SHANTY CREEK RESORTS
JOB DESCRIPTION

Department	Ski Academy	
Job Title	Ski/Snowboard Instructor	
Location	Schuss/Cedar River/Summit	
Pay Grade		
Reports To	Snowsports Academy Manager	
Supervises	N/A	
Job Type/Status	Type of Position ☒ Full-time ☐ Year-round ☒ Part-time ☒ Seasonal	Status ☐ Exempt ☒ Non-exempt

SHANTY CREEK RESORTS MISSION

Shanty Creek Resorts is committed to providing our guests a unique Up North experience. Our friendly, caring staff welcomes guests with exceptional service and old-fashioned hospitality. We believe honest, long-lasting relationships with our guests, employees, neighbors, and our surrounding environment allow us to grow our business.

We are looking for enthusiastic and experienced ski and snowboard instructors to join our team at Shanty Creek Resort. The ideal candidates will have a passion for winter sports, excellent communication skills, and a commitment to providing exceptional instruction to guests of all ages and skill levels. As a ski and snowboard instructor, you will be responsible for delivering safe and enjoyable lessons while promoting a positive learning environment.

POSITION SUMMARY/RESPONSIBILITIES

Position Summary:

The employee in this position is responsible for teaching skiing and/or snowboarding, ensuring that our guests have a positive ski or snowboard experience while observing all required safety procedures.

Position Duties/Responsibilities:

- Conduct ski or snowboard lessons for individuals and groups of varying ages and abilities.
- Assess the skill level of students and tailor instruction accordingly, focusing on technique, safety, and progression.
- Demonstrate proper skiing or snowboarding techniques and provide hands-on guidance to help students improve their skills.
- Ensure the safety of students at all times by adhering to resort policies and procedures and maintaining awareness of terrain and weather conditions.
- Communicate effectively with students to provide clear instructions and feedback, encouraging a supportive and motivating learning environment.
- Assist with the organization and coordination of lesson schedules, equipment rentals, and other logistical aspects of instruction.
- Stay informed about current industry standards, teaching methodologies, and safety practices, and participate in training sessions and workshops as required.
- Provide excellent customer service by addressing guest inquiries, resolving concerns, and promoting a positive image of the resort.
- Maintain a professional appearance and demeanor while representing the resort both on and off the slopes.
- Perform other duties as assigned.

Guest Service/Conduct:

Personal and professional accountability is an important aspect of employment with Shanty Creek Resorts. To that end, all Shanty Creek employees are required to adhere to Resort policies and standards of conduct while providing our guests with the highest level of service possible. No matter their position, all members of our staff may have opportunities to interact with our guests on a daily basis, therefore all employees must:

- Meet, on a daily basis, the personal appearance and uniform standards as identified by the Shanty Creek Resorts Employee Handbook.
- Utilize all tools provided to ensure that prompt and correct service and information is being given to our guests.
- Conduct themselves in a professional manner at all times, maintaining the highest standards of guest service in their interactions with fellow employees, vendors, and most importantly our guests.

PROFESSIONAL EXPERIENCE/EDUCATION/SKILLS

Professional Experience:

- PSIA certified – Level I or higher preferred. Additional experience in nordic and snowboard instruction is helpful.

Education:

- A high school diploma or GED is required for this position.

Required Skills:

- Knowledge of ski equipment and ski maintenance
- Strong interpersonal and communication skills, with the ability to effectively interact with students and colleagues.
- Ability to work outdoors in varying weather conditions and terrain.
- Flexibility to work weekends, holidays, and evenings as needed.
- CPR and first aid certification preferred.

WORKING CONDITIONS/ENVIRONMENT/PHYSICAL REQUIREMENTS

The physical demands and work environment described here are representative of those that must be met by an associate to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

- Must be able to lift/carry 100 lbs. Necessary for
- While performing the duties of this job, the employee is regularly exposed to outside weather conditions.
- The employee is occasionally exposed to high, precarious places.
- The noise level in the work environment is usually moderate

REVIEWED BY		TITLE:	DATE:
APPROVED BY		TITLE:	DATE: