.

### WHO TO CALL

- Members in your congregations, school, workplace, sports teams, health care clinic etc.
- Anyone who has ever attended your institution. Anyone not strongly connected to a larger community could be at risk.
- If you have access to the people who rent space in your institution.
- Those who come to you for outreach services such as food pantries.
- Allies in organizing, ministry, community, service, etc.
- People in your life -work your own phone contacts first. Co-workers, teachers, coaches, neighbors, health care providers, babysitter, your taxi/ uber driver etc.

### CALL SCRIPTS

See scripts for congregations (pg 2) and for schools (pg 3) below. Adapt it and make it your own.

### REPORT BACK WHAT YOU ARE LEARNING

We will set up ways through our website & through periodic check in conference calls to compare notes and come up with some proposals for next steps on how we can act to support each other and also connect with our regional & state officials and corporate leaders to act to fill gaps we identify.

### FUTURE TRAININGS / CALLS FOR ACTION

We are open to training teams of leaders. Please reach out to us and we will work with you to set up a time. Also stay tuned for training, call to action & volunteer need updates. These will be up on our website and be announced through our

# SAMPLE SCRIPT FOR CONGREGATIONS



2000-2020

Hi my name is I am (your neighbor, a member of \_\_\_\_ congregation, a parent/teacher/staff from your kid's school etc. ) I am reaching out to people to see how they are doing in light of the Corona crisis. I am part of AIM and we are listening to see how we might support one another.

**How are you?** (*This is a real question not just a pleasantry*) **What is it like to be YOU right now?** (What is it like to be a small business owner? A parent who has to work, parent & homeschool? Without work? Etc.)

**What are you and the people you care about concerned about right now with regard to Covid-19?** Are there other people experiencing the same challenges?

Remember—It is important that you also share how you are doing (briefly) if you want others to share how they are doing.

**What ideas do you have for how we can support one another right now?** What actions have you taken already to address it?

**Are there things that we should be alerting government or corporate leaders to act on?** Is this something you have witnessed or has impacted you directly? Why is this important to you?

**Invite people to join you!** Members from \_\_\_\_\_ (congregation) & AIM, like myself, are making thousands of these calls because like I said before we want to make sure you are ok. We will also be sharing what we are learning about the current need.

Please listen carefully to people's responses to discern what question(s) below are most appropriate to ask--

- Do you want to join our team in making calls -like I checked in with you? If so, here is a copy of a sample script and some suggestions on who you might call.
- Do you want us to keep you in the loop on that? What is the best way to reach you? Phone, text? Email- we will send out periodic updates?

# SAMPLE SCRIPT FOR SCHOOL COMMUNITIES



2000-2020

Hi my name is I am (a parent/teacher/staff from your kid's school etc. ) I am reaching out to families to see how you are doing in light of the Corona crisis. I am part of AIM and we are listening to see how we might support one another.

**How are you?** (*This is a real question not just a pleasantry*) **What is it like to be YOU right now?** (A parent who has to work, parent & homeschool? Without work? Etc.)

Remember-- It is important that you also share how you are doing (briefly) if you want others to share how they are doing.

**What are you and the people you care about concerned about right now with regard to Covid-19?** Are there other people experiencing the same challenges?

**Are you worried about having enough food for your family?** Are the MCPS meals helpful? How can they be more helpful/accessible?

**Are you concerned about your apartment or house? (rent or mortgage?)**

Are you concerned about utilities (electricity, gas, etc.)?

**As we transition to distance learning, do you have a reliable internet connection?** Do you know how to sign up for a free internet connection with Comcast?

**Do you have a laptop or chromebook for each of your school-aged children?**

**Are you in touch with other parents? What are some of the concerns you are hearing from other parents?**

Please listen carefully to people's responses to discern what question(s) below are most appropriate to ask--

**What ideas do you have for how we can support one another right now?** What actions have you taken already to address it?

**Are there things that we should be alerting government or corporate leaders to act on?** Is this something you have witnessed or has impacted you directly? Why is this important to you?

**Invite people to join you!** Members from \_\_\_\_\_ (congregation) & AIM, like myself, are making thousands of these calls because like I said before we want to make sure you are ok. We will also be sharing what we are learning about the current need.

- Do you want to join our team in making calls -like I checked in with you? If so, here is a copy of a sample script and some suggestions on who you might call.
- Do you want us to keep you in the loop on that? What is the best way to reach you? Phone, text? Email- we will send out periodic updates?